

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redresses Forum  
Nagpur Zone, Nagpur**

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**Case No. CGRF(NZ)/29/2019**

Applicant : Smt. Chandrakala Manohar Dhawale  
Bhandar Mohalla, Near Buddha Vihar  
Nagpur-440004.

V/s

Non-applicant : Nodal Officer,  
The Superintending Engineer,  
(D/F), NUC. M.S.E.D.C.L.,  
Nagpur.

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Applicant represented by : Shri Sunil Jacob.  
Non-applicant represented by: 1) Shri V.E. Humane, Exe.Engr.,  
MSEDCL, NUC, Nagpur.  
2) Shri Dahasahastra, SNDL, Nagpur

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Quorum Present : 1) Shri Arvind Jayram Rohee,  
Chairperson.  
2) Mrs. V.N.Parihar,  
Member Secretary  
3) Mrs. Asmita Avinash Prabhune,  
Member(CPO)

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**ORDER PASSED ON 03.05.2019**

1) The applicant approached this Forum under clause 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations 2006, since his claim for grant of new electric connection for his residential house, has not been released and claimed compensation of Rs.10,000/-.

2) The claim is rejected by IGRC vide order dated 07.02.2019, holding that there is no delay, and the applicant himself failed to comply the mandatory formalities.

3) The Non-applicant on notice denied the claim vide reply dated 24.04.2019 and declined the claim for compensation of Rs.10,000/-.

4) The applicant submitted application for grant of new electric connection on 21.11.2018. Demand Note was issued and Test Report submitted on 30.11.2018. However, electric meter is not installed. He therefore approached IGRC for compensation and thereafter this forum seeking same relief.

5) The Non-applicant on notice denied the claim and stated that since the applicant failed to install ELCB (Earth Leakage Circuit Breaker), in the premises in question, electric connection could not be released, which is mandatory vide Regulation 42 of the CEA (Supply Regulation of 2010) and subsequent Circular issued by Electrical Inspector, Nagpur vide letter No. EI/NGP/762 dated 06.03.2017. It is also stated that on completing the said formalities, electric meter is installed on 06.02.2019. As such claim for compensation is not tainable, it is stated.

6) Today on 03.05.2019 when the matter is called out for final hearing applicant's authorized representative Shri Sunil Jacob appeared, whereas Non-applicant is represented by Shri V.E.

Humane, Executive Engineer, MSEDCL assisted by Shri Dahasahatra of SNDL.

7) We heard both the parties and carefully perused the case record.

8) In view of the mandatory formalities of installation of ELCB for getting new electric connection, which is essential and beneficial in order to prevent loss of life of human beings due to mishap caused due to leakage current in electrical appliance, it cannot be said it is formal formality and it shall not be insisted. It is obvious from record that a day before the order passed by IGRC the applicant installed ELCB and thereafter on the same day new electric connection is granted to the applicant by installing electric meter.

9) In view of above, nothing survives in this grievance application and hence there is no question of grant of any compensation for alledged delay in releasing new electric connection.

10) Consequently, the Grievance application is dismissed, however with no order as to costs.

Sd/-  
**(Mrs. Asmita A. Prabhune)**  
MEMBER(CPO)

Sd/-  
**(Mrs. V.N.Parihar)**  
MEMBER SECRETARY

Sd/-  
**(Arvind J. Rohee)**  
CHAIRPERSON