Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievances Redressal Forum Nagpur Zone, Nagpur

Case No. CGRF(NZ)/74/2019

Applicant : Shri Mulla Abde Ali Dargawala,

Bld No. 3, Bohara Kabrastan,

New Mangalwari Road.

Nagpur-440017.

V/s

Non-applicant : Nodal Officer,

The Superintending Engineer, (D/F), NUC. M.S.E.D.C.L.,

Nagpur.

Applicant represented by : In person.

Non-applicant represented by: 1) Shri V.R. Sonkusle, Exe.Engr.,

MSEDCL, NUC, Nagpur.

2) Shri Dahasahatra, SNDL, Nagpur

Coram

1) Shri Arvind Jayram Rohee,

Chairperson.

2) Mrs. V.N.Parihar, Member Secretary

3) Mrs. Asmita Avinash Prabhune,

Member(CPO)

ORDER ORAL

(DELIVERED ON 17.09.2019)

The applicant approached this forum under clause 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievances Redressal Forum & Electricity Ombudsman) Regulations 2006, for Redressal of grievance regarding excessive bill.

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- 2) Taken up today for final hearing, Shri Abed Ali Arviwala is present. It is stated that the original consumer Shri Mulla Abed Ali Dargawala expired about year ago. However, applicant himself signed the application as the deceased Mulla Abed Ali Dargawala, which is not proper.
- The applicant failed to produce death certificate of consumer, but stated that his paternal aunt resides in the building and the meter is for common utility for benefit of other occupants residing there.
- 4) This fact is not brought to the notice of IGRC and was revealed before this forum for the first time on interrogation of applicant if the consumer is alive, to which he responded in negative.
- In view of above & since it is stated that the bills are not paid since 25.04.2019, the present applicant can't be termed as consumer in strict sense. Somebody should apply for change of name of original consumer and then only such substituted person can legally proceed with the case by putting grievance about excessive bill.
- 6) It is stated that so far the electric connection is not dislocated for failing to credit the electric bill. The Non applicant may take appropriate action in this behalf, in accordance with law.

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- 7) The applicant shri Abed Ali Arviwala may apply to the Non-applicant for change of name of deceased consumers or anybody else may also apply.
- 8) The present grievance application, therefore can't be entertained. It stands dismissed as untenable with liberty to both the parties as above.

Sd/- Sd/- Sd/
(Mrs. Asmita A. Prabhune) (Mrs. V.N.Parihar) (Arvind J. Rohee)

MEMBER(CPO) MEMBER SECRETARY CHAIRPERSON

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