MAHAVITARAN	Maharashtra State Electricity Distribution Company Limited							
	Quarterly Report of Internal Complaint Redressal System for the period from 01-October-2025 to 31-December-2025 for All Locations							
Zone Name	**No. of grievances pending on Start date**	**No. of grievances received during the period**	**Total No. of grievances during the period**	**No. of grievances not admitted or withdrawn during the period**	**Total No. of grievances actionable during the period**	**Total No. of grievances redressed during the period**	**Total No. of grievances pending at End date**	**Pending As On Date**
	(A)	**(B)**	**(C=A+B)**	**(D)**	**(E=C-D)**	**(J=F+G+H+I)**	**(K=E-J)**	
AKOLA	36	153	189	0	189	167	22	0
AMARAVATI	5	117	122	0	122	120	2	0
BARAMATI	21	141	162	0	162	152	10	0
BHANDUP (U)	21	825	846	0	846	829	17	1
CHANDRAPUR	9	70	79	0	79	77	2	0
CH. SAMBHAJINAGAR	18	164	182	0	182	150	32	0
GONDIA	5	38	43	0	43	38	5	0
JALGAON	19	160	179	0	179	148	31	0
KALYAN	47	919	966	0	966	950	16	0
KOKAN	14	103	117	0	117	110	7	1
KOLHAPUR	7	203	210	0	210	205	5	0
LATUR	8	114	122	0	122	106	16	0
NAGPUR	56	395	451	0	451	440	11	0
NANDED	5	72	77	0	77	65	12	1
NASIK	37	323	360	0	360	331	29	1
PUNE	82	1846	1928	0	1928	1891	37	0
Grand Total	**390**	**5643**	**6033**	**0**	**6033**	**5779**	**254**	**4**

MAHAVITARAN
Maharashtra State Electricity Distribution Co. Ltd.

Maharashtra State Electricity Distribution Company Limited

Nature-Wise Complaint Report for the period 01-Oct-2025 to 31-Dec-2025 for All Locations

Zone Name	Billing Related				Meter Related				Quality of Supply				Service Related				New Connection				Technical				Other				Smart Meter Related				Total			
	Actionable (Nos)	Redressed (Nos)	Pending at Quarter end (Nos)	Pending as on date (Nos)	Actionable (Nos)	Redressed (Nos)	Pending at Quarter end (Nos)	Pending as on date (Nos)	Actionable (Nos)	Redressed (Nos)	Pending at Quarter end (Nos)	Pending as on date (Nos)	Actionable (Nos)	Redressed (Nos)	Pending at Quarter end (Nos)	Pending as on date (Nos)	Actionable (Nos)	Redressed (Nos)	Pending at Quarter end (Nos)	Pending as on date (Nos)	Actionable (Nos)	Redressed (Nos)	Pending at Quarter end (Nos)	Pending as on date (Nos)	Actionable (Nos)	Redressed (Nos)	Pending at Quarter end (Nos)	Pending as on date (Nos)	Actionable (Nos)	Redressed (Nos)	Pending at Quarter end (Nos)	Pending as on date (Nos)	Actionable (Nos)	Redressed (Nos)	Pending at Quarter end (Nos)	Pending as on date (Nos)
AKOLA	59	51	8	0	19	14	5	0	14	14	0	0	80	75	5	0	2	2	0	0	2	1	1	0	12	9	3	0	1	1	0	0	189	167	22	0
AMARAVATI	34	34	0	0	14	14	0	0	16	15	1	0	49	49	0	0	1	1	0	0	1	1	0	0	5	4	1	0	2	2	0	0	122	120	2	0
BARAMATI	67	62	5	0	25	24	1	0	9	8	1	0	42	40	2	0	4	4	0	0	1	1	0	0	14	13	1	0	0	0	0	0	162	152	10	0
BHANDUP (U)	352	344	8	0	105	104	1	0	34	34	0	0	307	305	2	0	9	7	2	0	1	1	0	0	38	34	4	1	0	0	0	0	846	829	17	1
CH. SAMBHAJINAGAR	84	69	15	0	17	9	8	0	11	11	0	0	49	47	2	0	4	3	1	0	1	1	0	0	12	7	5	0	4	3	1	0	182	150	32	0
CHANDRAPUR	18	18	0	0	9	8	1	0	10	10	0	0	28	28	0	0	3	3	0	0	2	2	0	0	9	8	1	0	0	0	0	0	79	77	2	0
GONDIA	21	20	1	0	6	6	0	0	0	0	0	0	10	10	0	0	0	0	0	0	0	0	0	0	5	1	4	0	1	1	0	0	43	38	5	0
JALGAON	101	92	9	0	14	10	4	0	5	5	0	0	38	33	5	0	1	0	1	0	2	0	2	0	18	8	10	0	0	0	0	0	179	148	31	0
KALYAN	403	394	9	0	136	133	3	0	49	49	0	0	327	324	3	0	2	2	0	0	3	3	0	0	40	40	0	0	6	5	1	0	966	950	16	0
KOKAN	68	67	1	0	16	14	2	0	4	4	0	0	20	19	1	0	2	1	1	0	1	1	0	0	5	3	2	1	1	1	0	0	117	110	7	1
KOLHAPUR	59	58	1	0	17	16	1	0	24	23	1	0	92	92	0	0	3	3	0	0	1	1	0	0	9	7	2	0	5	5	0	0	210	205	5	0
LATUR	61	56	5	0	6	4	2	0	10	9	1	0	29	27	2	0	5	2	3	0	2	2	0	0	8	5	3	0	1	1	0	0	122	106	16	0
NAGPUR	138	133	5	0	42	40	2	0	38	38	0	0	201	201	0	0	3	3	0	0	1	0	1	0	27	24	3	0	1	1	0	0	451	440	11	0
NANDED	48	42	6	0	9	6	3	1	3	3	0	0	10	9	1	0	1	0	1	0	0	0	0	0	6	5	1	0	0	0	0	0	77	65	12	1
NASIK	158	140	18	0	44	40	4	0	21	21	0	0	107	105	2	1	3	3	0	0	2	1	1	0	21	17	4	0	4	4	0	0	360	331	29	1
PUNE	660	643	17	0	218	209	9	0	117	117	0	0	845	839	6	0	10	10	0	0	5	5	0	0	64	62	2	0	9	6	3	0	1928	1891	37	0
Total	**2331**	**2223**	**108**	**0**	**697**	**651**	**46**	**1**	**365**	**361**	**4**	**0**	**2234**	**2203**	**31**	**1**	**53**	**44**	**9**	**0**	**25**	**20**	**5**	**0**	**293**	**247**	**46**	**2**	**35**	**30**	**5**	**0**	**6033**	**5779**	**254**	**4**

