

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievances Redressal Forum
Nagpur Zone, Nagpur**

Case No. CGRF(NZ)/80/2019

Applicant : Shri Naresh Govindrao Jumani & others
403, Himalaya Co-op. Housing Society,
C.A. Road, Ambedkar Chowk,
Nagpur-440008.

V/s

Non-applicant : Nodal Officer,
The Executive Engineer,
Mahal Division, M.S.E.D.C.L.,
Nagpur.

Applicant represented by : Shri Narendra Jumani.
Non-applicant represented by : 1) Shri S.L. Tekade, Exe.Engr.,
Mahal Dn.MSEDCL.

Coram : 1) Shri Arvind Jayram Rohee,
Chairperson.
2) Mrs. V.N.Parihar,
Member Secretary
3) Mrs. Asmita Avinash Prabhune,
Member(CPO)

ORDER PASSED ON 27.11.2019

1. The Applicant filed the present grievance application before this Forum on 19.09.2019 under Para 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulation 2006, for Redressal of his excessive bill.

2. Non applicant filed reply and denied the case of the applicants.

3. Forum heard arguments of both the parties on 06.11.2019 & 20.11.2019 and carefully perused the entire case record.

4. The applicants are represented by Shri Naresh Govindrao Jumani on behalf of Housing Society as its Secretary. On behalf of Non-applicant Shri S.L. Tekade, Executive Engineer, Mahal Division, & Shri D.D. Ade, Dy.Manager (F&A) Mahal Dn., MSEDCL are present.

5. The applicant no.1 is LT-I Residential consumer 3 phase meter having consumer No.410013840401 in the name of Shri Jetha Khemchand Khandwani (Common Utility Meter for Flat Scheme). Whereas the applicant no.2 is LT-I Residential consumer 1-phase meter having consumer No.410013904468 in the name of Shri Naresh Govindrao Jumani.

6. The applicants submitted their grievance application to this forum regarding excessive bills from May 2019 in respect of both the connections as compared to similar months of previous year of 2018 and hence requested forum for revision of the bills from May 2019 onwards.

7. Non-applicant submitted that as per CPL of the Consumer No.410013304468 the bills were issued with meter reading and as per CPL of the consumer no.410013840401 the bill of June 2019 was issued with wrong meter reading. Hence on complaint the bill was revised with correct meter reading and credit of Rs.2676/- was given to applicant in the month of July 2019. Applicants approached IGRC. Which by order dated 10.08.2019 dismissed the claim.

8. Since the applicant did not agree with IGRC order and recorded metered consumption, forum directed testing of meters in

the meter testing Lab of MSEDCL to confirm its accuracy. The applicant consented for the same and paid the demand note for testing of meter in MSEDCL.

9. Accordingly disputed meters bearing No.SND 00054 / Secure make and meter No.G1095 985 / Genus make were tested on 20.11.2019 in presence of applicant. As per testing report it was found that the meters were working normal & meter error found within the permissible limits.

10. Perusal of the order dated 10.08.2019 passed by IGRC shows that all these aspects are considered while rejecting the grievance. It appears that there may be some defect in the wiring / cable, earthing and switches installed in the premises of the applicants. In such circumstances of the case, no relief can be granted to the applicant. Since the meters were working normal as per lab test report, bills were issued with metered consumption. As such there seems to be no reason to revise the bills.

10. Hence the following order.

ORDER

- a) The applicant's grievance application stands dismissed.
- b) No order as to costs.

Sd/-
(Mrs. Asmita A. Prabhune)
MEMBER(CPO)

Sd/-
(Mrs. V.N.Parihar)
MEMBER SECRETARY

Sd/-
(Arvind J. Rohee)
CHAIRPERSON

