MAHAVITARAN Maharashtra State Electricity Distribution Co. Ltd.	Maharashtra State Electricity Distribution Company Limited							
	Quarterly Report of Internal Complaint Redressal System for the period from 01-April-2026 to 30-June-2026 for All Locations							
Zone Name	**No. of grievances pending on Start date**	**No. of grievances received during the period**	**Total No. of grievances during the period**	**No. of grievances not admitted or withdrawn during the period**	**Total No. of grievances actionable during the period**	**Total No. of grievances redressed during the period**	**Total No. of grievances pending at End date**	**Pending As On Date**
	(A)	**(B)**	**(C=A+B)**	**(D)**	**(E=C-D)**	**(J=F+G+H+I)**	**(K=E-J)**	
AKOLA	27	208	235	0	235	176	59	2
AMARAVATI	10	199	209	0	209	164	45	0
BARAMATI	10	172	182	0	182	141	41	2
BHANDUP (U)	17	981	998	0	998	875	123	1
CHANDRAPUR	7	73	80	0	80	74	6	1
CH. SAMBHAJINAGAR	20	289	309	0	309	267	42	4
GONDIA	10	43	53	0	53	42	11	0
JALGAON	49	156	205	0	205	150	55	0
KALYAN	35	981	1016	0	1016	932	84	0
KOKAN	15	72	87	0	87	61	26	1
KOLHAPUR	10	175	185	0	185	158	27	0
LATUR	28	82	110	0	110	87	23	0
NAGPUR	17	535	552	0	552	516	36	0
NANDED	22	82	104	0	104	81	23	1
NASIK	36	272	308	0	308	250	58	7
PUNE	31	1507	1538	0	1538	1461	77	0
Grand Total	**344**	**5827**	**6171**	**0**	**6171**	**5435**	**736**	**19**

Maharashtra State Electricity Distribution Company Limited

Category-Wise Complaint Report for the period 01-April-2026 to 30-June-2026 for All Locations

Zone Name	Residential				Commercial				Industrial				Agricultural				Public Services				Others				Total			
	Actionable (Nos)	Redressed (Nos)	Pending at Quarter end (Nos)	Pending as on date (Nos)	Actionable (Nos)	Redressed (Nos)	Pending at Quarter end (Nos)	Pending as on date (Nos)	Actionable (Nos)	Redressed (Nos)	Pending at Quarter end (Nos)	Pending as on date (Nos)	Actionable (Nos)	Redressed (Nos)	Pending at Quarter end (Nos)	Pending as on date (Nos)	Actionable (Nos)	Redressed (Nos)	Pending at Quarter end (Nos)	Pending as on date (Nos)	Actionable (Nos)	Redressed (Nos)	Pending at Quarter end (Nos)	Pending as on date (Nos)	Actionable (Nos)	Redressed (Nos)	Pending at Quarter end (Nos)	Pending as on date (Nos)
AKOLA	195	151	44	2	16	13	3	0	6	2	4	0	6	5	1	0	3	1	2	0	9	4	5	0	235	176	59	2
AMARAVATI	182	147	35	0	24	16	8	0	2	1	1	0	0	0	0	0	0	0	0	0	1	0	1	0	209	164	45	0
BARAMATI	140	109	31	2	13	10	3	0	14	13	1	0	5	2	3	0	1	1	0	0	9	6	3	0	182	141	41	2
BHANDUP (U)	943	827	116	1	24	22	2	0	14	12	2	0	4	4	0	0	2	2	0	0	11	8	3	0	998	875	123	1
CH. SAMBHAJINAGAR	279	252	27	2	13	10	3	2	6	3	3	0	1	0	1	0	0	0	0	0	10	2	8	0	309	267	42	4
CHANDRAPUR	70	67	3	0	6	5	1	0	0	0	0	0	2	2	0	0	0	0	0	0	2	0	2	1	80	74	6	1
GONDIA	46	36	10	0	2	2	0	0	3	2	1	0	1	1	0	0	1	1	0	0	0	0	0	0	53	42	11	0
JALGAON	176	134	42	0	14	8	6	0	8	5	3	0	1	0	1	0	0	0	0	0	6	3	3	0	205	150	55	0
KALYAN	944	867	77	0	34	32	2	0	28	26	2	0	0	0	0	0	0	0	0	0	10	7	3	0	1016	932	84	0
KOKAN	72	52	20	1	5	3	2	0	1	0	1	0	0	0	0	0	0	0	0	0	9	6	3	0	87	61	26	1
KOLHAPUR	148	131	17	0	19	17	2	0	4	3	1	0	3	2	1	0	1	1	0	0	10	4	6	0	185	158	27	0
LATUR	80	65	15	0	13	12	1	0	8	6	2	0	1	1	0	0	2	2	0	0	6	1	5	0	110	87	23	0
NAGPUR	508	473	35	0	23	23	0	0	13	12	1	0	2	2	0	0	1	1	0	0	5	5	0	0	552	516	36	0
NANDED	80	67	13	1	14	9	5	0	8	4	4	0	0	0	0	0	1	1	0	0	1	0	1	0	104	81	23	1
NASIK	246	205	41	3	22	20	2	0	23	17	6	0	0	0	0	0	1	1	0	0	16	7	9	4	308	250	58	7
PUNE	1407	1335	72	0	85	82	3	0	22	22	0	0	0	0	0	0	7	7	0	0	17	15	2	0	1538	1461	77	0
TOTAL	**5516**	**4918**	**598**	**12**	**327**	**284**	**43**	**2**	**160**	**128**	**32**	**0**	**26**	**19**	**7**	**0**	**20**	**18**	**2**	**0**	**122**	**68**	**54**	**5**	**6171**	**5435**	**736**	**19**

