

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redresses Forum
Nagpur Zone, Nagpur**

Case No. CGRF(NZ)/32/2019

Applicant : Shri Shrikrushna D. Keche,
At. Village-Ambikapur, Taluka-Ashti
District –Wardha.

V/s

Non-applicant : Nodal Officer,
The Executive Engineer,
Arvi Dn. M.S.E.D.C.L.,
Arvi.

Applicant represented by : Shri B.V. Betal.
Non-applicant represented by: 1) Shri N.V. Gaikwad, Exe.Engr.,
MSEDCL, Arvi Dn.

Quorum Present : 1) Shri Arvind Jayram Rohee,
Chairperson.
2) Mrs. V.N.Parihar,
Member Secretary
3) Mrs. Asmita Avinash Prabhune,
Member(CPO)

ORDER PASSED ON 03.05.2019

1) The applicant approached this Forum under clause 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations 2006, since his claim for grant of compensation for loss sustained by him due to sparking from overhead cable to the heap of bamboos stored in his field although is allowed, So far no action is taken by Non applicant.

- 2) Today when the matter is called out for final hearing applicant's representative Shri B.V. Betal attended. Non-applicant is represented by Shri N.V. Gaikwad, Executive Engineer, Arvi Division.
- 3) Oral submissions of both the parties heard. We have carefully perused the case record.
- 4) On account of fire to the heap of bamboos stored in the field property of the applicant, due to spark from High Tension wire cable it is stated that he sustained loss of Rs.60,000/-. The claim is processed after getting relevant information. However, since no order was passed for compensation the applicant approached IGRC. Vide order dt. 25.02.2019, IGRC directed that Non applicant shall take prompt action regarding grant of compensation for the loss sustained.
- 6) It is stated that the Non-applicant have not challenged the aforesaid order of IGRC and for its compliance, some queries are raised and communicated to the applicant so that the claim can be forwarded to Circle office then to Zonal office and finally to Regional office for approval.
- 7) It is also stated that compensation to the extent of Rs.50,000/- for the loss sustained is proposed and the reply to the queries is awaited from the applicant.

8) The applicants representative is directed to call upon the applicant to satisfy the queries immediately i.e. within a week from today, so that the claim can be processed further.

9) In view of above this grievance application is filed with a direction to the Non-applicant to take prompt and effective steps and to ensure that the proposal is submitted, and attained finality within a period of 3 months from today, subject to submission of reply to the queries revised.

10) In addition to the amount of compensation to be finalized by the Regional office, the Non-applicant shall pay cost of Rs.10,000/- to the applicant, in the event the claim is not finalized within a period of 3 months.

Sd/-
(Mrs. Asmita A. Prabhune)
MEMBER(CPO)

Sd/-
(Mrs. V.N.Parihar)
MEMBER SECRETARY

Sd/-
(Arvind J. Rohee)
CHAIRPERSON