Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievances Redressal Forum Nagpur Zone, Nagpur

Case No. CGRF(NZ)/70/2019

Applicant : Shri Vasantlal Ishwarlal Limbachiya,

Flat No. E - 25, Diprini Enclave, Mankapur, Nagpur-440030.

Non-applicant : Nodal Officer,

The Superintending Engineer, (D/F), NUC, M.S.E.D.C.L.,

Nagpur.

Applicant represented by : In Person,

Non-applicant represented by: 1) Shri V.R. Sonkusle, Exe.Engr.,

MSEDCL,

2) Shri Dahasahastra, SNDL, Nagpur

Quorum Present : 1) Shri Arvind Jayram Rohee,

Chairperson.

2) Mrs. V.N.Parihar, Member Secretary

3) Mrs. Asmita Avinash Prabhune,

Member(CPO)

ORDER PASSED ON 31.07.2019

- The applicant filed present grievance application before this Forum on 11.07.2019 under clause 6.4 of the Maharashtra Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations 2006.
- 2) The applicants case in brief is that he received excessive bill of June 2019. He challenged it before IGRC which by order dt.

Page 1 of 3 Case No.70/2019

08.07.2019 rejected the claim for revision of bill against which applicant approached this Forum.

- 3) Non applicant denied applicant's claim by filing reply dated 26.07.2019. It is stated that correct bill as per consumption and load was issued, which needs no correction.
- 4) Forum heard arguments of both the parties & carefully persued the case record.
- 5) The applicant Shri Vasant Ishwarlal Limbachiya is a consumer of SNDL having consumer No. 410014255765 from 09.05.1999 for Residential use. Applicant submitted his grievance application stating that he received excessive bill in June 2019, since according to him it did match to actual consumption.
- During the course of hearing the non applicant was directed to produce soft copies of photo meter reading for the month of April, May and June 2019. The same were produced which revealed that reading in CPL & reading in photo meter copy tallies.
- At the hearing the applicant submitted that 12 months he had been billed in the range of 323 to 661 untis only. However the bill for June 2019 is for 1070 units which is very excessive though there is no apparent change in load & use. During the course of hearing Forum asked to testing of meter in the laboratory, but applicant declined to test the meter because in very next month he had been billed normal within range. It aptly indicates that his meter is working & recorded meter reading properly.

Page 2 of 3 Case No.70/2019

Hence the consumer is liable to pay as per the bill issued to him.

We have carefully perused CPL of applicant & spot inspection report submitted by non applicant. It appears that his consumption is as per connected load & which depends on utilization of electricity due to summer season. Hence increase in consumption of electricity appears to be the probable cause for recording higher consumption. Therefore consumption recorded by the meter is the consumption utilized by the applicant. Hence, we do not find any justifiable reason to revise bill of June 2019. Grievance application deserves to be dismissed. Hence following order.

ORDER.

- 1. Grievance application is dismissed.
- 2. No order as to costs.

Sd/- Sd/- Sd/
(Mrs. Asmita A. Prabhune) (Mrs. V.N.Parihar) (Arvind J. Rohee)

MEMBER(CPO) MEMBER SECRETARY CHAIRPERSON

Page 3 of 3 Case No.70/2019