

CONSUMER GRIEVANCE RElectricity DutyRESSAL FORUM  
M.S.E.D.C.L., PUNE ZONE, PUNE

Case No. 52/2019

Date of Grievance : 17.10.19

Date of Order : 25.11.19

In the matter of wrong recovery of accumulated bill issued.

M/s. Indus Towers Ltd., ---- APPELLANT

2010, E-Core, 2<sup>nd</sup> Floor,

Marvel Edge, Viman Nagar,

Pune- 411014.

(Consumer No. 181410002054 )

VS

The Executive Engineer, ---- RESPONDENT

M.S.E.D.C.Ltd.,

Rajgurunagar Division,

Pune.

Present during the hearing:-

**A] - On behalf of CGRF, Pune Zone, Pune.**

- 1) Shri. A.P. Bhavathankar, Chairman, CGRF, PZ, Pune
- 2) Mrs. B.S. Savant, Member Secretary, CGRF, PZ, Pune
- 3) Shri. Anil Joshi, Member, CGRF, PZ, Pune.

The complaint was about wrong recovery of accumulated bill issued in the month of August - 2018. The above named consumer was received the notice alongwith provisional bill issued by AEE, Wadgaon-Maval Sub/dn.as per meter reading report. The current reading recorded as 106962 KWH in the month of Sept.-2019 as per the inspection report. Hence, the consumer was issued the bill amounting to Rs. 12,80,000/- as per recorded units on the meter.

After receiving the said bill, the consumer approached directly to this Forum and filed the grievance in Form No. A on dated 17.10.2019. The consumer prays for Interim order for restoration of supply and withdraw the wrong bill, and resolved the matter as per logical methods etc. The consumer was stated that, he was deposited the amount of Rs.2,34,000/- first time which was issued by the Respondent Utility & the second bill is not yet received till date & the said application Inward on dated 06.07.2015. According to consumer there are two electricity meters installed in the same name of two consumers. The said bill is objected by the consumer and pray for restoration of supply towards Interim order.

After filing these complaints on 17.10.2019, the Forum registered the complaint vide No. 52 of 2019 on dated 17.10.2019. Thereafter the notice was issued to the Respondent Utility directing to the Utility to file the reply on or before 21.10.2019. After receiving the said notice, the Respondent Utility was required to file reply but the said reply is not yet filed on or before 21.10.2019.

In the meantime, the letter is received from the consumer on 23.10.2019, it is informing that the consumer is willing to settle the dispute alongwith the Respondent Utility official and hence it is requested to cancel the hearing regarding Interim Order. Also, on dated 04.11.2019 the consumer filed the 2<sup>nd</sup> letter informing to this Forum that, to cancel the hearing for an Interim order keeping of our issue of wrong bill pending.

In view of letter sent by the consumer it appears to this forum that the consumer is not going to this complaint without any observation on merit. The consumer is permitted to withdraw the said complaint. Hence, I proceed to pass the following order:

### **ORDER**

1. The consumer complaint No.52 of 2019 stands dismissed as withdraw on the interest of the consumer.
2. No order as to the cost.

The order is issued under the seal of Consumer Grievance Redressal Forum M.S.E.D.C. Ltd., Pune Urban Zone, Pune 25<sup>th</sup> Nov. - 2019.

**Note:-**

- 1) If Consumer is not satisfied with the decision, he may file representative within 60 days from date of receipt of this order to the Electricity Ombudsman in attached "Form B".

Address of the Ombudsman  
The Electricity Ombudsman,  
Maharashtra Electricity Regulatory Commission,  
606, Keshav Building,  
Bandra - Kurla Complex, Bandra (E),  
Mumbai - 400 051.

- 2) If utility is not satisfied with order, it may file representation before the Hon. High Court within 60 days from receipt of the order.

I agree / ~~Disagree~~

I agree / ~~Disagree~~

Sd/-

**ANIL JOSHI**  
**MEMBER**  
**CGRF:PZ:PUNE**

Sd/-

**A.P.BHAVTHANKAR**  
**CHAIRPERSON**  
**CGRF: PZ:PUNE**

Sd/-

**BEENA SAVANT**  
**MEMBER- SECRETARY**  
**CGRF:PZ:PUNE**