

NO. EE / CGRF/AMZ/ Amravati/ No./ 52,

Dt. 07.10.2019

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To,  
The Nodal Officer /  
The Executive Engineer,  
MSEDCL, Amravati Urban division

The order passed on in the Complaint No. 11/2019 is enclosed herewith for further compliance and necessary action.

Secretary  
Consumer Grievance Redressal Forum,  
MSEDCL, Amravati Zone, Amravati.

Copy s.w.rs.to:-

1. The Chief Engineer, MSEDCL, Amravati Zone, Amravati.
2. The Superintending Engineer, MSEDCL, Amravati Zone, Amravati

Copy to :-

- 1) The Executive Engineer, (Admin), Amravati circle office
- 2) Shaikh Usman Shaikh Khalil c/o Bhavesh Harendra Somaiya A2-405, Rami Heritage Society Opp To old RTO office, Murtizapur Road, Akola - 444004.

**CONSUMER GRIEVANCE REDRESSAL FORUM  
AMRAVATI ZONE, AMRAVATI  
'Vidyut Bhavan', Shivaji Nagar, Amravati: 444603, Tel. No. 0721 2551158**

Dt: 07-10-2019

**ORDER**

Case No. 11/2019 dated 08.08.19

**In the matter of grievance pertaining to refund of infrastructure cost**

**Quorum**

**Dr. Vishram Nilkanth Bapat (Chairman)**

**B.D.Augad, Member Secretary**

**Sau. Sushama Joshi, Member (CPO)**

**Complainant**

**Shaikh Usman Shaikh khalil**

**c/o Bhavesh Harendra Somaiya A2-405, Rami Heritage Society Opp To old  
RTO office, Murtizapur Road, Akola - 444004.**

**Consumer No:366474781521**

**Versus**

**Respondent**

**The Executive Engineer ,  
MSEDCL, O&M Division,  
Amravati Urban**

**Appearances:-**

**Complainant Representative :- Shri.Bhavesh Harendrabhai Somaiya**

**Respondent Representative :- Shri. Katkar, Exe. Eng. Amravati Urban  
A.**

**Consumer Details**

Name	MSEDCL Office	Consumer No.	Category	Date of Connection
Shaikh Usman Shaikh khalil	EE, Amravati Urban	366474781521	Industrial	24-02-2018

**B. IGRC Proceedings**

Application Date	Hearing Date	Order Date
07.06.2019	Not evident from records.	NA

**C. CGRF Proceedings :**

Application Date	Date of Serving Notice by CGRF	Due Date of Reply	Applicable Clause of MERC Regulations 2006 (CGRF & Ombudsman)
08-08-2019	16-08-2019	31-08-2019 Extension permitted till 09.09.2019	6.4
<b>Date of Reply by NA</b>	07-09-2019		
<b>Date of Hearing Notice</b>	09-09-2019	<b>Date of Hearing</b>	19-09-2019

**D. Gist of Applicant's Grievance :**

S.N.	Description
1	New LT Industrial connection sanctioned under Non DDF CC&RF. Estimate Rs. 924988/-. Applicant created infrastructure as per sanctioned estimate according to Non DDF CC&RF Circular No. EE/U/Amt/NonDDF/CC&RF/2017-18/03 dt 14/7/2017. <b>(Annexure B)</b>
2	Applicant approach to IGRC for refund of expenditure along with interest.

3	Demand for Security deposit and other charges of Rs. 152594/- (including unlawful transformer testing charges Rs. 3000/-) paid vide MR No. 061002 ( <b>Annexure C &amp; D</b> ).
4	Applicant is burdened with unlawful recovery of charges to be included in WCR in violation of MERC Order in case No. 19 of 2012.
5	Detailed extract of receivable amount on account of refund against Non DDF CC&RF scheme and unlawful recovery of transformer testing charges. Total amount is Rs. 11,42,674.86.
6	Non DDF CC&RF is a scheme not approved by MERC. (Ref. Section 15.6 of Supply code regulation 2005)

**E. Prayer by Applicant:**

S.N.	Description
1	Direct MSEDCL to refund of amount Rs. 1142674.86 from 24.02.2018, the date of connection till the date of refund with interest @ 12% p.a.
2.	Any other relief including the cost of Rs. 5000/- to meet the expenditure incurred IGRC/CGRF

**F. Gist of Reply filed by N.A.MSEDCL:**

S.N.	Date	Description	Violation, if any
1	01.07.2017	The said consumer has not submitted the permission from Local body (AMC) for which he has submitted the consent letter on Rs.200 stamp paper on dated 01.07.2017. The applicant also given consent for disconnection of supply and non claiming of financial loss.	
2.	14.07.2017	Estimate is sanctioned for Rs. 924988/- and connection was withheld for want of above document.	

