

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redresses Forum
Nagpur Zone, Nagpur**

Case No. CGRF(NZ)/130/2018

Applicant : User – Shri Ravindrakumar Bisen Thakur,
Plot No.16, Rani Durgawati Chowk,
Nagpur-440017.

Non–applicant : Nodal Officer,
The Superintending Engineer,
(D/F), NUC, M.S.E.D.C.L.,
Nagpur.

Applicant represented by : In Person,

Non-applicant represented by: 1) Shri Sonkusale, Exe.Engr.,

MSEDCL,

2) Shri Dahasahastra, SNDL, Nagpur

Quorum Present : 1) Shri Arvind Jayram Rohee,
Chairperson.
2) Mrs. V.N.Parihar,
Member Secretary
3) Mrs. Asmita Avinash Prabhune,
Member(CPO)

ORDER PASSED ON 16.02.2019

1) The applicant approached this forum under clause 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulation 2006.

2) The applicant's grievance is that he received excessive bills for the month of November 2017 & December 2017 for Consumer Number 410018166805. He therefore, prayed for revision of bills. His request was rejected by the Commercial Manager and

thereafter by the IGRC in Case No.0534/2018 dt.07.12.2018.

3) The Non Applicant denied the claim. It is stated that in October 2017 the meter was found faulty and the credit of Rs.5245/- was given to the applicant. He was still in arrears of Rs.19213.77/- in November 2017, in which month it was replaced, since it was burnt. As per the CPL the applicant is in arrears of Rs.21610/-.

4) Today when the matter is called out for the final hearing, heard the applicant and Shri Sonkusale, Executive Engineer, MSEDCL assisted by Shri Dahasahastra of SNDL for Non Applicant. We have carefully perused the case record.

5) During the course of hearing the Non Applicant successfully persuaded the applicant regarding the PD arrears to be paid as per CPL, and applicant expressed willingness to credit the amount.

6) In view of above the Grievance Application stands disposed off with a direction to the applicant to deposit the PD arrears of Rs.21710/- within a week from today. On such deposit the Non applicant shall restore the electric supply, after completing the necessary formalities if any, since it is stated that the electric meter still exists and not removed.

7) Both the parties are directed to act and take necessary steps in compliance of this order. No Order as to costs.

Sd/-
(Mrs. Asmita A. Prabhune)
MEMBER(CPO)

Sd/-
(Mrs. V.N.Parihar)
MEMBER SECRETARY

Sd/-
(Arvind J. Rohee)
CHAIRPERSON