



Consumer Grievance Redressal Forum, Kalyan Zone  
Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301  
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**NO. K/DOS/127/1911 of 2019-20**

Date of registration : 12/06/2019

Date of order : 10/07/2019

Total days : 28

**IN THE MATTER OF GRIEVANCE NO. K/DOS/127/1911 OF 2019-20 OF MR.MAHESH N.PATHAK, ROOM NO.17, M.M.DASWANT CHAWTULING, NALASOPARA (E), PIN CODE – 401 203 REGISTERED WITH CONSUMER GRIEVANCE REDRESSAL FORUM KALYAN ZONE, KALYAN ABOUT DISCONNECTION OF SUPPLY.**

Mr.Mahesh N.Pathak,  
Room No.17, M.M.Daswant Chawtuling,  
Nalasopara (E), Pin Code – 401 203  
(Consumer No. 001900307540) . . . (Hereinafter referred as Consumer)  
V/s.

Maharashtra State Electricity Distribution  
Company Limited  
Throughit'sNodal Officer/Addl.EE.  
Vasai Circle, Vasai . . . (Hereinafter referred as Licensee)

Appearance : For Licensee - Shri.Kiran Mane, AE, Tulinj-II Section

For Consumer - Shri. Mahesh N.Pathak (C.R.)

[Coram- ShriA.M.Garde-Chairperson, Shri A.P.Deshmukh-Member Secretary  
Mrs.S.A.Jamdar- Member (CPO)].

1) Maharashtra Electricity Regulatory Commission, is, constituted u/s. 82 of Electricity Act 2003 (36/2003). Hereinafter for the sake of brevity referred as 'MERC'. This Consumer Grievance Redressal Forum has been established as per the notification issued by MERC i.e. "Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2006" to redress the grievances of consumers vide powers conferred on it by Section 181 read with sub-section 5 to 7 of section 42 of the Electricity Act, (36/2003). Hereinafter it is referred as 'Regulation'. Further the regulation has been made by MERC i.e. Maharashtra Electricity Regulatory Commission. [Electricity Supply Code and other conditions of supply Regulations 2005]. Hereinafter referred as 'Supply Code' for the sake of brevity. Even, regulation has been made by MERC i.e. 'Maharashtra Electricity Regulatory Commission (Standards of Performance of Distribution Licensees, Period for Giving Supply & Determination of Compensation) Regulations, 2014.' Hereinafter referred 'SOP' for the sake of convenience.

- 2) Consumer herein is Mr.Mahesh N.Pathak having consumer no. 001900307540. Grievance is of excessive billing. The bill under dispute is for Rs.54,660/- dated 29/05/2018.
- 3) Distribution Licensee in reply states that the connection was permanently disconnected on 04/03/2018 for arrears of Rs. 54,660/-.
- 4) Consumer was getting faulty status bill since Oct-2011. Hence from Oct-2011 till Mar-2016 10669 kwh to 20019 kwh total '9350' units bill was divided in 54 months.
- 5) Distribution Licensee further states that the consumer's meter no.6789507 (L & T make) was sent for testing after replacing the same with meter no.1843190 (HE) on 20/09/2016. The said meter had initial reading of 4631 and 5501. Thus total '881' units divided in five months. Oct-2016 to Feb-2017.
- 6) Distribution Licensee further states that meter sent for testing was found to be OK.
- 7) Distribution Licensee further states that from May-2017 to Dec-2017 readings 5866 kwh to 7033 kwh total 1167 was divided in 8 month.
- 8) Distribution Licensee further states that consumer's meter no.1843190 (HE) was changed on the request of consumer on 23/01/2018. Meter no.168938 (Genus) meter is made Permenent Disconnection on 04/03/2018. With reading 318 kwh.
- 9) We have heard both sides. It appears that initially billing was done on faulty status. It was found that meter was OK. The meter was also subsequently changed as per consumer's request. Bills have been carried forward from month to month ultimately due to arrears Permenent disconnection is done on 04/03/2018. We do not find the bills to be excessive. Consumer has merely stated in the application that the bills are excessive but the same is not sustained by reasons and evidence.

10) Grievance fails.

Hence the order

**ORDER**

Grievance is dismissed.

Date: 10/07/2019

(Mrs.S.A.Jamdar)  
Member  
CGRF, Kalyan

(A.P.Deshmukh)  
Member Secretary  
CGRF, Kalyan

(A.M.Garde)  
Chairperson  
CGRF, Kalyan

**NOTE**

- a) The consumer if not satisfied, may file representation against this order before the Hon. Ombudsman within 60 days from the date of this order at the following address.

“Office of the Electricity Ombudsman, Maharashtra Electricity Regulatory Commission,606/608, KeshavBldg, Bandra Kurla Complex, Mumbai 51”.

- b) Consumer, as per section 142 of the Electricity Act, 2003, can approach Hon. Maharashtra Electricity Regulatory Commission for non-compliance, part compliance or

- c) delay in compliance of this decision issued under “Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2003” at the following address:-

“Maharashtra Electricity Regulatory Commission, 13th floor, World Trade Center, Cuffe Parade, Colaba, Mumbai 05”

- d) It is hereby informed that if you have filed any original documents or important papers you have to take it back after 90 days. Those will not be available after three years as per MERC Regulations and those will be destroyed.