

**CONSUMER GRIEVANCE REDRESSAL FORUM  
M.S.E.D.C.L., Bhandup Urban Zone, Bhandup**

**Case No. 229/2018**      Date of Grievance: 24.11.2018  
Date of Hearing      :04.12.2018  
Date of Order:**EE/CGRF/BUZ/00443dtd.19.11.2019**

**IN THE MATTER OF WITHDRAWAL OF CASE**

M/s. Empyreal Lineage Pvt. Ltd.,  
Shop No.1, 2, 3, 4&6, Kuldepp Ishchhaya CHS,  
N.S.Road,Paach Raasta,Mulund(W),  
Mumbai-400080.  
(Consumer No.000093881524)

VS

The Executive Engineer,                      ----      Respondent  
M.S.E.D.C.Ltd.,  
Thane Circle,  
Thane.

**Quoram:**

1. Dr. Santoshkumar Jaiswal, Chairman.
2. Mr. Ravindranath Bagal, Member Secretary.
3. Mrs. Sharmila Ranade, Member.

**Present during the hearing:-**

**A] - On behalf of Appellant**

MrRakesh Nair - Consumer Representative

**B] - On behalf of Respondent**

1. Mr.Sunil Kuril, Addl. Executive Engineer,  
MSEDCL,Pachrasta Sub Division.
1. Maharashtra Electricity Regulatory Commission, is, constituted u/s. 82 of Electricity Act 2003 (36/2003). Hereinafter for the sake of brevity referred as 'MERC'. This Consumer Grievance Redressal Forum has been established as per the notification issued by MERC i.e. "Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman)

Regulation 2006" to redress the grievances of consumers vide powers conferred on it by Section 181 read with sub-section 5 to 7 of section 42 of the Electricity Act, (36/2003). Hereinafter it is referred as 'Regulation'.

2. In view of a letter dated 15.11.2019 submitted by the complainant to the CGRF, they have submitted that the utility has not disconnected their power supply and as such they do not have any grievance. They have withdrawn the complaint filed with CGRF. Hence application is hereby withdrawn and disposed of.

Hence, we proceed to pass the following order:

### **ORDER**

This application is hereby disposed of as withdrawn.

No order as to the cost.

**I Agree/Disagree**

**I Agree/Disagree**

**MRS. SHARMILA RANADE,  
MEMBER  
CGRF, BHANDUP**

**Dr. SANTOSHKUMAR JAISWAL  
CHAIRPERSON  
CGRF, BHANDUP**

**MR. RAVINDRANATH BAGAL  
MEMBER SECRETARY  
CGRF, BHANDUP**

The order is issued under the seal of Consumer Grievance Redresses Forum M.S.E.D.C. Ltd., Bhandup Urban Zone, Bhandup.

Note:

- a) The consumer if not satisfied, may file representation against this order before the Hon. Ombudsman within 60 days from the date of this order at the following address. " Office of the Electricity Ombudsman, Maharashtra Electricity Regulatory Commission,606, Keshav Building,Bandra - Kurla Complex, Bandra (E),Mumbai - 400 051"
- b) b) consumer, as per section 142 of the Electricity Act, 2003, can approach Hon'ble Maharashtra electricity Regulatory Commission for non- compliance, part compliance or
- c) Delay in compliance of this decision issued under" Maharashtra Electricity Regulatory Commission ( consumer Redressed Forum and Ombudsman) Regulation 2003" at the following address:-

"Maharashtra Electricity Regulatory Commission, 13th floor,world Trade Center, Cuffe Parade, Colaba, Mumbai 05"

- d) It is hereby informed that if you have filed any original documents or important papers you have to take it back after 90 days. Those will not be available after three years as per MERC Regulations and those will be destroyed.