MAHAVITARAN
Maharashtra State Electricity Distribution Co. Ltd

Maharashtra State Electricity Distribution Company Limited

Nature-Wise Complaint Report for the period 01-Apr-2026 to 30-Jun-2026 for All Locations

Zone Name	Billing Related				Meter Related				Quality of Supply				Service Related				New Connection				Technical				Other				Smart Meter Related				Total			
	Actionable (Nos)	Redressed (Nos)	Pending at Quarter end (Nos)	Pending as on date (Nos)	Actionable (Nos)	Redressed (Nos)	Pending at Quarter end (Nos)	Pending as on date (Nos)	Actionable (Nos)	Redressed (Nos)	Pending at Quarter end (Nos)	Pending as on date (Nos)	Actionable (Nos)	Redressed (Nos)	Pending at Quarter end (Nos)	Pending as on date (Nos)	Actionable (Nos)	Redressed (Nos)	Pending at Quarter end (Nos)	Pending as on date (Nos)	Actionable (Nos)	Redressed (Nos)	Pending at Quarter end (Nos)	Pending as on date (Nos)	Actionable (Nos)	Redressed (Nos)	Pending at Quarter end (Nos)	Pending as on date (Nos)	Actionable (Nos)	Redressed (Nos)	Pending at Quarter end (Nos)	Pending as on date (Nos)	Actionable (Nos)	Redressed (Nos)	Pending at Quarter end (Nos)	Pending as on date (Nos)
AKOLA	70	45	25	0	12	9	3	0	14	14	0	0	109	89	20	0	7	2	5	0	3	3	0	0	18	12	6	2	2	2	0	0	235	176	59	2
AMARAVATI	58	48	10	0	12	11	1	0	31	24	7	0	92	72	20	0	1	0	1	0	2	2	0	0	11	5	6	0	2	2	0	0	209	164	45	0
BARAMATI	63	57	6	0	12	10	2	1	12	11	1	0	67	53	14	0	7	4	3	0	2	2	0	0	12	4	8	1	7	0	7	0	182	141	41	2
BHANDUP (U)	533	445	88	1	81	69	12	0	29	28	1	0	309	301	8	0	5	4	1	0	2	2	0	0	23	21	2	0	16	5	11	0	998	875	123	1
CH. SAMBHAJINAGAR	152	144	8	1	38	35	3	0	17	17	0	0	65	53	12	0	9	1	8	0	0	0	0	0	17	8	9	3	11	9	2	0	309	267	42	4
CHANDRAPUR	12	11	1	0	5	4	1	0	9	9	0	0	43	43	0	0	1	0	1	1	1	0	1	0	6	4	2	0	3	3	0	0	80	74	6	1
GONDIA	15	13	2	0	2	2	0	0	8	8	0	0	15	13	2	0	0	0	0	0	2	0	2	0	10	5	5	0	1	1	0	0	53	42	11	0
JALGAON	79	64	15	0	17	12	5	0	15	13	2	0	53	43	10	0	6	3	3	0	0	0	0	0	24	5	19	0	11	10	1	0	205	150	55	0
KALYAN	537	495	42	0	86	77	9	0	46	46	0	0	277	269	8	0	9	6	3	0	7	7	0	0	28	26	2	0	26	6	20	0	1016	932	84	0
KOKAN	24	17	7	0	9	7	2	0	4	4	0	0	32	26	6	0	7	4	3	0	1	0	1	0	8	3	5	1	2	0	2	0	87	61	26	1
KOLHAPUR	40	36	4	0	12	11	1	0	26	22	4	0	79	69	10	0	9	4	5	0	2	2	0	0	10	7	3	0	7	7	0	0	185	158	27	0
LATUR	44	39	5	0	6	5	1	0	11	10	1	0	28	22	6	0	6	1	5	0	1	0	1	0	10	6	4	0	4	4	0	0	110	87	23	0
NAGPUR	125	107	18	0	32	27	5	0	58	57	1	0	295	286	9	0	4	4	0	0	3	3	0	0	26	23	3	0	9	9	0	0	552	516	36	0
NANDED	50	38	12	0	8	5	3	1	6	6	0	0	32	28	4	0	1	0	1	0	0	0	0	0	5	3	2	0	2	1	1	0	104	81	23	1
NASIK	119	99	20	0	32	27	5	0	10	10	0	0	95	87	8	1	9	2	7	3	5	2	3	1	26	12	14	2	12	11	1	0	308	250	58	7
PUNE	582	537	45	0	146	140	6	0	67	66	1	0	666	656	10	0	7	6	1	0	5	4	1	0	46	41	5	0	19	11	8	0	1538	1461	77	0
Total	**2503**	**2195**	**308**	**2**	**510**	**451**	**59**	**2**	**363**	**345**	**18**	**0**	**2257**	**2110**	**147**	**1**	**88**	**41**	**47**	**4**	**36**	**27**	**9**	**1**	**280**	**185**	**95**	**9**	**134**	**81**	**53**	**0**	**6171**	**5435**	**736**	**19**