MAHAVITARAN Maharashtra State Electricity Distribution Co. Ltd.	Maharashtra State Electricity Distribution Company Limited							
	Quarterly Report of Internal Complaint Redressal System for the period from 01-January-2026 to 31-March-2026 for All Locations							
Zone Name	**No. of grievances pending on Start date**	**No. of grievances received during the period**	**Total No. of grievances during the period**	**No. of grievances not admitted or withdrawn during the period**	**Total No. of grievances actionable during the period**	**Total No. of grievances redressed during the period**	**Total No. of grievances pending at End date**	**Pending As On Date**
	(A)	**(B)**	**(C=A+B)**	**(D)**	**(E=C-D)**	**(J=F+G+H+I)**	**(K=E-J)**	
AKOLA	22	93	115	0	115	88	27	2
AMARAVATI	2	86	88	0	88	78	10	1
BARAMATI	10	110	120	0	120	110	10	0
BHANDUP (U)	17	368	385	0	385	368	17	0
CHANDRAPUR	2	24	26	0	26	19	7	0
CH. SAMBHAJINAGAR	32	92	124	0	124	104	20	1
GONDIA	5	13	18	0	18	8	10	2
JALGAON	31	94	125	0	125	76	49	0
KALYAN	16	482	498	0	498	463	35	0
KOKAN	7	55	62	0	62	47	15	0
KOLHAPUR	5	121	126	0	126	116	10	0
LATUR	16	94	110	0	110	82	28	0
NAGPUR	11	220	231	0	231	214	17	0
NANDED	12	73	85	0	85	63	22	0
NASIK	29	249	278	0	278	242	36	7
PUNE Z	37	1070	1107	0	1107	1076	31	0
Grand Total	**254**	**3244**	**3498**	**0**	**3498**	**3154**	**344**	**13**

Maharashtra State Electricity Distribution Company Limited

Nature-Wise Complaint Report for the period 01-Jan-2026 to 31-Mar-2026 for All Locations

Zone Name	Billing Related				Meter Related				Quality of Supply				Service Related				New Connection				Technical				Other				Smart Meter Related				Total			
	Actionable (Nos)	Redressed (Nos)	Pending at Quarter end (Nos)	Pending as on date (Nos)	Actionable (Nos)	Redressed (Nos)	Pending at Quarter end (Nos)	Pending as on date (Nos)	Actionable (Nos)	Redressed (Nos)	Pending at Quarter end (Nos)	Pending as on date (Nos)	Actionable (Nos)	Redressed (Nos)	Pending at Quarter end (Nos)	Pending as on date (Nos)	Actionable (Nos)	Redressed (Nos)	Pending at Quarter end (Nos)	Pending as on date (Nos)	Actionable (Nos)	Redressed (Nos)	Pending at Quarter end (Nos)	Pending as on date (Nos)	Actionable (Nos)	Redressed (Nos)	Pending at Quarter end (Nos)	Pending as on date (Nos)	Actionable (Nos)	Redressed (Nos)	Pending at Quarter end (Nos)	Pending as on date (Nos)	Actionable (Nos)	Redressed (Nos)	Pending at Quarter end (Nos)	Pending as on date (Nos)
AKOLA	34	30	4	0	15	14	1	0	5	4	1	0	42	30	12	0	3	1	2	1	3	1	2	0	8	3	5	1	5	5	0	0	115	88	27	2
AMARAVATI	46	44	2	0	5	5	0	0	6	5	1	0	22	19	3	0	2	1	1	0	1	0	1	0	4	2	2	1	2	2	0	0	88	78	10	1
BARAMATI	46	46	0	0	11	11	0	0	7	7	0	0	37	30	7	0	3	3	0	0	2	2	0	0	10	9	1	0	4	2	2	0	120	110	10	0
BHANDUP (U)	169	161	8	0	48	46	2	0	16	16	0	0	119	115	4	0	2	2	0	0	1	1	0	0	25	23	2	0	5	4	1	0	385	368	17	0
CH. SAMBHAJINAGAR	55	53	2	0	20	19	1	0	5	4	1	0	25	22	3	0	7	2	5	1	0	0	0	0	9	3	6	0	3	1	2	0	124	104	20	1
CHANDRAPUR	9	7	2	0	3	3	0	0	1	1	0	0	6	4	2	0	0	0	0	0	2	2	0	0	4	1	3	0	1	1	0	0	26	19	7	0
GONDIA	5	5	0	0	2	1	1	0	1	0	1	0	3	1	2	0	0	0	0	0	1	0	1	1	6	1	5	1	0	0	0	0	18	8	10	2
JALGAON	53	44	9	0	16	8	8	0	3	2	1	0	21	13	8	0	6	0	6	0	2	2	0	0	18	4	14	0	6	3	3	0	125	76	49	0
KALYAN	246	236	10	0	54	48	6	0	26	23	3	0	137	127	10	0	2	2	0	0	3	2	1	0	19	18	1	0	11	7	4	0	498	463	35	0
KOKAN	24	24	0	0	10	6	4	0	1	0	1	0	17	11	6	0	2	0	2	0	0	0	0	0	8	6	2	0	0	0	0	0	62	47	15	0
KOLHAPUR	32	31	1	0	8	7	1	0	12	12	0	0	62	58	4	0	3	2	1	0	1	0	1	0	8	6	2	0	0	0	0	0	126	116	10	0
LATUR	55	47	8	0	10	8	2	0	5	2	3	0	22	17	5	0	6	2	4	0	2	1	1	0	8	4	4	0	2	1	1	0	110	82	28	0
NAGPUR	60	58	2	0	21	20	1	0	14	12	2	0	101	95	6	0	3	3	0	0	6	6	0	0	21	16	5	0	5	4	1	0	231	214	17	0
NANDED	63	53	10	0	7	3	4	0	2	1	1	0	9	4	5	0	2	1	1	0	0	0	0	0	1	0	1	0	1	1	0	0	85	63	22	0
NASIK	166	157	9	0	25	18	7	1	9	8	1	0	43	39	4	1	6	2	4	1	5	3	2	1	18	13	5	2	6	2	4	1	278	242	36	7
PUNE	360	347	13	0	133	129	4	0	47	46	1	0	489	482	7	0	14	14	0	0	3	3	0	0	48	48	0	0	13	7	6	0	1107	1076	31	0
Total	**1423**	**1343**	**80**	**0**	**388**	**346**	**42**	**1**	**160**	**143**	**17**	**0**	**1155**	**1067**	**88**	**1**	**61**	**35**	**26**	**3**	**32**	**23**	**9**	**2**	**215**	**157**	**58**	**5**	**64**	**40**	**24**	**1**	**3498**	**3154**	**344**	**13**

