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Consumer Grievance Redressal Forum

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Email: cgrfbhandupz@gmail.com L.B.S.Marg, Bhandup (W),

Website: www.mahadiscom.in Mumbai – 400078.

REF.NO. Member Secretary/CGRF/MSEDCL/BNDUZ/226/434

Date:14.11.2019

Hearing Date: 15.01.2019

CASE NO.226/2019

**M/s. Gas Authority of India Ltd.,
LPG recovery plant, At Village Usar,
Post-Malvan Tal. Alibag,
Dist Raigad-402203.**

(CONSUMER NO.024289019347). . . . (Hereinafter referred as Consumer)

Versus

Maharashtra State Electricity Distribution Company Limited
through its Nodal
Officer,
Pen Circle.

. . . (Hereinafter referred as Licensee)

For Consumer – Mr.DevendraKakde - Consumer Representative.

Appearance : For

Not Present.

Licensee

**[Coram- Dr.SantoshkumarJaiswal - Chairperson, Shri. RavindraAvhad -
Member Secretary and SharmilaRanade - Member (CPO)].**

Maharashtra Electricity Regulatory Commission, is, constituted u/s. 82 of Electricity Act 2003 (36/2003). Hereinafter for the sake of brevity referred as ‘MERC’. This Consumer Grievance Redressal Forum has been established as per the notification issued by MERC i.e. “Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2006” to redress the grievances of consumers vide powers conferred on it by Section 181 read with subsection 5 to 7 of section 42 of the Electricity Act, (36/2003). Hereinafter it is referred as ‘Regulation’.

GAIL India Limited, LPG recovery plant, Usar(Consumer no. 024289019347) is esteemed 100KV customer of your good company with contract demand of 1800KVA. He received the electricity bill of September 2018 as per new tariff order/MERC Mid-term Review Order for MSEDCL for FY 2016-17 to FY 2019-20 dated 12.09.2018. There is no clarity about leading power factor in previous Tariff Orders till date but in above said tariff order the Commission introduces penalty for leading power factor also. This tariff order posted on MSEDCL website on 25.09.2018 and there is no intimation given to GAIL (India) Ltd (consumer No. 024289019347 about new tariff order.

As per clause no 9.25.6 of above said tariff order dated 12.09.2018, leading power factor penalty will be applicable from prospective effect but M/s. MSEDCL implemented leading power factor penalty from 01.09.2018 without giving any intimation and transition time.

As a result M/s. MSEDCL levied the leading power factor penalty charges of Rs. 3, 81,903/-(Rupees ThreeLacs Eighty one thousand Nine Hundred Three only) and Rs. 21,301/- (Rupees Twenty One Thousand Three hundred one only) in September 2018 and October 2018 electricity bill respectively to GAIL (India) Limited.

Considering above facts, it is requested to kindly write off the leading power factor penalty charges of Rs. 3,81,903/- and Rs. 21,301/- for the month of September 2018 and October 2018 respectively. It is also requested to kindly provide transition time (at least 2-3 months)for making of reactive power compensation arrangement at out site till then calculation of power factor to be done as per old tariff order.

The consumer has filed his grievance with CGRF, Kalyan on 22.10.2018. But by the letter EE/CGRF/Kalyan/416 dt.24.10.2018, the case is

transferred to CGRF, Bhandup due to change in Zone of Pen circle area is with CGRF, Bhandup.

Consumer has submitted letter on dt. 15.10.2019. In this letter he has mentioned that their grievance is commonly heard in MERC in Case No. 329 of 2018. There grievance is solved in the MERC order, case no. 329 of 2018. So they have no grievance regarding their original grievance registered on 20.11.2018 with CGRF, Bhandup.

Hence application is hereby withdrawn and disposed of.

Hence the order.

ORDER

This application is hereby withdrawn and disposed of as withdrawal by the applicant.

No order as to the cost.

I Agree/Disagree I Agree/Disagree

MRS. SHARMILA RANADE, Dr. SANTOSHKUMAR JAISWAL
MEMBER CHAIRPERSON
CGRF, BHANDUP CGRF, BHANDUP

MR. RAVINDRA AVHAD
MEMBER SECRETARY
CGRF, BHANDUP

The order is issued under the seal of Consumer Grievance Redresses Forum M.S.E.D.C. Ltd., Bhandup Urban Zone, Bhandup.

Note:

- a) The consumer if not satisfied, may file representation against this order before the Hon. Ombudsman within 60 days from the date of this order at the following address. " Office of the Electricity

Ombudsman, Maharashtra Electricity Regulatory Commission,606,
Keshav Building,Bandra - Kurla Complex, Bandra (E),Mumbai -
400 051”

- b) b) consumer, as per section 142 of the Electricity Act, 2003, can approach Hon'ble Maharashtra electricity Regulatory Commission for non- compliance, part compliance or
- c) Delay in compliance of this decision issued under” Maharashtra Electricity Regulatory Commission (consumer Redressed Forum and Ombudsman) Regulation 2003” at the following address:-

“Maharashtra Electricity Regulatory Commission, 13thfloor,world Trade Center, Cuffe Parade, Colaba, Mumbai 05”

- d) It is hereby informed that if you have filed any original documents or important papers you have to take it back after 90 days. Those will not be available after three years as per MERC Regulations and those will be destroyed.