

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievances Redressal Forum
Nagpur Zone, Nagpur**

Case No. CGRF(NZ)/86/2019

Applicant : Smt.Manisha Khemraj Patil,
Plot No.03, Gurukunj Nagar,
Manewada,
Nagpur-440034.

V/s

Non-applicant : Nodal Officer,
The Executive Engineer,
Mahal Division, M.S.E.D.C.L.,
Nagpur.

Applicant represented by : Smt.Manisha Khemraj Patil,
Non-applicant represented by: 1) Shri Tekade, Exe.Engr.,
MSEDCL, Mahal Dn.

Coram : 1) Shri Arvind Jayram Rohee,
Chairperson.
2) Mrs. V.N.Parihar,
Member Secretary
3) Mrs. Asmita Avinash Prabhune,
Member(CPO)

ORDER PASSED ON 16.11.2019

1. The Applicant approached this Forum under Para 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulation 2006.

2. The applicant is residential consumer bearing No. 410018315576, at Gurukunj Nagar, Manewada, Nagpur. Her grievance is that she received excessive bill for the month of June & July 2019

showing consumption of 358 and 887 units respectively. On complaint meter was tested in MSEDCL Lab on 31.7.2019 and found to be OK. Since bills are not revised, the applicant approached IGRC in Case No.0561/2019, which by order dated 12.08.2019, declined to grant any relief to applicant, against which present Grievance Petition is filed.

3. On notice, the Non-applicant by reply dated 4.11.2019 resisted the claim and supported order of IGRC considering the connected load on meter and since it is found to be OK.

4. On 06.11.2019, heard the applicant and reply arguments of Shri Tekade, Executive Engineer assisted by Shri Ade, Dy.Executive Engineer, Mahal Division of MSEDCL. We have carefully perused the case record.

5. It is obvious that for the month of May 2019 the meter exhibited consumption of 342 units and after replacement of meter on testing for the month of August 2019 it shows 358 units, only in the month of July 2019 it shows 887 units. However, considering the fact that the meter is found OK on testing and this year monsoon rains are delayed the citizens suffered from heavy heat in the month of June & July also. The bill of July pertains to the period of June, which was hot summer.

6. As such order passed by IGRC can't be said to be illegal or needs any interference. The possibility of defective earthing or internal wiring can't be ruled out. However, considering connected load, it can't

be said that applicant received bill of excessive amount in June & July 2019. As such no relief can be granted to the applicant.

7. The Grievance Petition therefore, stands dismissed, however with no order as to costs.

8. The applicant is directed to credit the pending bills if any immediately.

Sd/-
(Mrs. Asmita A. Prabhune)
MEMBER(CPO)

Sd/-
(Mrs. V.N.Parihar)
MEMBER SECRETARY

Sd/-
(Arvind J. Rohee)
CHAIRPERSON