



was approached to this Forum directly. As there was threat of disconnection mentioned in the notice.

It is contention of consumer that, the consumer's complaint no. 47 of 2018 was dismissed by this Forum against which the consumer approached to Electricity Ombudsman and made representation bearing No.79/2017 and also review petition No.3/2019. The consumer was submitted that in view of order of Ombudsman receiving application no. 3/2019, the consumer was directed to pay the said arrears bill under dispute in 8 equal monthly installments & interest, DPC and penalty shall not be charged. As consumer was already given benefit to pay the bill of Rs. 10,46,080/- in 6 installments amounting to Rs.1,74,348/- as a 1<sup>st</sup> installment & even then the Respondent Utility had issued the accumulated arrears bill alongwith the current bill in the month of July-2019 and threat of notice was given which is illegal and improper.

Accordingly the grievance has filed on 19.08.2019. After receiving the said grievance this office had issued the notice to the Respondent Utility on 23.08.2019 to Ex.Engineer, Bhosari Division directing them to file the reply on or before 27.8.2019. After receiving the said notice , the Respondent Utility was submitted the reply that , as per the order of Hon'ble Ombudsman Mumbai the bill regarding installment of Rs.1,74,348/- was issued to the consumer & no any interest, DPC and penalty is charged. The order of Ombudsman is already complied & hence no any grievance remains.

Thereafter the matter was fixed for hearing on dtd. 16.09.2019, the Respondent Utility was forwarded the reply alongwith contention of the consumer which was informed by letter on dtd. 13.09.2019. It is contention of the consumer that, regarding in this subject MSEDCL has issued installment bill as per Hon Ombudsman's Order and assured that it will not be charge interest, DPC and penalty and accordingly the consumer being the said installment under protest.

Considering the above situation, the consumer is willing that it will not be proceed with this case. The same email is filed by Shri.Ajay Pande authorized signatory Reliance Engineering vide email dated 16.09.2019.

In view of the fact and circumstances the order of Hon'ble Ombudsman passed in review petition no.3/2019 is already complied by the Utility and action is taken properly. Even consumer is not willing to proceed with the case and inclined to withdraw the said matter hence I proceed to passed the following order.

### ORDER

1. Consumer complaint 44/2019 stands dismissed as withdrawn by the consumer.
2. No order as to the cost.

The order is issued under the seal of Consumer Grievance Redressal Forum M.S.E.D.C. Ltd., Pune Urban Zone, Pune on 13<sup>th</sup> Sept. - 2019.

**Note:-**

- 1) If Consumer is not satisfied with the decision, he may file representative within 60 days from date of receipt of this order to the Electricity Ombudsman in attached "Form B".

Address of the Ombudsman  
The Electricity Ombudsman,  
Maharashtra Electricity Regulatory Commission,  
606, Keshav Building,  
Bandra - Kurla Complex, Bandra (E),  
Mumbai - 400 051.

- 2) If utility is not satisfied with order, it may file representation before the Hon. High Court within 60 days from receipt of the order.

I agree / ~~Disagree~~

I agree / ~~Disagree~~

Sd/-  
ANIL JOSHI  
MEMBER  
CGRF:PZ: PUNE

Sd/-  
A.P.BHAVTHANKAR  
CHAIRPERSON  
CGRF: PZ:PUNE

Sd/-  
BEENA SAVANT  
MEMBER- SECRETARY  
CGRF:PZ:PUNE