

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievances Redressal Forum
Nagpur Zone, Nagpur**

Case No. CGRF(NZ)/72/2019

Applicant : Shri Ramdayal Sukhlal Jaiswal,
Sukhdev Niwas, Opp. Bharat Talkies,
Mohan Nagar, Tent Line,
Nagpur-440001.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(D/F), NUC, M.S.E.D.C.L.,
Nagpur.

Applicant represented by : Shri Ramdayal Sukhlal Jaiswal,
Non-applicant represented by: 1) Shri V.R. Sonkusle, Exe.Engr.,
MSEDCL,
2) Shri Dahasahastra, SNDL, Nagpur

Quorum Present : 1) Shri Arvind Jayram Rohee,
Chairperson.
2) Mrs. V.N.Parihar,
Member Secretary
3) Mrs. Asmita Avinash Prabhune,
Member(CPO)

ORDER PASSED ON 30.08.2019

1) The applicant filed present grievance application before this Forum on 06.08.2019 under clause 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulation 2006.

2) Applicant's case in brief is that applicant received excessive electricity bill in the month of June 2019 being aggrieved by the order passed by IGRC he approached to Forum.

3) Non applicant denied applicants case by filing reply dt. 21.08.2019. Meter was tested on 08.07.2019 & found OK. As per the order passed by IGRC Dt. 02.08.2019 meter is tested & as per the lab test report meter is working normal, grievance application deserves to be dismissed.

4) Forum heard argument of both the parties on 27.08.2019. Applicant is present in person. Non applicant represented by Shri Sonkusale E.E., MSEDCL & Shri Dahasahastra of SNDL were present. Oral submission of both the parties heard.

5) The applicant Shri Ramdayal S. Jaiswal bearing consumer No. 410013455019 for residential use. As stated in his grievance application he received excess energy bill of June 2019 for 1129 Units. The applicant did not agree with the bill, since in his opinion it was excessive beyond actual consumption by him. He applied for revision of the said energy bill issued to him in the month of June 2019. On his request the electric meter was replaced on 08.07.2019 with the remark meter is OK in pulse & dial test.

6) Non applicant stated that since the meter is found OK as per MTL report & bill is issued with metered consumption there seems to be no reason to revise the bill.

7) During the course of hearing Forum asked to applicant for testing of meter in MSEDCL Laboratory to confirm testing report of SNDL but applicant declined to test the meter again in MSEDCL lab.

We have carefully perused the case record, Photo meter reading, CPL & Spot Inspection report submitted by non applicant. Photo meter reading & CPL Tally with each other. It appears that his consumption is as per connected load & it depends on utilization of electricity due to summer season. Hence increase in consumption of electricity appears to be probable cause for recording higher consumption. Therefore applicants request for revision of bill is required to be rejected. IGRC order is just & proper.

In the result grievance application No. 72/2019 stands dismissed, however no order as to cost.

Sd/-
(Mrs. Asmita A. Prabhune)
MEMBER(CPO)

Sd/-
(Mrs. V.N.Parihar)
MEMBER SECRETARY

Sd/-
(Arvind J. Rohee)
CHAIRPERSON