

New Functionalities for HT Consumers in Web Self Service (WSS) Portal

- LOAD/ CONTRACT DEMAND CHANGE
(Reduction in CD / Enhancement of CD)
- CONSENT FOR HT BG ENCASHMENT

E-MAIL TO HT CONSUMERS

From: billing@mahadiscom.in [mailto:billing@mahadiscom.in]

Sent: Saturday, April 25, 2020 2:25 PM

To: htconsum-er@gmail.com

Subject: New facilities at Consumer portal for application for change in CD & BG encashment against current bill

Dear Consumer,

In view of present scenario of COVID-19, MSEDCL has decided to provide following facilities for HT Consumers. These facilities will be available during the lockdown period only.

1) Apply for reduction in contract demand with auto approval subject to

- Requested reduced demand is more than minimum value of 20% of original Contract demand and 187 KVA.
- If requested reduced demand is less than 187 KVA, such demand will be restored to 187 KVA immediately after withdrawal of lockdown
- Consumer has to pay charges for CT compensation error, if levied in billing for the period till the replacement of existing CTs by MSEDCL with appropriate one or maximum 2 billing cycles whichever is earlier.
- Consumer has to pay the wheeling charges pertaining to the connected voltage level irrespective of the load reduction and as per SoP irrespective of original contract demand.
- After availing an auto-load reduction facility, the application for reinstatement of original demand will be auto approved, subject to the technical feasibility as per the DT/Feeder data available in the system.
- Processing charges applicable as per schedule of charges will be debited in subsequent bill.

2) Apply for reinstatement of Contract demand up to original Contract demand with auto approval.

3) Encashment of Bank Guarantee against Energy Bill, with following conditions:

- 80% of Bank Guarantee amount OR Energy Bill amount, whichever is lesser will be encashed against energy bill and balance if any has to be paid by consumer.
- BG encashment charges if any will be borne by consumer.
- Consumer request of BG encashment will be consider as receipt date instead of actual date of credit to MSEDCL account.
- Prompt Payment Discount Date of HT Consumers Bill for the Month Mar-2020, is extended up to 25.04.2020.
- Consumer should recoup the original BG amount within three equal monthly instalments from the date of request; failing to do so, disconnection notice will be served to consumer as per MSEDCLs rule.
- In any case bank authority refuses the encashment of BG, credit given to consumer will be revoke immediately, and penalty will be levied to such consumers as per prevailing practice of MSEDCL.

To avail above facilities, it is requested to submit your request through web self-service portal of MSEDCL using following link

<https://wss.mahadiscom.in/wss/wss>

Maharashtra State Electricity Distribution Co.Ltd.

NEW USER REGISTRATION AT WSS



[Web Self Service Home](#) > [Registration](#)

Web Self Service

Registration

[Home](#)

[New User Registration](#)

[Login](#)

[Forgot Login
Name/Password?](#)

[View/Pay Bill](#)

[Consumption Calculator](#)

[Energy Bill Calculator](#)

[New Connection Request](#)

[Complaint Registration](#)

[View HT Consumer Info](#)

[Track Status, Upload
Documents & Pay Charges](#)

[*Online Payment of Other
Charges](#)

