

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redresses Forum
Nagpur Zone, Nagpur**

Case No. CGRF(NZ)/139/2018

Applicant : Shri Lilaram Lochumal Lalwani,
292/93, Jaripatka,
Nagpur-440014.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(D/F), NUC, M.S.E.D.C.L.,
Nagpur.

Applicant represented by : In Person,
Non-applicant represented by: 1) Shri V.R. Sonkusle, Exe.Engr.,
MSEDCL,
2) Shri Dahasahastra, SNDL, Nagpur

Quorum Present : 1) Shri Arvind Jayram Rohee,
Chairperson.
2) Mrs. V.N.Parihar,
Member Secretary
3) Mrs. Asmita Avinash Prabhune,
Member(CPO)

ORDER PASSED ON 09.02.2019

1) The applicant filed present grievance application before this Forum on 21.12.2018 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations 2006 (hereinafter referred to as said Regulations).

- 2) Applicant's case in brief is that his Consumer No. is 410014298081 He submitted his grievance application to this Forum stating that his disputed meter was burnt & was replaced in Sept. 2018 but the bills for that disputed months were not revised, hence he request to revise bills from May 2018. Being aggrieved by the order passed by IGRC, he approached this forum.
- 3) Non applicant denied applicant's claim by filing reply dt. 05.02.2019. It is submitted that during the period May 2018, status was 'INACC' & in June 2018 'locked'. Therefore, average bills were issued. From July 18 to Oct. 18 bills were issued with 'Normal' meter status.
- 4) New meter was installed & since old meter was burnt, it could not be tested in laboratory. Hence bills for disputed period were revised with 210 units consumption per month as per connected load & Rs.5584.37 credit was given in the month of Nov.2018, Non applicant prayed for dismissal of grievance application on above grounds.
- 5) On 8.2.2019 Forum heard arguments of both the parties carefully perused the case record.
- 6) According to applicant burnt meter was not replaced & therefore there was no electric supply during the period May 2018 to Oct. 2018. Meter was replaced in Sept.2018. During this period of May 2018 to Oct. 2018, he was using the supply from his brother's electric connection (consumer No. 410014298073, 410015371815).

7) On the contrary, according to CPL provided by non applicant, it is observed that meter reading was not available only in the month of Sept. 2018.

8) During the course of hearing Forum directed non applicant to produce meter photos & CPL for above all meters. Accordingly non applicant produced meter photo copy & CPL. We have perused it & were made available to applicant also.

9) It is noteworthy that meter reading shown in respective CPLs are correct/which appear in respective photographs. As such energy consumed by the applicant is correctly recorded by respective meters & hence there is no scope for revision of bills. Grievance application deserves to be dismissed. Hence following order.

Order

1) Grievance application is dismissed. Parties are however, directed to bear their respective costs.

Sd/-
(Mrs. Asmita A. Prabhune)
MEMBER(CPO)

Sd/-
(Mrs. V.N.Parihar)
MEMBER SECRETARY

Sd/-
(Arvind J. Rohee)
CHAIRPERSON

NAGPUR.