

BID NOTICE



Maharashtra State Electricity Distribution Company Limited

Tender No: CGM/IT/SAP/26-27/006

Ver: 1.0

Chief General Manager (IT), on behalf of Maharashtra State Electricity Distribution Company Limited (the Employer), hereby invites sealed bids from eligible bidders for **“Installation of biometric machines (1-year warranty + 2 years’ support) at all offices up to urban/metro/corporation section level across MSEDCL, and for the implementation of a mobile app (geo-fencing enabled) to mark the attendance of employees working at all rural sections and substations.”**

Entire bidding document is available on MSEDCL e-Tendering Website <http://etender.mahadiscom.in> as per date indicated below. Any changes in the Bid Schedule, corrigendum etc. shall also be notified via MSEDCL’s website & E-Tendering site only. Prospective bidders are therefore requested to regularly check the websites for any updates.

TENDER ESTIMATE: Rs. 9,62,36,080 /- (incl. GST)

TENDER FEE: Rs. 11,800/- (incl. 18% GST) via ONLINE PAYMENT ONLY (Non-Refundable).

BID SECURITY (EMD): The bid must be accompanied with Bid Security for an amount equal to Indian **Rs. 9,62,361/- (Rs. Nine Lakh Sixty Two Thousand Three Hundred Sixty One only)** for covering the entire scope of work. The bid security shall be denominated in Indian Rupees only. The EMD shall be paid online on the MSEDCL e-Tender portal or in the form of e-Bank Guarantee from a Nationalised / Scheduled Bank in favour of Maharashtra State Electricity Distribution Company Ltd., payable in Mumbai. Bids without EMD shall be rejected and will not be evaluated further. The BG should be submitted to this office on or before submission date and time.

Calendar of Events Event	Date and Time
Begin Sale of RFP	30.10.2026
Date and Time of Pre-Bid Meeting (Online)	13.11.2026@ 15.00 HRS
Last Date and Time for Submission of Bids	23-11-2026@ 18:00 HRS

Pre-Bid VC link : : <https://meet.google.com/sjk-fcux-vkr>

PRE-QUALIFICATION CRITERIA

Please note that a single company/firm shall meet all qualifying requirements. Eligibility Criteria is as per the table given below:

Sr. No.	Eligibility	Supporting Documents
1.	The Bidder must be a company registered in India under the Companies Act, 1956/2013, or a partnership registered under the Indian Partnership Act, 1932. It must have its registered office in India and must have existed in India for at least 5 years.	The Bidder must hold a Certificate of Incorporation (in the case of a company) and must submit copies of the relevant documents.
2.	Turnover: The Bidder must have a minimum average annual turnover of ₹ 2.45 Crores in the last 3 audited financial years (FY 22-23, FY 23-24 and FY 24-25) or (FY 23-24, FY 24-25 and FY 25-26).	Certified audited balance sheets and profit and loss accounts for the relevant periods, and a certificate from the Chartered Accountant/Cost Accountant stating the turnover for those periods, shall be uploaded with the Bid. If the Bidder was constituted or incorporated less than 3 years ago, the average turnover of the completed financial years since its constitution will be considered for this criterion.
3.	The Bidder must have a positive net worth for the last three audited financial years, i.e. (FY 22-23, FY 23-24 and FY 24-25) or (FY 23-24, FY 24-25 and FY 25-26).	Annual audited balance sheets for the last three audited financial years, i.e. (FY 22-23, FY 23-24 and FY 24-25) or (FY 23-24, FY 24-25 and FY 25-26).with certificate from the Chartered Accountant/Cost Accountant stating the network for those periods.
4.	Past Performance: The Bidder or its OEM (itself or through reseller(s)) must have supplied the same or a similar category of products, for at least 30% of the Bid quantity, in at least one of the last three financial years before the Bid opening date, to any Central/State Government organization, PSU or publicly listed company.	Copies of the relevant contracts, proving the cumulative order quantity supplied in any one financial year, must be submitted with the Bid . In the case of bunch bids, the category of the primary product with the highest Bid value must meet this criterion.
5.	The Bidder must have executed either: 1. A single order of at least 35% of the estimated Bid value (i.e. ₹ 3,36,82,628/-); or 2. Two orders of at least 20% each of the estimated Bid value (i.e. ₹ 1,92,47,216); or 3. Three orders of at least 15% each of the estimated Bid value (i.e. ₹ 1,44,35,412/-). Similar Project: Any biometric installation and support for Government/PSU/large private clients, nationally or internationally.	Work Order/LoA, and an undertaking from the Bidder that the work is completed, stating the client's contact details. A satisfactory performance certificate issued by the respective buyer organization for the above orders must be uploaded with the Bid. In the case of bunch bids, the category of the primary product with the highest Bid value must meet this criterion.
6.	The Bidder must have taken an AMC for devices of the same OEM in the last three years.	Documents of the AMC for devices of the same OEM.
7.	Manufacturer's Authorization Form (MAF) from the OEM of the biometric devices.	The Bidder must submit the MAF from the OEM of the biometric devices.