Maharashtra State Electricity Distribution Company Limited

Category-Wise Complaint Report for the period 01-October-2025 to 31-December-2025 for All Locations

Zone Name	Residential				Commercial				Industrial				Agricultural				Public Services				Others				Total			
	Actionable (Nos)	Redressed (Nos)	Pending at Quarter end (Nos)	Pending as on date (Nos)	Actionable (Nos)	Redressed (Nos)	Pending at Quarter end (Nos)	Pending as on date (Nos)	Actionable (Nos)	Redressed (Nos)	Pending at Quarter end (Nos)	Pending as on date (Nos)	Actionable (Nos)	Redressed (Nos)	Pending at Quarter end (Nos)	Pending as on date (Nos)	Actionable (Nos)	Redressed (Nos)	Pending at Quarter end (Nos)	Pending as on date (Nos)	Actionable (Nos)	Redressed (Nos)	Pending at Quarter end (Nos)	Pending as on date (Nos)	Actionable (Nos)	Redressed (Nos)	Pending at Quarter end (Nos)	Pending as on date (Nos)
AKOLA	143	129	14	0	11	10	1	0	19	16	3	0	6	2	4	0	2	2	0	0	8	8	0	0	189	167	22	0
AMARAVATI	103	102	1	0	7	7	0	0	4	4	0	0	1	1	0	0	2	1	1	0	5	5	0	0	122	120	2	0
BARAMATI	124	115	9	0	9	8	1	0	14	14	0	0	6	6	0	0	0	0	0	0	9	9	0	0	162	152	10	0
BHANDUP (U)	751	739	12	0	32	32	0	0	37	35	2	1	0	0	0	0	5	5	0	0	21	18	3	0	846	829	17	1
CH. SAMBHAJINAGAR	159	131	28	0	15	13	2	0	2	1	1	0	2	2	0	0	0	0	0	0	4	3	1	0	182	150	32	0
CHANDRAPUR	61	60	1	0	8	8	0	0	4	4	0	0	2	2	0	0	0	0	0	0	4	3	1	0	79	77	2	0
GONDIA	36	33	3	0	3	2	1	0	3	2	1	0	1	1	0	0	0	0	0	0	0	0	0	0	43	38	5	0
JALGAON	156	129	27	0	7	6	1	0	13	11	2	0	1	1	0	0	1	1	0	0	1	0	1	0	179	148	31	0
KALYAN	856	843	13	0	39	39	0	0	61	60	1	0	2	2	0	0	2	2	0	0	6	4	2	0	966	950	16	0
KOKAN	108	102	6	1	5	5	0	0	1	1	0	0	1	1	0	0	0	0	0	0	2	1	1	0	117	110	7	1
KOLHAPUR	156	154	2	0	20	19	1	0	22	21	1	0	8	7	1	0	0	0	0	0	4	4	0	0	210	205	5	0
LATUR	88	79	9	0	3	3	0	0	19	16	3	0	2	2	0	0	3	2	1	0	7	4	3	0	122	106	16	0
NAGPUR	388	377	11	0	39	39	0	0	17	17	0	0	2	2	0	0	0	0	0	0	5	5	0	0	451	440	11	0
NANDED	69	59	10	1	6	5	1	0	1	1	0	0	0	0	0	0	0	0	0	0	1	0	1	0	77	65	12	1
NASIK	268	250	18	1	39	32	7	0	42	38	4	0	3	3	0	0	2	2	0	0	6	6	0	0	360	331	29	1
PUNE	1740	1705	35	0	113	112	1	0	51	50	1	0	4	4	0	0	5	5	0	0	15	15	0	0	1928	1891	37	0
TOTAL	**5206**	**5007**	**199**	**3**	**356**	**340**	**16**	**0**	**310**	**291**	**19**	**1**	**41**	**36**	**5**	**0**	**22**	**20**	**2**	**0**	**98**	**85**	**13**	**0**	**6033**	**5779**	**254**	**4**