



Ref No.CE/Comm/Circular /35203

Date: 13.10.2026

Commercial Circular No 355.

Sub: Testing, Installation and Recovery of Cost of Smart Meters Supplied through AMISP to Open Access Consumers.

- Ref:** 1. Director (Operations) Letter No. MMD/AMISP/39995 dated 02.12.2025.
2. Commercial Circular No. 350 Dated 07.08.2025.
3. MERC MYT Order in Case No. 217 of 2024 Dated: 28.03.2025.
4. MERC (Distribution Open Access) Regulations, 2016 & its amendments.

As per the provisions of the MERC (Distribution Open Access) Regulations, 2016, Regulation 8.6: Meter and associated equipment shall be tested as per required specifications before commencement of Open Access, while Clauses 17.3 & 17.4, provide that the consumer may procure the required SEM from the Distribution Licensee, who may require an advance payment not exceeding the price of the SEM. Also the Distribution Licensee shall test and install the SEM within 60 days from receipt of the request.

The cost for meter for LT OA consumers are being recovered as per Commercial Circular 350 while the same is not being done for meters installed for HT OA Consumers.

Also in certain cases, the existing meter is being reconfigured at the consumer's premises for Open Access purposes without subsequent testing and verification. This may lead to incorrect energy accounting and billing due to improper meter configuration, particularly with respect to unidirectional/bidirectional import and export energy recording.

In order to ensure uniform implementation regarding testing, installation and recovery of the cost of Smart Meters installed for consumers availing Open Access to all field offices the following instructions are hereby issued.

1. As per guidelines issued by the Director (Operations) vide ref (1), All Existing HT Open Access are to be provided with Smart Meters and all upcoming Open Access connections shall be released with Smart Meters as per MSEDCL specifications.
2. All Smart Meters supplied through AMISP shall be duly tested in NABL Lab before commissioning. The NABL Test Report is mandatory.
3. The applicable cost of Smart Meter, including Main/Check Meter, testing, installation and associated charges, shall be recovered from the Open Access consumer as per the approved Schedule of Charges (SOC) under MERC MYT Case No. 217 of 2024 Dated: 28.03.2025.
4. Considering the expected monthly Open Access flow based on past trends, adequate duly tested spare meters shall be kept readily available for immediate replacement of faulty meters, wherever required.

The concerned field offices shall ensure proper testing, recording of NABL Test Report Number, installation through AMISP and recovery of applicable Schedule of Charges (SOC) from the consumer. All concerned field offices shall strictly comply with the above instructions.


Chief Engineer (Commercial)