

**BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM  
AURANGABAD ZONE, AURANGABAD.**

**Case No. CGRF/AZ/AUC/729/2019/14  
Registration No. 2019020067**

Date of Admission : 26.02.2019

Date of Decision : 09.07.2019

Smt.Sweta Shivaji Gosavi, : COMPLAINANT  
Plot NO.27, Row H.No.9,  
Varad Ganesh Flat Hou.Soc.  
Aurangabad 431009  
(Consumer No. 490014620076)

**VERSUS**

Maharashtra State Electricity Dist. Co. Ltd., : RESPONDENT  
Through it's Nodal Officer /  
The Executive Engineer, MSEDCL,  
Urban Circle, Aurangabad.

The Addl.Executive Engineer,  
Chikalthana Sub Dn., Aurangabad

For Consumer : Shri. Akhtar Ali Khan  
For Licensee : Shri. Mohadikar  
Addl. EE, Chikalthana Sub-Dn.

**CORAM**

Smt. Shobha B. Varma, Chairperson  
Shri Devendra R.Jaiswal, Tech. Member/Secretary  
Shri Vilaschandra S. Kabra Member.

**CONSUMER GRIEVANCE REDRESSAL DECISION**

1) The applicant Smt.Sweta Shivaji Gosavi, Plot NO.27, Row H.No.9, Varad Ganesh Flat Hou.Society. Aurangabad 431009 is a consumer of Mahavitaran having Consumer No. No.490014620076. The applicant has filed a complaint against the respondent through the Executive Engineer i.e. Nodal Officer, MSEDCL, Urban Circle, Aurangabad under Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum and Electricity Ombudsman) Regulation 2006 in Annexure (A) on 26.02.2019.

2) **The brief facts of the dispute are as under:-**

1) The petitioner consumer No.490014620076, who is residential consumer has claimed that the bill of October 2017 for 2895 units is abnormal. It is submitted that it is meter jumping , so that bill be revised considering the previous trend of actual consumption & connected load of the consumer.

2) That,the petitioners complaint filed before IGRC, is not decided for about six months.

3) **It is prayed that**

1) That, the abnormal bill may be revised.

2) Action may be taken against nodal officer delaying the decision of IGRC.

**The Respondent has submitted say (P.No.11) as follows:**

4) That, Residential electric connection was given to the petitioner on Dt.11.03.2016. CPL shows that since the date of release of connection, till Feb.2019, the consumer has consumed 6812 units. On an average the consumption is 189 units per month (36 months). However, before

November 2017, average bills were not issued to the consumer. As such, in November 2017 Bill of 2895 units was given.

5) As per spot inspection report dt. 06.05.2018, from, December 2016 to October 2017 - previous reading is 1173, current reading – 4192 Total 3019 units, hence, by dividing those units within 11 months 274 P.M. units consumption is considered & revision No. 8144310 was prepared Rs. 17128.30 are thus deducted. Hence, bill of October 2017 is corrected.

6) We have gone through the petition, say & all documents placed on record. Heard Consumer Representative Shri. Akthar Ali. Though, several opportunities are given to Respondent's Representative Shri. Mohadikar he is absent. Hence, his submission are taken on merits.

7) Following points arise for our determination & we have recorded its findings for the reasons to follow:-

	POINTS	ANSWER
1)	Whether the bill of October 2017 for 2895 units for Rs.39290 is abnormal ?.	No.
2)	What order?.	As per final order.

### REASONS

8) Considering the CPL following consumption is seen.

Month	Consumption	Month	Consumption	Month	Consumption
Mar. 2016	43	Jun. 2016	283	Sept. 2016	178
Apr. 2016	90	Jul. 2016	115	Oct. 2016	157
May 2016	95	Aug. 2016	141	Nov. 2016	113

Month	Consumption	Month	Consumption	Month	Consumption
Dec. 2016	36	Apr.2017	0	Aug.2017	12
Jan.2017	102	May 2017	2	Sept. 2017	8
Feb. 2017	17	Jun. 2017	83	Oct. 2017	2895
Mar.2017	15	Jul. 2017	3	Nov. 2017	9
				Dec. 2017	133

Meter No.5804286546. shows normal status & live.

- 9) As such, it is clear that meter does not carry any defect, as such there is no chances of jumping the meter. The consumer has never complained about meter. Considering the total consumption from the date 11.03.2016 till February 2019, of 6812 units, the average consumption for 36 months is found 189 units P.M. However, before November 2017, there was no billing on average basis. Considering the fact that the meter is not defective, hence, the reading displayed in the month of October 2017 appears to be accumulated reading.
- 10) Hence, accumulated bill 2895 units is required to be distributed from the date December 2016 upto October 2017. Because after December 2016 consumption is very less & abnormal. The Respondent has not produced photo of meter reading of December 2016 for confirmation of B-80 period. Hence, proposed B-80 is correct, taking in to account revision period from December 2016 to October 2017. Accordingly we answer that the bill for October 2017 is found of accumulated units & requires to be revised as proposed by the Respondent.
- 11) Considering the above discussion, we proceed to pass following order in reply to point No.2.

**ORDER**

The petition is party allowed in the following terms:-

- 1) It is hereby directed that, the bill of October 2017 is of accumulated units. The bill revision given by Respondent at (P.No.12) is correct & the petitioner to pay the bill as per said revision.
- 2) Parties to bear their own costs.

Sd/-  
Shobha B. Varma  
Chairperson

Sd/-  
Devendra R. Jaiswal  
Member / Secretary

Sd/-  
Vilaschandra S.Kabra  
Member