

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redresses Forum  
Nagpur Zone, Nagpur**

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**Case No. CGRF(NZ)/140/2018**

Applicant : User – Sardar Harcharanjit Singh  
Plot No.15-A, Flat No.502,  
Clarke Manor, Nagpur-440001.

Non-applicant : Nodal Officer,  
The Superintending Engineer,  
(D/F), NUC, M.S.E.D.C.L.,  
Nagpur.

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Applicant represented by : In Person,

Non-applicant represented by: 1) Shri Sonkusale, Exe.Engr.,  
MSEDCL,

2) Shri Dahasahastra, SNDL, Nagpur

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Quorum Present : 1) Shri Arvind Jayram Rohee,  
Chairperson.  
2) Mrs. V.N.Parihar,  
Member Secretary  
3) Mrs. Asmita Avinash Prabhune,  
Member(CPO)

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**ORDER PASSED ON 09.02.2018**

1) The applicant approached this forum under clause 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulation 2006, alleging that his meter was running without any load and hence prayed for revision of bills.

2) The applicant with Consumer Number 410018835162 resides at Nagpur. It is stated that on his request, the tainted energy meter was replaced and the disputed bills were revised. However, he did not agree with the revision of bills from September 2018 till the date of replacement of the meter. Since the meter was found faulty and hence the Commercial Manager on receiving the Test Report sumoto revised the bills of September 2018 & October 2018, considering the assessed consumption as per the connected load which comes out to be 951 units per month for 3-ACs, 3-TVs, 1-Fridge, 6-Fans, 30-LED Lights and 1-Micro Oven and credit of Rs.23,247.82/- was given to him, which according to Non Applicant is quite justified and hence there is no need to revise those bills.

3) Dissatisfied with the aforesaid revision the applicant approached IGRC, SNDL Nagpur. By the order dated 30.11.2018 the grievance is partly allowed with the following directions.

The CCC-Incharge/CBO is now directed as below.

1) Revise the bill for November 2018 for 653 units and give credit of balance (1195-653)-542 units in the ensuing bill of the applicant.

The CCC-Incharge/CBO shall submit his compliance accordingly.

The applicant's grievance application is partly allowed and it stands disposed of in terms of this order.

4) The Non applicant on notice appeared before the forum and vide reply dt. 04.02.2019 justified the action taken regarding the revision of bills. It is stated that as per the order issued by the IGRC the Non applicant considered 653 units instead of 1144 units for revision of bills and accordingly credit of Rs.9141.75/- was given to the applicant in the bill of December 2018. Hence the grievance application is liable to be rejected.

5) On 08.02.2019 we have heard the applicant and Shri Sonkusale, Executive Engineer, MSEDCL & assisted by Shri Dahasahastra of SNDL. We have carefully perused the case record.

6) It is obvious that since the meter did not display the actual consumption it was replaced and the bills were revised to the extent of Rs.23,283/-. However, it was modified to Rs.9141/- for the month of November 2018, as per the order of IGRC. As such the applicant got the double benefit since he has already got the adjustment of Rs.23,287/- for the month of September 2018 & October 2018. The applicant is therefore, not entitled for any relief and the action taken by the NA is fully justified.

The grievance application is dismissed. As such the order passed by the IGRC needs no interference. No order as to costs.

Sd/-  
**(Mrs. Asmita A. Prabhune)**  
MEMBER(CPO)

Sd/-  
**(Mrs. V.N.Parihar)**  
MEMBER SECRETARY

Sd/-  
**(Arvind J. Rohee)**  
CHAIRPERSON

**NAGPUR.**