

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievances Redressal Forum
Nagpur Zone, Nagpur**

Case No. CGRF(NZ)/53/2019

Applicant : Shri Ravishankar Purushottam Bhadre,
Plot No.16, Flat No.202,
Vaishnogouri Apt., Muralinandan Nagar,
wathoda,Nagpur-440008.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(D/F), NUC, M.S.E.D.C.L.,
Nagpur.

Applicant represented by : In person.

Non-applicant represented by: 1) Shri V.R. Sonkusle, Exe.Engr.,
MSEDCL,

2) Shri Dahasahastra, SNDL, Nagpur

Quorum Present : 1) Shri Arvind Jayram Rohee,
Chairperson.
2) Mrs. V.N.Parihar,
Member Secretary
3) Mrs. Asmita Avinash Prabhune,
Member(CPO)

ORDER PASSED ON 31.05.2019

1) The applicant filed present grievance application before this forum on 26.04.2019 under Regulation 6.4 of Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressed Forum & Electricity Ombudsman) Regulations 2006.

2) Non applicant denied applicant's case by filing reply dated 27.05.2019.

- 3) Applicant appeared in person. Non applicant is represented by Shri V. R. Sonkusale E.E., MSEDCL assisted by Shri Dahasahastra of SNDL. Forum heard arguments of both the parties & carefully perused the case record.
- 4) The applicant is the residential consumer bearing No. 410022423863. As stated in his grievance application he received excessive bills for Jan 2019 & Feb. 2019. Accordingly his meter was tested in SNDL's meter testing laboratory & found OK, with permissible limit of error. Applicant did not agree with the report & requested Forum for revision of bills from Jan.2019.
- 5) Applicant filed grievance with IGRC. Accordingly matter was heard & IGRC by its order dt. 24.04.2019 stated that "since the working of meter is satisfactory & accuracy of meter is confirmed, there is no reason to revise the bills".
- 6) Aggrieved by the aforesaid order of IGRC applicant filed this grievance application before this forum for necessary relief.
- 7) The case was fixed for final hearing on 28.05.2019, Both applicant & non applicant were present & heard.
- 8) During hearing, Non applicant reiterated the same facts stated in their reply & prayed to dismiss the grievance application.
- 9) Non applicant submitted spot inspection report, soft copy of photo meter reading & copy of CPL. Photo meter reading & reading in CPL verified & found to be correctly recorded in CPL.

10) We have carefully perused the case record. Reading recorded in CPL is as per photo meter reading. Meter is tested in SNDL laboratory & found OK. with permissible limit of error. Hence meter is not faulty. Therefore, bills can not be revised. Applicant started residing in the house since July 2018. In new building there can be excess work of interior & use of drilling machine & other electrical equipments and therefore use of electricity. Order passed by IGRC is legal & proper & needs no interference. Grievance application deserves to be dismissed.

11) It may be stated that there are only three possibilities for showing high consumption, namely the applicant had actually consumed the energy to the said extent as recorded or defect might have been developed in the internal wiring of the house or there may be some problem with earthing, in that the event meter may show excessive reading. However, since it was found OK, no relief can be granted to the applicant.

Hence following order.

ORDER

- 1) Grievance application is dismissed.
- 2) No order as to cost.

Sd/-
(Mrs. Asmita A. Prabhune)
MEMBER(CPO)

Sd/-
(Mrs. V.N.Parihar)
MEMBER SECRETARY

Sd/-
(Arvind J. Rohee)
CHAIRPERSON