

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievances Redressal Forum
Nagpur Zone, Nagpur**

Case No. CGRF(NZ)/75/2019

Applicant : Smt.Suman Pandurang Waghmare,
User-Sunil Jacob,
Shet No.117, Mouza Piraya,
Talsil Umred, Dist. Nagpur-440003

V/s

Non-applicant : Nodal Officer,
The Executive Engineer,
Umred Dn., M.S.E.D.C.L.,
Umred.

Applicant represented by : Shri Sunil Jacob
Non-applicant represented by: 1) Shri P.N. Lande, Exe.Engr.,
MSEDCL, Umred Dn.

Coram : 1) Shri Arvind Jayram Rohee,
Chairperson.
2) Mrs. V.N.Parihar,
Member Secretary
3) Mrs. Asmita Avinash Prabhune,
Member(CPO)

ORDER PASSED ON 16.11.2019

1. The Applicant through his representative Shri Sunil Jacob approached this Forum under Para 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations 2006.

2. Today when the matter was called on for final hearing the Applicant's representative Shri Sunil Jacob is present. Non-applicant is represented by Shri P.N. Lande, Executive Engineer, MSEDCL. We have carefully perused the case record. Also heard both the parties.

3. Applicant applied for new electric connection for lifting the well water in his field on 26.04.2019. It is his contention that nothing has been heard from the side authority nor any order passed within two months. However, it is pointed out that after approaching IGRC on 04.06.2019 letter dated 19.06.2019 were issued to the applicant through her representative Shri Sunil Jacob seeking clarification and to remain present for final hearing. The applicant submitted that the did not receive letter dated 19.06.2019, however, replied by letter dated 26.08.2019 received on 03.09.2019 & on 19.09.2019 addressed to Chief Engineer, NZ, MSEDCL with its copy to Executive Engineer of IGRC. However, thereafter it appears that no order has been passed by IGRC. The applicant however, approached this forum on 30.08.2019 i.e. before receiving letter dated 26.08.2019 on 03.09.2019. It is true that two months period expired on 04.08.2019 and the first letter seeking clarification was issued on 19.06.2019 i.e. before completion of two months. However, there was no response from the applicant, since according to him he did not receive letter dated 19.06.2019. It is obvious that in the subsequent letter dated 26.08.2019, it is incorrectly stated that the applicant approached IGRC on 04.06.2018 which is in fact 04.06.2019.

4. In view of above this forum is of the opinion that the matter still can be decided by IGRC on merit after hearing of both the parties.

5. The applicant/representative is directed to appear before IGRC. NRC alongwith copy of reply dated 19.09.2019 & its annexure on or before 30.11.2019 for consideration of IGRC so that further steps can be taken for passing final order on the pending application of the applicant.

6. Office is directed to supply photocopy of this order to both the parties for taking appropriate steps in the matter. Its photocopy alongwith covering letter be also forwarded to IGRC, NRC, Nagpur for taking appropriate steps as directed

7. No order as to costs.

Sd/-
(Mrs. Asmita A. Prabhune)
MEMBER(CPO)

Sd/-
(Mrs. V.N.Parihar)
MEMBER SECRETARY

Sd/-
(Arvind J. Rohee)
CHAIRPERSON