Sr. No.	Eligibility	Supporting Documents
8.	Datasheet of the products.	The datasheet of each product offered in the Bid must be uploaded with the Bid documents.
9.	The Bidder must submit an escalation matrix.	The Bidder must submit the escalation matrix with e-mail IDs and contact numbers.
10.	The Bidder must be registered for GST and must hold a valid PAN.	GST registration certificate with GST number, and PAN card.
11.	The Bidder must not have been blacklisted by any private organization, PSU, Central or State Government, or any other organization or agency in India at the time of Bid submission. Note: MSEDCL debarment policy will apply to the Bidder.	A letter from the authorized signatory, on the Bidder's letterhead, confirming that the Bidder has not been blacklisted.

Brief Scope of Work (Refer “Clause no. 4: Brief Scope of Work”):

The selected Agency shall provide comprehensive support, maintenance and continuous improvement of services for installation of bio-metric devices at all offices up to Urban/ Metro / Corporation sections across MSEDCL and providing Mobile app with Geo tagging enabled for employees working at all rural sections and all substations for 42 months including 1 year warranty (6 months installation of devices & mobile app implementation up to stabilization, 12 months warranty, 24 months comprehensive annual maintenance contract).

The Bidder shall supply, install and maintain biometric devices at the following locations:

- All Corporate, Zone, Circle, Division and Sub-division offices.
- Section offices in urban/metro/corporation areas, as given below.

Sr. No.	Category of Office	Biometric Mode and Rationale
1.	All offices up to sub-division level (O&M/B&R)	Face recognition and fingerprint (dual factor), using installed biometric devices.
2.	All Urban/Metro/Corporation Section Offices	Face recognition and fingerprint (dual factor), using installed biometric devices.

1. The Bidder shall implement a mobile app, with geo-tagging enabled, for marking the attendance of employees working at rural sections and all substation offices, as given below.

Sr. No.	Category of Office	Biometric Mode and Rationale
3.	All Rural Section Offices (interior/rural locations)	Face recognition using a mobile app with geo-fencing enabled.
4.	All Substations in MSEDCL	Face recognition using a mobile app with geo-fencing enabled.

2. The Bidder shall provide comprehensive support for 2 years after the 1-year warranty period expires, with 1 FMS engineer at each Regional Office (4 Regions) and 2 FMS engineers at the Corporate Office.
3. Attendance management of outsourced labour.
4. Design, development and implementation of a web-based application that is closely integrated with MSEDCL's existing HR and Payroll system and hosted on the MSEDCL cloud.

5. Automated e-mails and SMS to employees and authorities about attendance status and approvals.
6. The Bidder shall appoint a CERT-In empanelled security auditor to audit the biometric and mobile app solutions.

The selected Agency shall ensure seamless operation of the biometric devices throughout the contract period. This includes proactive maintenance, timely incident resolution, continuous performance optimization, security compliance and technical enhancements, while meeting the agreed Service Levels (SLAs).

Refer Tender Document for more details.

**Chief General Manager (IT), MSEDCL,
Corporate Office, 4th floor, Prakashgad,
Plot No. G-9, Prof. A.K.Marg, Bandra(East),
Mumbai – 400051
Phone- 022-26474211
Email- biometRICTender@mahadiscom.in**

Pre-Bid Query Format

Tender Name: Installation of biometric machines (1 year warranty+2 years support) at all offices up to urban/metro/corporation sections across MSEDCL & implementation of mobile app (geo-fencing enabled) for marking attendance of employees working at all rural sections & all substations.

Tender No.: CGM/IT/SAP/26-27/006

Name of the Company:

Name of Key Person:

Key Person Contact details: Mobile: Email:

Tender Purchased: YES/NO:

RFP Section & Clause

Sr.	Clause No.	Page No.	RFP Section & Clause	Query

Note:

1. Pre-Bid queries must be sent within **two days** after the Pre-Bid meeting, in the *above prescribed format only*. Any query sent afterwards shall not be entertained.
2. Pre-Bid queries should be sent to biometrictender@mahadiscom.in only. Other modes of communication shall not be accepted.
3. MSEDCL is not bound to reply to all the queries.
4. Replies to Pre-Bid queries shall be published on MSEDCL's e-Tender website.