



CONSUMER GRIEVANCE REDRESSAL FORUM
M.S.E.D.C.L., PUNE ZONE, PUNE

Case No.37/2019

Date of Grievance : 01.06.2019

Date of Interim Order : 01.06.2019

Exorbitant Bill and Disconnection

INTERIM ORDER

M/s. Indus Towers Limited

Consumer No. 170144173999

Billing Unit - 4594

Date of Connection - 29/09/2006

1. The above named consumer has been using the supply for industrial purpose. The application received on 31.05.2019 to this office and he submitted the grievance to CGRF against issuing the wrong & exorbitant bill and due to non-payment of the bill the supply was disconnected.
2. However, in the month of March-2019, the consumer received the bill amounting to **Rs.6,86,183 -/-** as a debit bill adjustment and this recovery is for tariff difference for the period June - 2015 to Jan-2018. Thereafter, the consumer had lodged the complaint in the CGRF Forum for interim relief regarding restore the power supply and withdraw the wrong bill, and compensation towards unnecessary mental harassment of Rs.10,000/- and SOP .
3. I have perused copy of the complaint, copy of bill, spot inspection report and APTEL order submitted by the consumer. The Consumer shall require to produce documents of IT & ITES registration document to cover him the tariff under the "Industrial" category . Issues show cause notice to the respondent utility as to why interim order for restoration for supply should not be granted as prayed the consumer.

Hence, I proceed to pass the following order –

ORDER

1. Issues show cause notice to the respondent utility as to why interim order for restoration for supply should not be granted as prayed the consumer.
2. The respondent utility shall file the reply during the hearing and the hearing shall be fix on 04.06.2019 at 2:30 p.m

Sd/-
A.P.BHAVTHANKAR
CHAIRPERSON
CGRF: PZ:PUNE

Sd/-
BEENA SAVANT
MEMBER- SECRETARY
CGRF:PZ:PUNE

Date:- 01th June. 2019