

**CONSUMER GRIEVANCE REDRESSAL FORUM
M.S.E.D.C.L., PUNE ZONE, PUNE**

Case No.50/2019

Date of Grievance : 25.09.2019

Date of Interim Order : 04.10.2019

In the matter of assessment of bill is wrong & disconnection due to non payment.

INTERIM ORDER

M/s.Jaihind Enterprises,
Plot No.J-132, MIDC, Bhosari,
Pune - 411026.

Consumer No. 170149027580

Date of Connection - 20/05/2004

1. The above named consumer has been using the supply for industrial purpose. The application received on 24.09.2019 to this office and registered the Case No. 50 of 2019 on 25.09.2019. He has submitted the grievance to CGRF against issuing the assessment bill due to CT was faulty for the period 27.09.2018 to 25.07.2019 for 90077 units.
2. This assessment was added in the total bill & it was issued to the consumer for amounting to Rs.12,60,670/- in the month of July-2019. And as per the consumer's say this bill is wrong & exorbitant bill and due to non-payment of the said bill, the supply was disconnected.
3. Thereafter, the consumer had lodged the complaint in the IGRC on dated 23.09.2019 as well as CGRF Forum on 24.09.2019 for interim relief regarding restoration of the power supply.
4. The consumer has stated that distribution Licensee is authorized to issue assessment bill for a maximum period of 3 months only & hence the bill should be revised accordingly for three months period only.
5. The consumer has also given the consent for payment of Rs.2,00,000/- against assessment bill on dated 01.10.2019 to this office.
6. The disputed bill amount of Rs.12,60,670.00 be paid in installments of Rs.2,00,000/- for five installments and the last 6th installment being that of

Rs.2,60,670. These installments would continue to be paid along with the current bill pending final decision of the Forum on the issue.

7. The Utility should immediately restore the power supply of the consumer on payment of first installment of Rs.2,00,000, which the consumer has already paid on 01.10.2019, under confirmation to the Utility. The power supply of the consumer should not be disconnected till final disposal of the case at the CGRF.

Hence, I proceed to pass the following order -

ORDER

1. The disputed bill amount of Rs.12,60,670.00 be paid in installments of Rs.2,00,000/- for five installments and the last installment being that of Rs.2,60,670. These installments would continue to be paid along with the current bill pending final decision of the Forum on the issue.
2. The consumer has already paid first such installment of Rs.2,00,000/- on 01.10.2019 as per the documents submitted to the CGRF. The Utility should, therefore, restore the supply immediately after ensuring that the payment of Rs.2,00,000/- has been received by the Utility against the assessment of bill & in addition to the current bills. .
3. This interim order is passed at the specific request of the consumer and in view of the exigencies of circumstances. The detailed hearing and order will be placed as per regular procedure.

ANIL JOSHI
MEMBER
CGRF:PZ: PUNE

A.P.BHAVTHANKAR
CHAIRPERSON
CGRF: PZ:PUNE

BEENA SAVANT
MEMBER- SECRETARY
CGRF:PZ:PUNE

Date:- 04th Oct. 2019