

**CONSUMER GRIEVANCE REDRESSAL FORUM,**  
**AKOLA ZONE, AKOLA.**

*“Vidyut Bhavan” Ratanlal Plot, Akola. Tel No 0724.2434475*

**O R D E R**

**Dt:- 04.09.2019**

**Complaint No :- 38 of 2019 Dated 19.07.2019**

**In the matter of grievance pertaining to load reduction and SOP  
Compensation for delay.**

**Quorum**

**Dr.V.N.Bapat- Chairman**

**Shri.D.M.Deshpande, Member (CPO)**

- |   |    |             |
|---|----|-------------|
| 1. Shri. Gajanan Agro Industries<br>MIDC Road Akot.<br>Consumer no. LTV B-318730652160<br>C/o Shri. Bhavesh H. Somaiya,<br>Flat no. A-2/405 Rami Heritage<br>Opposite old RTO office<br>Murtizapur road Akola 444004. | :- | Complainant |
|---|----|-------------|

.....Vrs.....

- |  |    |            |
|--|----|------------|
| Executive Engineer,<br>MSEDCL, O. & M.<br>Division Akot. | :- | Respondent |
|--|----|------------|

**Appearances**

- |                            |   |  |
|----------------------------|---|--|
| 1. Shri Bhavesh H. Somaiya | - | Representative for Complainant           |
| 2. Shri H. R. Belurkar     | - | Dy. Executive Engineer,<br>MSEDCL, Akot. |

1) On being aggrieved by the decision or IGRC Akola issued vide SE/AKL/1366 dated 30/03/2019, the complainant Shri. Gajanan Agro Industries Akot approached this Forum under Regulation 6.4 of MERC CGRF and OMBUDSMAN Regulation 2006 for resolving the grievance.

2) The complainant's case in brief is that complainant is industrial consumer of NA MSEDCL from 30/05/2008 having contract demand as 100 KVA. According to complainant load reduction application dated 10/11/2018 from 107 HP to 27 HP has not been given effect before second billing cycle by NA MSEDCL which is the cause of grievance. Complainant prays for revision of load with change of tariff schedule with effect from Nov 2018, with interest and SOP Compensation. Complainant Annexed copy of IGRC order dated 30/03/2019, application dated 10/11/2018, and energy bill for Nov and Dec. 2018 alongwith the complaint.

3) Reply came to be filed by NA MSEDCL on 03/08/2019. According to NA MSEDCL it is fact on record that complainant has applied for load reduction on 10/11/2018 and NA MSEDCL issued demand note on 05/01/2019 which is paid by complainant on 11/01/2019. According to NA MSEDCL SOP Compensation for Rs. 2100/- has been drawn by cheque no. 793864 dated 22/05/2019 and complainant has been intimated to collect it from the MSEDCL office. According to NA MSEDCL load reduction is approved by revision ID 10251261 dated 08/05/2019 and tariff difference for Nov 2018 to Feb 2019 amounting Rs. 32,419.90/- will be adjusted in the bill for July 2019.

4) Shri. Bhavesh H. Somaiya learned representative for complainant and Shri. H. R. Belurkar, Dy Executive Engineer MSEDCL Akot were present for the hearing held on 29/08/2019. Shri. Bhavesh H. Somaiya learned representative for complainant urged that complainant is satisfied with the remedy provided by NA MSEDCL and received the cheque for SOP Compensation along with the amount towards tariff difference adjusted in the energy bill.

5) Shri. H. R. Belurkar, Dy Executive Engineer MSEDCL urged that the grievance is already resolved and requested Forum to dispose off the complaint accordingly.

6) Heaving heard the parties and considering the material placed on record Forum is of the view that since the complaint grievance is resolved as per IGRC Akola order dated 30.03.2019 and complied by NA MSEDCL after complaint to this Forum, the complaint is hereby disposed off.

## ORDER

1. That the Complaint No. 38 of 2019 Dated 19/07/2019 is hereby disposed off.
2. No order as to the cost.

S/d/-  
Member (CPO)

S/d/-  
Chairman

Contact details of Electricity Ombudsman appointed by MERC (CGRF & EO) Regulations 2006 under Regulation 10:

THE ELECTRICITY OMBUDSMAN,  
Office of Electricity Ombudsman (Nagpur)  
Plot No.12, Shrikrupa, Vijaynagar,  
Chhaoni, Nagpur-440 013. Phone:- 0712-2596670.

No. CGRF/AKZ/Akola/203

Dt :- 04.09.2019

**To,**  
The Nodal Officer  
Executive Engineer,  
MSEDCL, O. & M.  
Division Akot.

The order passed on **04/09/2019** in the Complaint No. **38 of 2019** is enclosed herewith for further compliance and necessary action.

Secretary,  
Consumer Grievance Redressal Forum,  
MSEDCL, Akola Zone, Akola.

**Copy s.w.r. to:-**

- 1) Chief Engineer, MSEDCL, Akola Zone, Akola.
- 2) Superintending Engineer, MSEDCL, O. & M. Circle Akola.

**Copy to :-** Shri. Gajanan Agro Industries MIDC Road Akot, C/o Shri. Bhavesh H. Somaiya, Flat no. A-2/405 Rami Heritage Opposite old RTO office, Murtizapur road Akola 444004.