Fill in the following Form for Registration

* indicates a required field

Consumer Profile

Consumer Number*

Mobile Number*

Email *

Membership Profile

Login Name *

Password *

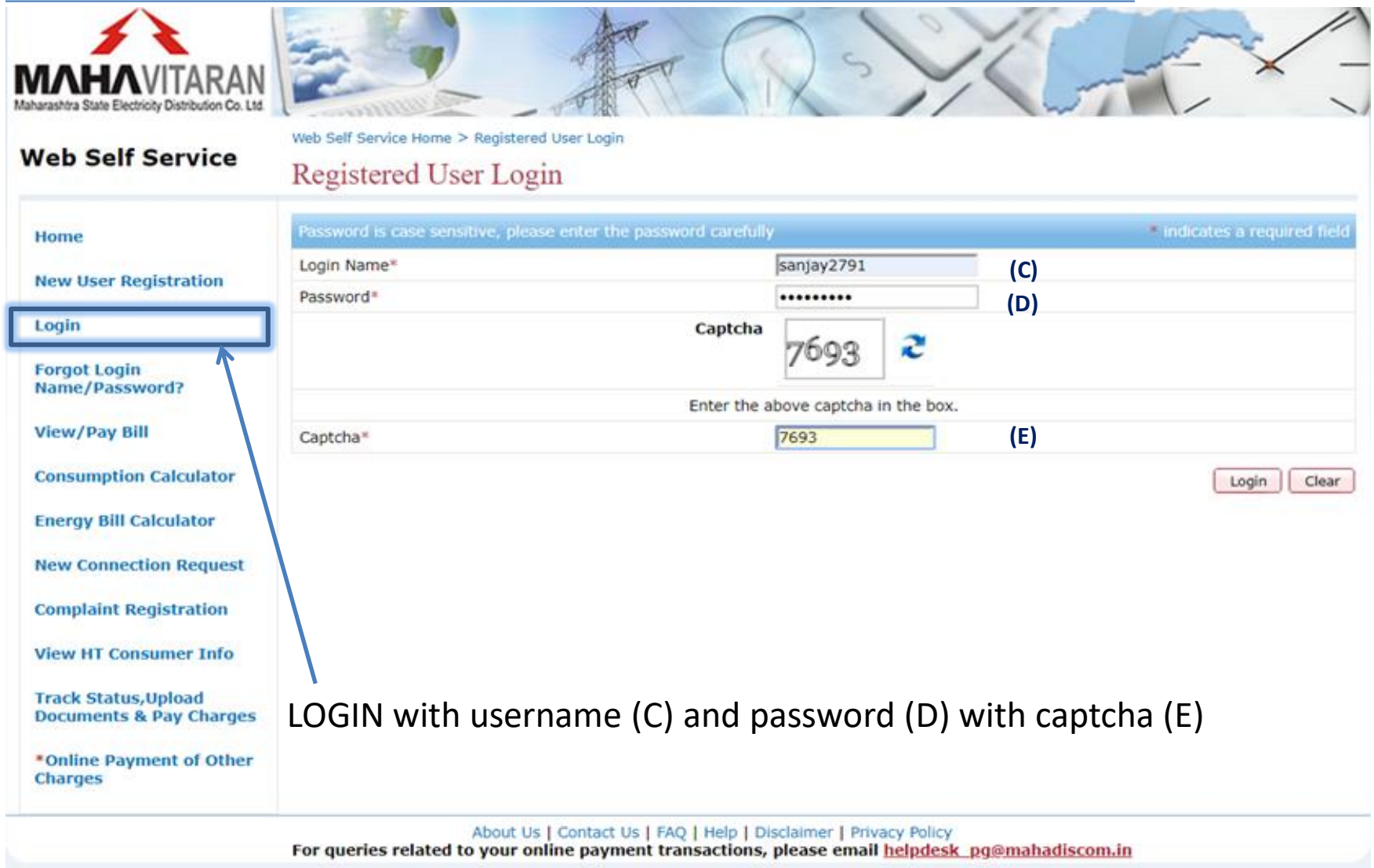
Note: Password must be between 6 and 20 characters with at least one lower-case, one upper-case, one numeric and one special character.

Confirm Password *

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For queries related to your online payment transactions, please email helpdesk_pg@mahadiscom.in

LOGIN TO WEB SELF SERVICE PORTAL



The screenshot displays the 'Registered User Login' page of the MAHAVITARAN web self-service portal. The page features a navigation menu on the left with options like 'Home', 'New User Registration', 'Login', 'Forgot Login Name/Password?', 'View/Pay Bill', 'Consumption Calculator', 'Energy Bill Calculator', 'New Connection Request', 'Complaint Registration', 'View HT Consumer Info', and 'Track Status, Upload Documents & Pay Charges'. The 'Login' option is highlighted with a blue box and an arrow. The main content area contains a login form with the following fields and labels:

- Password is case sensitive, please enter the password carefully** (with a note: * indicates a required field)
- Login Name*** (input: sanjay2791) (C)
- Password*** (input: masked with dots) (D)
- Captcha** (input: 7693) (E)
- Captcha*** (input: 7693) (E)

Buttons for 'Login' and 'Clear' are located at the bottom right of the form. A blue arrow points from the 'Login' button in the navigation menu to the 'Login' button in the form. Below the screenshot, a text label reads: 'LOGIN with username (C) and password (D) with captcha (E)'. The footer contains links for 'About Us', 'Contact Us', 'FAQ', 'Help', 'Disclaimer', and 'Privacy Policy', along with the email address 'helpdesk_pg@mahadiscom.in' for queries related to online payment transactions.

PROVISION FOR LOAD /CD CHANGE & BG ENCASHMENT CONSENT

Web Self Service | My Account | Welcome Sanjay Dudani | Logout

My Account

Account Name: 1 Sanjay Dudani

Messages: No Announcements

All connections to my account:

Consumer Type *

Consumer Number *

BU *

Consumer No.	BU /Circle Code	HT /LT	Bill Month	Consumption	Bill Amount	Bill Due Date	View Bill	View Meter
020012021233	DOMBIVLI (W) SN III	LT	Mar 2020	77	530.00	15 May 2020		
330119054850	SOLAPUR CIRCLE	HT	Mar 2020	89,270	887,930.00	31 May 2020		
252920205180	ACHALPUR II S/DN	LT	Mar 2020	165	1,370.00	15 May 2020		
306474885644	AMBURATE U. III S/DN	LT	Mar 2020	43	-5,360.00	15 May 2020		
410015728990	CHVL LINE S/DN	LT	Apr 2020	26	90.00	31 May 2020		

Change Load/Demand | Change Of Name | Request Status | Service Request | Go Green | Payment | History | Settings

Consent for BG Encashment Option