## Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievances Redressal Forum Nagpur Zone, Nagpur

## Case No. CGRF(NZ)/82/2019

Applicant : Shri Sadanand S. Ramteke,

House No.65 (23), Orange City Park,

At-Yerkheda, Tal.Kamptee,

Dist.Nagpur-441001.

V/s

Non-applicant : Nodal Officer,

The Executive Engineer,

Mouda Division, M.S.E.D.C.L.,

Mouda.

Applicant represented by : Shri Mahesh Mate

Non-applicant represented by: 1) Shri Amit Paranjpe, Exe.Engr.,

Mouda Dn.MSEDCL.

Coram : 1) Shri Arvind Jayram Rohee,

Chairperson.

2) Mrs. V.N.Parihar, Member Secretary

3) Mrs. Asmita Avinash Prabhune,

Member(CPO)

## ORDER (ORAL)

## (DELIVERED ON 27.11.2019)

1. The Applicant through his representative Shri Mahesh Mate approached this Forum under Para 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations 2006, since aggrieved by issuance of excessive bill for the month of September 2018 for 1914 units amounting to Rs.16,000/-. IGRC when approached, vide

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order dated 16.06.2019 held that revised bill issued by HDO Kamptee considering average 170 units from April 2017 to September 2018 and granting credit of Rs.10,345.22/- in the bill for the month of March 2019 is correct.

- 2. Today when the matter is called out for final hearing applicant's representative Shri Mahesh Mate is present. On behalf of Non-applicant Shri D.B. Madane, Dy. Executive Engineer, Kamptee Sub Dn., MSEDCL is present. As directed earlier the Non-applicant has issued revised bill giving credit of Rs.1054/- for 189 units. Its photocopy is given to the applicant, who disputed it and stated that credit of Rs.1800/- should have been given. The credit given is for 3 months.
- 3. Oral submissions of both the parties heard. It is stated that credit given by IGRC is already given to the applicant which is disputed by him. Now after deliberation held on the last date of hearing additional credit of Rs.1054/- for 189 units is given. It is stated by the applicant that he has already paid 50% of the amount due.
- 4. Considering the factual position on record, the order passed by IGRC is modified only to the extent of giving additional credit of Rs.1054/- for 189 units as per revised bill dated 13.11.2019.
- 5. As such nothing survives in this petition. The applicant is directed to credit remaining 50% amount due after deducting Rs.1054.89/- (rounded upto Rs.1055/-) therefrom within a week, after issuing final settlement bill by the Non-applicant.

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14. Office to forward authenticate copy of this order to both the parties for taking appropriate steps in the matter. No orders as to costs of this proceeding.

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