

Dear Consumer,

As per practice direction issued by MERC on 26.05.2021, for revision of contract demand in billing cycle, following facilities are made available to all HT/LT Industrial & Commercial Consumers. These facilities will be available till 31.03.2022.

HT consumers (**Industrial & Commercial**) can apply for change in contract demand up to 2 occurrences in a month, with auto approval subject to,

1. The facility regarding revision in Contract Demand, made available to all HT Industrial and Commercial consumers up to 2 times and once in a month to all LT Industrial and Commercial consumers having demand-based tariff.
 - Registered mobile number and registered e-mail ID shall be ensured before submission of application. Application is verified through OTP sent on registered mobile number / e mail ID. After acceptance and approval of CD change application, SMS is sent on registered mobile number.
 - For online application of CD change, no documents are required to be uploaded.
 - The undertaking agreeing the terms, conditions and provisions of MERC Regulations , Practice Directions will be accepted through Online system and it will be part of CD change application. As per practice direction MERC has allowed to provide option of online acceptance of terms and conditions of agreement by consumers.
 - Maximum 2 no. of CD change applications can be submitted online by a consumer during the month. If any request is already in process another request may not be accepted till approval of first request.
 - Once application is submitted and approved through online system, modification/cancellation of the application will not be considered.
 - For further request for changes in CD in same month, the request will be consider as second occasion (if available.) and will be applicable from previous approved value of CD (KVA) request.
 - Consumer shall apply through online system only at least 3 days in advance for revision in Contract Demand. The revision in Contract Demand from requested effective date will be granted after receipt of completed application subject to technical feasibility.

(E.g. For Complete applications submitted on 10.07.2021 consumer can get CD change effective from 14.07.2021 (00.00Hrs) or any later date as opted by consumer)
2. Revision in Contract Demand will be made effective within 3 days, only if requested revision in Contract Demand is commensurate with Distribution Licensee's technical specification of allowable maximum/minimum load current of existing CT/PT of metering infrastructure.
3. For considering Auto Revision in Contract Demand within 3 days there will be minimum threshold contract demand level for that consumer tariff category/sub-category as specified in tariff Order

(Example :Requested reduced demand (including less than) threshold of (200 KVA) for HT and (20 KW) for LT demand based consumer may not be allowed.)

(In such cases, consumer always has option to apply separately for change in tariff category/sub-category as per provisions of applicable Regulations and timelines for the same will be governed by the Regulations.)
4. For CD enhancement request within level of the “approved CD in the month of March 2020 (before imposition of Lockdown due to Covid-19 Pandemic) or any higher Contract Demand approved subsequently” will be eligible for CD change within 3 days .Other application beyond this limit and where replacement of CT/PTs is required, such application will be processed as per the provisions of applicable Regulations and timelines subject to technical feasibility

5. For Open Access consumers, no revision in CD is permissible for consumer availing Short Term OA. Revision in CD for Long/Medium Term OA consumer shall be allowed only after such consumer seeks OA permissions commensurate with revised CD as per applicable provisions of Regulations.
6. For consumers availing Net Metering facility, the facility for CD change will be applicable as per provisions of the Practice Direction . The Contract Demand/Connected load of such consumers will be re instated in line with provisions of Net Metering Regulations on expiry of the Practice Directions.
7. The revisions in Contract Demand will be effected in the monthly Bill as below :
 - a) Component of electricity bill which are linked to Demand such as Demand Charges, Penalty for exceeding Contract Demand and LFI shall be computed by applying proportionate rates to the respective Billing Demand corresponding to time intervals between revisions in Contract Demand.
 - b) All other electricity bill component shall be computed for the period of billing cycle.
 - c) Provided that subsequent to second change in Contract Demand in a Billing Cycle by HT Consumers, for the remaining period of that particular billing cycle, maximum possible Load Factor Incentive shall be restricted to 5% of energy charges as against 15% provided in Tariff Order. For subsequent Billing Cycle, maximum limit of Load Factor Incentive shall be restored to 15% if the consumer does not exercise its option of Changing Contract Demand for the second time in that Billing Cycle.
8. To avail above facilities, it is requested to submit your request after login through web self-service portal of MSEDCL using following link
<https://wss.mahadiscom.in/wss/wss>
Manual application submitted offline or through e mail will not be accepted and considered for CD change as per Practice Directions.
9. **This Practice Direction is applicable with prospective effect and shall remain valid till 31 March, 2022.**

Maharashtra State Electricity Distribution Co.Ltd.