

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redresses Forum
Nagpur Zone, Nagpur**

Case No. CGRF(NZ)/38/2019

Applicant : Shri N.K. Agrawal,
Agrawal Cloth Stores,
Empress Mill Road No.1,
Santra Market,Nagpur-440013.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(D/F), NUC, M.S.E.D.C.L.,
Nagpur.

Applicant represented by : In person.

Non-applicant represented by: 1) Shri V.R. Sonkusle, Exe.Engr.,
MSEDCL,

2) Shri Dahasahastra, SNDL, Nagpur

Quorum Present : 1) Shri Arvind Jayram Rohee,
Chairperson.
2) Mrs. V.N.Parihar,
Member Secretary
3) Mrs. Asmita Avinash Prabhune,
Member(CPO)

ORDER PASSED ON 31.05.2019

1) The applicant filed present grievance application before this Forum on 08.04.2019 under clause 6.4 of Maharashtra Electricity Regulatory Commission (Consumer grievances Redressal Forum & Electricity Ombudsman) Regulations 2006.

2) Non applicant denied applicant's case by filing reply

dated 10.05.2019.

3) Forum heard arguments of both the sides & carefully perused case record. Applicant represented himself, whereas the Non applicant by Shri Sonkusale E.E. of MSEDCL assisted by Shri Dahasahastra of SNDL.

4) Applicant filed his grievance application for excess units charged to him for the consumption recorded by the Meter No. 01048314 hence asked for revision of the said energy bill issued to him. For the month of 03.04.2019 being aggrieved by the order passed IGRC, he approached this Forum.

5) Non applicant in it's reply stated that Agrawal Cloth Stores user Shri N.K. Agrawal having electricity connection from 04.01.1972 for commercial purpose with Consumer No. 410011618476. Non applicant denied contention of the applicant for excessive bill & stated that all the energy bills are issued as per the meter reading only.

It is submitted that meter (No. G 9048314) was tested in presence of applicant in SNDL meter testing lab on 05.02.2019 & found OK. But applicant was not satisfied with this test report. Hence on his request meter was tested in the MSEDCL meter testing lab on 18.03.20189 in presence of applicant & it is found correct. However, but still applicant is not satisfied with this report & submitted his grievance to this forum for revision of the disputed

bills.

6) Non applicant in its reply further stated that as per testing report meter accuracy is within limit & bills issued by them are as per the actual consumption & meter reading only. Hence bill cannot be revised & grievance application be rejected.

7) We have perused CPL & soft copy of photo meter reading produced on record by Non applicant. Photo meter reading is not clearly visible for Oct.2018, Nov.2018, Dec.2018, but Jan 2019 reading tallies with the CPL reading. Meter was changed in Feb 2019 and hence average bill issued for applicant & 'locked credit' for 367 units amounting to Rs.4341.96 was given to him in March 2019.

8) Record shows that in the month of March 2019 consumption is shown as 614 units for 2 months (i.e. Feb 2019 & March 2019 average 307 units locked status) 367 units of Feb.2019 adjusted & credit of Rs.4341.96 is given in March 2019. As per Spot inspection, applicant is using five Fans, 20 Tube lights & 20 LED lamps. Therefore, considering the use of all these appliances, the consumption recorded is proper. Meter is tested in both the laboratories & found OK. As such there is no question of grant of any relief to the applicant. Therefore consumption recorded by the

meter is the actual consumption utilized by the consumer. Hence, we do not feel it necessary to revise bill. Hence forum proceeds to pass following order

ORDER

- 1) Grievance application is dismissed.
- 2) No order as to cost.

Sd/-
(Mrs. Asmita A. Prabhune)
MEMBER(CPO)

Sd/-
(Mrs. V.N.Parihar)
MEMBER SECRETARY

Sd/-
(Arvind J. Rohee)
CHAIRPERSON