



Consumer Grievance Redressal Forum, Kalyan Zone  
Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301  
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**NO. K/DOS/118/1893 of 2019-20**

Date of registration : 10/05/2019

Date of order : 12/06/2019

Total days : 33

**IN THE MATTER OF GRIEVANCE NO. K/DOS/118/1893 OF 2019-20 OF MR.JAGDISHM.MHATRE, S.NO.105, H.NO.02, NEAR NARMADAMARBLE, ACHOLE ROAD, NALASOPARA (E), DIST. PALGHAR, PIN CODE – 401 209 REGISTERED WITH CONSUMER GRIEVANCE REDRESSAL FORUM KALYAN ZONE, KALYAN ABOUT DISCONNECTION OF SUPPLY.**

Mr.Jagdish M.Mhatre,  
S.No.105, H.No.02,  
Near Narmada Marble,  
Achole Road, Nalasopara (E),  
Dist. Palghar, Pin Code – 401 209  
(Consumer No. 001900145167) . . . (Hereinafter referred as Consumer)

V/s.

Maharashtra State Electricity Distribution  
Company Limited  
Throughit'sNodal Officer/Addl.EE.  
Vasai Circle, Vasai . . . (Hereinafter referred as Licensee)

Appearance : For Licensee - 1) Shri.Nilesh Kambale, AE, Achole IB Section  
2) Shri.Vaibhav S. More, AEE, (I/C) Achole S/dn.  
3) Shri.Prakash K.Aakhade, JE, Achole S/dn.

For Consumer - Mr.Jagdish M.Mhatre (C.R.)

[Coram- ShriA.M.Garde-Chairperson,Shri A.P.Deshmukh-Member Secretary  
Mrs.S.A.Jamdar- Member (CPO)].

1) Maharashtra Electricity Regulatory Commission, is, constituted u/s. 82 of Electricity Act 2003 (36/2003). Hereinafter for the sake of brevity referred as 'MERC'. This Consumer Grievance Redressal Forum has been established as per the notification issued by MERC i.e. "Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2006" to redress the grievances of consumers vide powers conferred on it by Section 181 read with sub-section 5 to 7 of section 42 of the Electricity Act, (36/2003). Hereinafter it is referred as 'Regulation'. Further the regulation has been made by MERC i.e. Maharashtra Electricity Regulatory Commission. [Electricity Supply Code and other conditions of supply Regulations 2005]. Hereinafter referred as 'Supply Code' for the sake of brevity. Even, regulation

has been made by MERC i.e. 'Maharashtra Electricity Regulatory Commission (Standards of Performance of Distribution Licensees, Period for Giving Supply & Determination of Compensation) Regulations, 2014.' Hereinafter referred 'SOP' for the sake of convenience.

2) Consumer herein Mr.Jagdish M. Mhatre having Commercial connection at Nalasopara (W). Contention of consumer is that his connection is disconnected. He has paid regular bill till Aug-2018 but bill read on 18/03/2019 was Rs.2,22,000/- he has not used the electricity, his use is for construction purpose and it is not possible to consumer '5268' units/month. Hence consumer demands to issue regular bill and reconnection.

3) Notice was given to Licensee vide letter no.EE/CGRF/Kalyan/220 dt.14/05/2019 to which Licensee appeared and filed reply on 15/05/2019.

4) Distribution Licensee in its reply contends that bill issued to consumer in month of Sept-2018 for consumption of '15805' for three month. From Oct-2018 to Feb-2019 bill issued as per progressive reading. After consumer complaint bill for month Sept-2018 is divided in 16 months and slab benefit for Rs.25,586/- is passed to consumer in month of Mar-2019. Consumer has paid last bill in month of Aug-2018 and after that not paid the bill letter was given to consumer on 15.4.2019 regarding his bill.

5) We have gone through the documents submitted by both parties. From CPL it is clear that Distribution Licensee has not taken the readings regularly which caused accumulation of the reading. Distribution Licensee has already corrected the bill by giving slab benefit hence there is no more scope for bill revision. During the hearing instruction were given to Distribution Licensee to test the meter. The meter testing report submitted on date 29/05/2019 to forum in which accuracy of meter found within permissible limit hence we feel that there is no scope for bill revision. The only relief that can be granted is installments, which consumer has not demanded in his application. If consumers wish to pay the bill in installments then Distribution Licensee to grant the installments as per their own circular, that too without D.P.C. and interest.

Hence the order

**ORDER**

The Grievance application of consumer is hereby rejected.

Date: 12/06/2019

(Mrs.S.A.Jamdar)  
Member  
CGRF, Kalyan

(A.P.Deshmukh)  
MemberSecretary  
CGRF, Kalyan

(A.M.Garde)  
Chairperson  
CGRF, Kalyan

**NOTE**

- a) The consumer if not satisfied, may file representation against this order before the Hon. Ombudsman within 60 days from the date of this order at the following address.

“Office of the Electricity Ombudsman, Maharashtra Electricity Regulatory Commission,606/608, KeshavBldg, BandraKurlaComplex,Mumbai 51”.

- b) Consumer, as per section 142 of the Electricity Act, 2003, can approach Hon. Maharashtra Electricity Regulatory Commission for non-compliance, part compliance or

- c) delay in compliance of this decision issued under “Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2003” at the following address:-

“Maharashtra Electricity Regulatory Commission, 13th floor, World Trade Center, Cuffe Parade, Colaba, Mumbai 05”

- d) It is hereby informed that if you have filed any original documents or important papers you have to take it back after 90 days. Those will not be available after three years as per MERC Regulations and those will be destroyed.