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Consumer Grievance Redressal Forum
"Vidyut Bhavan", Gr. Floor,
L.B.S.Marg,Bhandup (W),
Mumbai – 400078.

REF.NO. Member Secretary/CGRF/MSEDCL/BNDUZ/ 35/ 289 Date: 15.10.2019

Hearing Date: 27.08.2019

CASE NO.35/2019

**Mrs. Pushpa D. Shewale,
501, Prathmesh Apartment,
Bhanji Vadi,Bhaskar Colony,
Naupada,Thane-400602..**

(CONSUMER NO.000028014180) (Hereinafter referred as Consumer)

Versus

Maharashtra State Electricity Distribution Company Limited
through its Nodal
Officer,
Thane Circle Thane

. . . . (Hereinafter referred as Licensee)

**For Consumer –
Appearance : For
Licensee**

Smt. Pushpa Shewale- - Consumer
Mr. Rathode, Addl.Executive Engineer,Gadkari Sdn.

[Coram- Dr. Satishkumar Jaiswal - Chairperson, Shri. Mr. Ravindranath Bagal - Member Secretary and Sharmila Ranade - Member (CPO)].

1. Maharashtra Electricity Regulatory Commission, is, constituted u/s. 82 of Electricity Act 2003 (36/2003). Hereinafter for the sake of brevity referred as 'MERC'. This Consumer Grievance Redressal Forum has been established as per the notification issued by MERC i.e. "Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2006" to redress the grievances of consumers

vide powers conferred on it by Section 181 read with sub-section 5 to 7 of section 42 of the Electricity Act, (36/2003). Hereinafter it is referred as 'Regulation'.

Smt. Pushpa Shewale applied for permanent disconnection of her connection on 09/05/2019 in the Pachpakhadi Section Office. After confirming the ownership document by Section Officer Pachpakhadi, the supply was permanently disconnected. Now the consumer has approached to CE, Bhandup Office and same application is forwarded date to CGRF for further hearing on 27.07.2019. Accordingly case was heard on date 27.08.2019.

As per the say submitted by Addl.EE./Gadkari.HR/1551 dtd.26.08.2019. The supply of the aggrieved consumer Smt. Pushpa Shewale is made P.D. and filed her grievance with IGRC, Thane on 17.07.2019. The hearing is under consideration and process.

Forum Observation:

I heard both sides and going through the submission made by both the parties. It appears that, the grievance is regarding ownership of the premises and consumers supply is already permanent disconnected, he ceases to be a consumer within the meaning of E. A. Act 2003.

However, he is advised to approach IGRC, Thane. Hence, I pass following order.

ORDER

This application is hereby dismissed.

No order as to the cost.

I Agree/Disagree

I Agree/Disagree

**MRS. SHARMILA RANADE,
MEMBER
CGRF, BHANDUP**

**Dr. SANTOSHKUMAR JAISWAL
CHAIRPERSON
CGRF, BHANDUP**

**MR. RAVINDRANATH BAGAL
MEMBER SECRETARY
CGRF, BHANDUP**

The order is issued under the seal of Consumer Grievance Redresses Forum M.S.E.D.C. Ltd., Bhandup Urban Zone, Bhandup.

Note:

- a) The consumer if not satisfied, may file representation against this order before the Hon. Ombudsman within 60 days from the date of this order at the following address. " Office of the Electricity Ombudsman, Maharashtra Electricity Regulatory Commission,606, Keshav Building,Bandra - Kurla Complex, Bandra (E),Mumbai - 400 051"
- b) b) consumer, as per section 142 of the Electricity Act, 2003, can approach Hon'ble Maharashtra electricity Regulatory Commission for non- compliance, part compliance or
- c) Delay in compliance of this decision issued under" Maharashtra Electricity Regulatory Commission (consumer Redressed Forum and Ombudsman) Regulation 2003" at the following address:-

"Maharashtra Electricity Regulatory Commission, 13th floor,world Trade Center, Cuffe Parade, Colaba, Mumbai 05"
- d) It is hereby informed that if you have filed any original documents or important papers you have to take it back after 90 days. Those will not be available after three years as per MERC Regulations and those will be destroyed.