Maharashtra State Electricity Distribution Company Limited

Category-Wise Complaint Report for the period 01-January-2026 to 31-March-2026 for All Locations

Zone Name	Residential				Commercial				Industrial				Agricultural				Public Services				Others				Total			
	Actionable (Nos)	Redressed (Nos)	Pending at Quarter end (Nos)	Pending as on date (Nos)	Actionable (Nos)	Redressed (Nos)	Pending at Quarter end (Nos)	Pending as on date (Nos)	Actionable (Nos)	Redressed (Nos)	Pending at Quarter end (Nos)	Pending as on date (Nos)	Actionable (Nos)	Redressed (Nos)	Pending at Quarter end (Nos)	Pending as on date (Nos)	Actionable (Nos)	Redressed (Nos)	Pending at Quarter end (Nos)	Pending as on date (Nos)	Actionable (Nos)	Redressed (Nos)	Pending at Quarter end (Nos)	Pending as on date (Nos)	Actionable (Nos)	Redressed (Nos)	Pending at Quarter end (Nos)	Pending as on date (Nos)
CH. SAMBHAJINAGAR	105	91	14	0	6	6	0	0	5	4	1	0	0	0	0	0	1	1	0	0	7	2	5	1	124	104	20	1
LATUR	68	55	13	0	11	6	5	0	23	17	6	0	1	1	0	0	1	1	0	0	6	2	4	0	110	82	28	0
NANDED	55	37	18	0	5	4	1	0	3	1	2	0	1	1	0	0	1	1	0	0	20	19	1	0	85	63	22	0
BHANDUP (U)	327	316	11	0	27	27	0	0	16	12	4	0	1	1	0	0	4	3	1	0	10	9	1	0	385	368	17	0
JALGAON	106	67	39	0	6	4	2	0	6	4	2	0	0	0	0	0	1	1	0	0	6	0	6	0	125	76	49	0
KALYAN	451	422	29	0	19	16	3	0	21	18	3	0	0	0	0	0	0	0	0	0	7	7	0	0	498	463	35	0
KOKAN	58	45	13	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	1	2	0	62	47	15	0
NASIK	186	158	28	5	63	62	1	0	17	14	3	1	2	2	0	0	1	1	0	0	9	5	4	1	278	242	36	7
AKOLA	91	75	16	1	7	2	5	0	5	5	0	0	5	2	3	0	2	2	0	0	5	2	3	1	115	88	27	2
AMARAVATI	64	58	6	0	11	8	3	1	4	4	0	0	1	1	0	0	6	6	0	0	2	1	1	0	88	78	10	1
CHANDRAPUR	23	17	6	0	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	2	1	1	0	26	19	7	0
GONDIA	15	7	8	2	1	0	1	0	2	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	18	8	10	2
NAGPUR	202	187	15	0	14	13	1	0	6	6	0	0	1	1	0	0	2	1	1	0	6	6	0	0	231	214	17	0
BARAMATI	78	70	8	0	13	13	0	0	16	14	2	0	7	7	0	0	1	1	0	0	5	5	0	0	120	110	10	0
KOLHAPUR	103	96	7	0	10	10	0	0	7	6	1	0	3	2	1	0	0	0	0	0	3	2	1	0	126	116	10	0
PUNE	976	954	22	0	50	44	6	0	49	48	1	0	2	2	0	0	12	11	1	0	18	17	1	0	1107	1076	31	0
TOTAL	**2908**	**2655**	**253**	**8**	**244**	**216**	**28**	**1**	**181**	**155**	**26**	**1**	**24**	**20**	**4**	**0**	**32**	**29**	**3**	**0**	**109**	**79**	**30**	**3**	**3498**	**3154**	**344**	**13**