Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievances Redressal Forum Nagpur Zone, Nagpur

Case No. CGRF(NZ)/23/2019

Applicant : Shri Bhagwat Kanhyalal Kambhle,

Plot No. 35, Prashant Nagar, Boregaon, Gorewada Road,

Nagpur-440013.

Non-applicant : Nodal Officer,

The Superintending Engineer, (D/F), NUC, M.S.E.D.C.L.,

Nagpur.

Applicant represented by: In person.

Non-applicant represented by: 1) Shri V.R. Sonkusle, Exe.Engr.,

MSEDCL,

2) Shri Dahasahastra, SNDL, Nagpur

Quorum Present : 1) Shri Arvind Jayram Rohee,

Chairperson.

2) Mrs. V.N.Parihar, Member Secretary

3) Mrs. Asmita Avinash Prabhune,

Member(CPO)

ORDER PASSED ON 31.05.2019

- The applicant filed present grievance application before this Forum on 12.03.2019 under clause 6.4 of Maharashtra Electricity Regulatory Commission (Consumer Grievances Redressal Forum & Electricity Ombudsman) Regulations 2006.
- 2) Non applicant denied applicant's case by filing reply dated 20.04.2019.

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- 3) Applicant is present in person. Feeling aggrieved by the IGRC order dt. on 28.02.2019 in case No. 0158/2019 he approached this forum. On behalf of Non applicant Shri V.E. Humne, Dy.E.E., MSEDCL & Shri Dahasahastra of SNDL were present.
- 4) Forum heard arguments of both the sides & carefully perused the case record.
- 5) Applicant Shri Bhagwat Kanhyalal Kambhale having consumer No. 410012137340 using Electric supply for residential purpose filed grievance application for excessive units charged to him in the month of Jan. 2019 for the consumption recorded by meter No. G 1106142. Hence prayed for revision of the said energy bill issued to him.
- Non applicant in it's reply dt. 20.04.2019 denied the contention of the applicant & stated that applicant lodged a false complaint regarding excessive bill issued to him for the month of Jan 2019. It was issued to the applicant for 1103 units as per meter reading only. Meter testing of disputed meter having No. G-1106142 was carried at MTL on 25.02.2019 & found OK, but the applicant did not agree to this lab test report & requested forum for revision of bill of Jan 2019.
- 7) Non applicant in its reply further stated that as meter accuracy is within limit & bills issued by them are as per the actual

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consumption & meter reading only, the bill cannot be revised & grievance application be rejected.

- 8) We perused the CPL & spot inspection record & soft copy of the photo meter reading taken to justify the fact that meter readings are correctly taken by meter reader & they are as per CPL. As per Meter Testing Report dt. 13.05.2019 of MSEDCL Testing Lab meter is found to be OK. Therefore, we do not feel necessary to revise bill.
- 9) Order passed by IGRC is legal & proper & needs no interference. The grievance application deserves to be dismissed. Hence the following order.

ORDER

- 1) Grievance application is dismissed.
- 2) No order as to cost.

Sd/- Sd/- Sd/
(Mrs. Asmita A. Prabhune) (Mrs. V.N.Parihar) (Arvind J. Rohee)

MEMBER(CPO) MEMBER SECRETARY CHAIRPERSON

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