

Monthly Report on Consumer Grievances handled by the CGRF
A. Summary of Grievance Redressal during the Month of April 2019

	Name of Forum	No. of Grievances pending on start date	No. of Grievances received during the Month	Total No. of Grievances during the Month	No. of Grievances not admitted or withdrawn during the period	Total No. of Grievances Actionable during the Month	No. of Grievances redressed		Total No. of Grievances redressed during the Month	Total No. of pending at end of Month	No. of Grievances redressed	
							Within 60 days	Beyond 60 days			in favour of Consumer	in favour of Licensee
		A	B	C (=A+B)	D	E (=C-D)	F	G	H (=F+G)	I=(E-H)	J	K (=H-J)
1	Bhandup	113	8	121	0	121	1	9	10	111	4	6
2	Kalyan	34	24	58	0	58	17	0	17	41	12	5
3	Ratnagiri	8	0	8	0	8	0	6	6	2	6	0
4	Kolhapur	19	11	30	0	30	0	4	4	26	4	0
5	Nashik	3	11	14	0	14	0	0	0	14	0	0
6	Jalgaon	0	1	1	0	1	0	0	0	1	0	0
7	Pune	16	13	29	0	29	1	2	3	26	1	2
8	Baramati	1	4	5	0	5	0	0	0	5	0	0
9	Latur	4	1	5	0	5	0	1	1	4	1	0
10	Nanded	6	8	14	0	14	0	3	3	11	2	1
11	Aurangabad	17	5	22	1	21	0	4	4	17	3	1
12	Nagpur	30	23	53	0	53	7	6	13	40	2	11
13	Chandrapur	1	1	2	0	2	0	0	0	2	0	0
14	Gondia	9	2	11	0	11	0	9	9	2	8	1
15	Akola	8	6	14	0	14	0	0	0	14	0	0
16	Amravati	3	1	4	0	4	2	0	2	2	0	2
Grand Total		272	119	391	1	390	28	44	72	318	43	29

Note: The report provided herein is based on the data provided by the field offices which is subjected to subsequent corrections if any.