

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievances Redressal Forum
Nagpur Zone, Nagpur**

Case No. CGRF(NZ)/48/2019

Applicant : Shri Syed Raza Ali,
Plot No. 119, B.No. 2 Ground Floor,
Jafar palace, Jafar Nagar,
Nagpur

Non-applicant : Nodal Officer,
The Superintending Engineer,
(D/F), NUC, M.S.E.D.C.L.,
Nagpur.

Applicant represented by : In person.

Non-applicant represented by: 1) Shri V.R. Sonkusle, Exe.Engr.,
MSEDCL,

2) Shri Dahasahastra, SNDL, Nagpur

Quorum Present : 1) Shri Arvind Jayram Rohee,
Chairperson.
2) Mrs. V.N.Parihar,
Member Secretary
3) Mrs. Asmita Avinash Prabhune,
Member(CPO)

ORDER PASSED ON 31.05.2019

1) The applicant has filed present grievance application before this Forum on 20.04.2019 under clause 6.4 of Maharashtra Electricity Regulatory Commission (Consumer Grievances Redressal Forum & Electricity Ombudsman) Regulations 2006, since he received demand bill of P.D arrears of Rs.13,900/- against Consumer No.410017053080, which according to him has been wrongly shown in his name.

2) The record shows that according to applicant, he was out of country, since, before 2011 and never applied for grant of electric connection in the premises shown as block No. 2, Jafar Nagar, Katol Road, Nagpur, and wrong bills were issued for Rs.19,700/-, on 11.04.2016. Subsequently on protest raised by the applicant, this amount of P.D. arrears is reduced to Rs.13,900/-. He is, therefore, not liable to pay any amount, since, he never applied or consumed any electricity.

3) According to Non-Applicant on the application made in the year 2011 by the applicant, new energy connection for residential purpose was sectioned to him on 16.05.2011, in the aforesaid premises.

4) Since, the dispute is not resolved in spite of repeated communication, the applicant approached IGRC, which by order dt.12.04.2019, rejected the grievance application and directed recovery of Rs.13,900/-, towards P.D. arrears and there after process application for new electric connection, on same premises.

5) On 28.05.2019, when the matter is called out for final hearing, heard the applicant who appeared in person and the reply arguments of Shri Sonkusle E.E MSEDCL assisted by Shri Dahashastra of SNDL. We have carefully perused the case record.

6) It is obvious that the applicant denied submission of any application to the N.A. for release of electric connection in the year 2011. Hence, the Non-Applicant was directed to produce the original application duly signed by applicant to verify this fact. However, N.A. expressed in-ability to produce the same for lapse of time. It is astonishing that since beginning the electric bills remained unpaid. The applicant informed Area Manager SPANCO, Katol Road, Nagpur, on 12.10.2012 making it clear that the connection was wrongly given in his name. It is not made clear that the applicant applied for new connection. It is, however, obvious that for non payment of P.D. dues power supply is disconnected. However, the applicant is not thereby affected in any manner whatsoever for the stand taken by him. It appears that taking disadvantage of applicant's absence since gone abroad, some unknown inhabitant of block no. 2 managed to get new electric connection in the name of applicant & enjoyed the said facility without making payment of bills. IGRC did not consider this aspect of the case and simply rejected grievance application.

7) In the result the order of IGRC does not sustain. The grievance application is, therefore, allowed. The order of recovery of P.D. dues from the applicant is set a side.

8) It is directed that in the event any application for grant of new connection is ever submitted by the applicant or is pending or in case he applied afresh for grant of new connection in his

premises, the N.A. shall process the same in accordance with rules, without insisting for payment of any P.D. dues.

9) In the fact and circumstance of the case the parties are directed to bear their respective costs of this proceeding.

Sd/- (Mrs. Asmita A. Prabhune) MEMBER(CPO)	Sd/- (Mrs. V.N.Parihar) MEMBER SECRETARY	Sd/- (Arvind J. Rohee) CHAIRPERSON
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