

Monthly Report on Consumer Grievances handled by the CGRF
A. Summary of Grievance Redressal during the Month of June 2019

	Name of Forum	No. of Grievances pending on start date	No. of Grievances received during the Month	Total No. of Grievances during the Month	No. of Grievances not admitted or withdrawn during the period	Total No. of Grievances Actionable during the Month	No. of Grievances redressed		Total No. of Grievances redressed during the Month	Total No. of pending at end of Month	No. of Grievances redressed	
							Within 60 days	Beyond 60 days			in favour of Consumer	in favour of Licensee
		A	B	C (=A+B)	D	E(=C-D)	F	G	H (=F+G)	I=(E-H)	J	K (=H-J)
1	Bhandup	99	11	110	0	110	0	24	24	86	8	16
2	Kalyan	32	17	49	0	49	22	4	26	23	15	11
3	Ratnagiri	1	2	3	0	3	2	0	2	1	2	0
4	Kolhapur	26	0	26	0	26	0	7	7	19	1	6
5	Nashik	66	3	69	0	69	0	6	6	63	2	4
6	Jalgaon	0	0	0	0	0	0	0	0	0	0	0
7	Pune	15	5	20	0	20	1	1	2	18	1	1
8	Baramati	4	1	5	0	5	0	1	1	4	0	1
9	Latur	2	11	13	0	13	0	2	2	11	1	1
10	Nanded	12	4	16	0	16	0	2	2	14	1	1
11	Aurangabad	12	2	14	0	14	0	4	4	10	2	2
12	Nagpur	20	4	24	0	24	6	1	7	17	0	7
13	Chandrapur	1	0	1	0	1	1	0	1	0	1	0
14	Gondia	2	1	3	0	3	0	1	1	2	1	0
15	Akola	12	6	18	0	18	3	2	5	13	4	1
16	Amravati	2	1	3	0	3	2	0	2	1	2	0
Grand Total		306	68	374	0	374	37	55	92	282	41	51

Note: The report provided herein is based on the data provided by the field offices which is subjected to subsequent corrections if any.