



Consumer Grievance Redressal Forum, Kalyan Zone  
Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301  
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**NO. K/DOS/133/1924 of 2019-20**

Date of registration : 11/07/2019

Date of order : 28/08/2019

Total days : 48

**IN THE MATTER OF GRIEVANCE NO. K/DOS/133/1924 OF 2019-20 OF JAMIL HAJI YUSUF SHEILA, R.NO.11, HAJI YUSUF CHAWL, GAVTHAN, VIRAR (W), TAL-VASAI, DIST.PALGHAR, PIN CODE – 421 303 REGISTERED WITH CONSUMER GRIEVANCE REDRESSAL FORUM KALYAN ZONE, KALYAN ABOUT DISCONNECTION OF SUPPLY.**

Mr.Jamil Haji Yusuf Sheila,  
R.No.11, Haji Yusuf Chawl,  
Gavthan, Virar (W), Tal-Vasai,  
Dist.Palghar, Pin Code – 421 303

(Consumer No. 001526478246) . . . (Hereinafter referred as Consumer)

V/s.

Maharashtra State Electricity Distribution  
Company Limited

Throughit'sNodal Officer/Addl.EE.

Vasai Circle, Vasai

. . . (Hereinafter referred as Licensee)

Appearance : For Licensee - Shri.D.V.Karajagi, AEE, Virar (W)

For Consumer - Mr.Jamil Haji Yusuf Sheila (C.R.)

[Coram- Shri.A.M.Garde-Chairperson,Shri. A.P.Deshmukh-Member Secretary  
Mrs.S.A.Jamdar- Member (CPO)].

1) Maharashtra Electricity Regulatory Commission, is, constituted u/s. 82 of Electricity Act 2003 (36/2003). Hereinafter for the sake of brevity referred as 'MERC'. This Consumer Grievance Redressal Forum has been established as per the notification issued by MERC i.e. "Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2006" to redress the grievances of consumers vide powers conferred on it by Section 181 read with sub-section 5 to 7 of section 42 of the Electricity Act, (36/2003). Hereinafter it is referred as 'Regulation'. Further the regulation has been made by MERC i.e. Maharashtra Electricity Regulatory Commission. [Electricity Supply Code and other conditions of supply Regulations 2005]. Hereinafter referred as 'Supply Code' for the sake of brevity. Even, regulation has been made by MERC i.e. 'Maharashtra Electricity Regulatory Commission (Standards of Performance of Distribution Licensees, Period for Giving Supply & Determination of Compensation) Regulations, 2014.' Hereinafter referred 'SOP' for the sake of convenience.

2) Consumer herein is on Mr.Jamil Haji Yusuf Sheila, having consumer no. 001526478246. It is only the contention in the application that supply is disconnected and that as per Vasai court order financial benefit may be given to pay the dues.

3) Distribution Licensee in reply contends that grievance is filed after two year, as such it is barred by limitation under Regulation 6.6 of MERC (CGRF Ombudsman Regulations) 2006.

4) We have heard both sides. CPL is produced by Distribution Licensee. Which shows that bills have not been paid after 25 June 2016 and P.D. is done. It also revealed during arguments that same settlements were taken up in courts. But even there the consumer did not pay. Consumer wants to say that the benefits offered by the Loknyayalay be extended to him which this cannot Forum cannot consider. Further as has been pointed out the Grievance has been filed after 2 years. Bills disputed are of more than two years back. Hence the grievance is barred by limitation.

Hence the order

**ORDER**

**Grievance is dismissed.**

Date: 28/08/2019

(Mrs.S.A.Jamdar)  
Member  
CGRF, Kalyan

(A.P.Deshmukh)  
MemberSecretary  
CGRF, Kalyan

(A.M.Garde)  
Chairperson  
CGRF, Kalyan

**NOTE**

- a) The consumer if not satisfied, may file representation against this order before the Hon. Ombudsman within 60 days from the date of this order at the following address.

“Office of the Electricity Ombudsman, Maharashtra Electricity Regulatory Commission,606/608, KeshavBldg, BandraKurlaComplex,Mumbai 51”.

- b) Consumer, as per section 142 of the Electricity Act, 2003, can approach Hon. Maharashtra Electricity Regulatory Commission for non-compliance, part compliance or

- c) delay in compliance of this decision issued under “Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2003” at the following address:-

“Maharashtra Electricity Regulatory Commission, 13th floor, World Trade Center, Cuffe Parade, Colaba, Mumbai 05”

- d) It is hereby informed that if you have filed any original documents or important papers you have to take it back after 90 days. Those will not be available after three years as per MERC Regulations and those will be destroyed.