

Monthly Report on Consumer Grievances handled by the CGRF
A. Summary of Grievance Redressal during the Month of July 2019

	Name of Forum	No. of Grievances pending on start date	No. of Grievances received during the Month	Total No. of Grievances during the Month	No. of Grievances not admitted or withdrawn during the period	Total No. of Grievances Actionable during the Month	No. of Grievances redressed		Total No. of Grievances redressed during the Month	Total No. of pending at end of Month	No. of Grievances redressed	
							Within 60 days	Beyond 60 days			in favour of Consumer	in favour of Licensee
		A	B	C (=A+B)	D	E (=C-D)	F	G	H (=F+G)	I=(E-H)	J	K (=H-J)
1	Bhandup	86	14	100	0	100	2	0	2	98	0	2
2	Kalyan	23	5	28	0	28	13	3	16	12	9	7
3	Ratnagiri	1	0	1	0	1	0	0	0	1	0	0
4	Kolhapur	19	3	22	1	21	0	5	5	16	4	1
5	Nashik	63	6	69	0	69	0	54	54	15	53	1
6	Jalgaon	0	2	2	0	2	0	0	0	2	0	0
7	Pune	18	2	20	0	20	0	5	5	15	0	5
8	Baramati	4	4	8	0	8	0	3	3	5	2	1
9	Latur	11	1	12	0	12	1	0	1	11	1	0
10	Nanded	14	0	14	0	14	0	0	0	14	0	0
11	Aurangabad	10	14	24	2	22	1	3	4	18	1	3
12	Nagpur	17	5	22	0	22	6	6	12	10	2	10
13	Chandrapur	0	1	1	0	1	0	0	0	1	0	0
14	Gondia	2	1	3	0	3	0	1	1	2	0	1
15	Akola	13	6	19	0	19	8	0	8	11	7	1
16	Amravati	1	0	1	0	1	0	0	0	1	0	0
Grand Total		282	64	346	3	343	31	80	111	232	79	32

Note: The report provided herein is based on the data provided by the field offices which is subjected to subsequent corrections if any.