

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redresses Forum
Nagpur Zone, Nagpur**

Case No. CGRF(NZ)/18/2018

Applicant : Shri Nikhil Maidamwar,
1-B, Flat No.202, 2nd floor,
Ganraj Residency-2, Mitra Nagar,
Manewada, Nagpur.

V/s

Non-applicant : Nodal Officer,
The Superintending Engineer,
(D/F), NUC, M.S.E.D.C.L.,
Nagpur.

Applicant represented by : Shri Praful Sonule.
Non-applicant represented by: 1) Shri V.R. Sonkusle, Exe.Engr.,
MSEDCL,
2) Shri Dahasahastra, SNDL, Nagpur

Quorum Present : 1) Shri Arvind Jayram Rohee,
Chairperson.
2) Mrs. V.N.Parihar,
Member Secretary
3) Mrs. Asmita Avinash Prabhune,
Member(CPO)

ORDER PASSED ON 20.04.2019

1) The applicant approached this Forum under clause 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations 2006, since aggrieved by the order dated 07.02.2019 passed by Internal Grievance Redressal Cell (IGRC), SNDL,

Nagpur, rejecting his claim for relief against bill for the month of January 2019, to the extent of Rs.7920/- for consumption of 691 units.

2) The applicant is represented by Shri Praful Sonule. The applicant with consumer No.410017542153 is for residential use. It is stated that although the load is of 4-ceiling fans, 1-Television, 1-Fridge, 1-Washing Machine and 9-CLF Lights, excessive bill of January 2019 is issued. He therefore, seeks to reduce the bill and give its credit as per normal load.

3) According to the Non-applicant there is no mistake in issuance of the tainted bill, since as per photo meter reading it is as per actual consumption. Hence the order of IGRC needs no interference.

4) On 15.04.2019 the forum heard the oral submissions of the applicant's representative and that of the Non-applicant. We have carefully perused the case record.

5) Record shows that on the request made by the applicant the meter was tested. It was found that it was working normal with error within permissible limit of $\pm 1.0\%$. Hence, no relief was granted to the applicant.

6) The record shows that the energy consumption bill of January 2019 pertains to the period from 12.12.2019 to 14.01.2019, which is as per photometer reading taken (photo copy of photometer reading produced on record by Non-applicant). The copy of CPL produced on record shows that for the previous months of December, November, October & September 2018 energy consumption was for 181, 209, 329 & 220 units respectively. Thus it is less than the consumption of January 2019. After the meter was replaced on 29.01.2019 in the month of February, it shows consumption of 64 units only.

7) It is difficult to believe the contention of the applicant that there was no consumption of 691 units in January 2019 and hence excessive bill is issued, which needs to be corrected, for the reason that the meter was found OK. Had there been any defect noticed in the meter, then only some relief could have been given to the applicant by way of credit. As such there may be some defect developed in the internal wiring or there may be some problem with earthing for giving higher consumption. However, since no defect was noticed in the meter we cannot say conclusively that bill of excessive consumption was issued to the applicant. As such he will have to pay the aforesaid amount of arrears including late fee to the extent of Rs.8020/- as per the electricity bill.

8) Grievance application, therefore, stands dismissed, however, with no order as to costs. The applicant is directed to credit the arrears of bill of January 2019 within 15 days from the date of receipt of copy of this order and else the legal consequence shall follow.

Sd/-
(Mrs. Asmita A. Prabhune)
MEMBER(CPO)

Sd/-
(Mrs. V.N.Parihar)
MEMBER SECRETARY

Sd/-
(Arvind J. Rohee)
CHAIRPERSON