

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redresses Forum
Nagpur Zone, Nagpur**

Case No. CGRF(NZ)/06/2019

Applicant : Smt. Shashikala Kothari,
Plot No. 86, Flat No. 101,
King's Residency, Nelson Sqr.,
Nagpur.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(D/F), NUC, M.S.E.D.C.L.,
Nagpur.

Applicant represented by : Applicant's representative,
Mr.Devendra Kothari.

Non-applicant represented by: 1) Shri V.R. Sonkusle, Exe.Engr.,
MSEDCL,

2) Shri Dahasahastra, SNDL, Nagpur

Quorum Present : 1) Shri Arvind Jayram Rohee,
Chairperson.
2) Mrs. V.N.Parihar,
Member Secretary
3) Mrs. Asmita Avinash Prabhune,
Member(CPO)

ORDER PASSED ON 27.03.2019

1) The applicant filed present grievance application before this Forum on 14.01.2019 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations 2006 (hereinafter referred to as said Regulations).

- 2) Non applicant filed reply on dt.18.02.2019 and denied the case of applicant.
- 3) Forum heard arguments of both the sides on 27.03.2019 & perused the case record.
- 4) The applicant with consumer no.410014448865 has submitted her grievance application that she has received excessive bills from Jan-2018. And, hence she has made a complaint with commercial section for further testing of the meter. Accordingly, her meter was replaced and tested in the Meter Testing Laboratory of SNDL in the presence of the representative of the applicant & was declared working normal with error within permissible limit of +- 1.0%. But, the applicant is not satisfied with MTL report and requested this forum for revision of bills from January-2018 till the date of replacement of the meter.
- 5) As per the CPL, the bills from Jan-2018 onwards seem to be more as compared to previous average consumption. But, as per Spot inspection report, there is considerable connected load such as 2no AC, 1 no. Microwave Oven, 5 nos. Fan, 1 No. Geyser, 3 CCTV, 1 TV, 1 No. Freeze, 12 nos PoP Lights, 2 nos. Tube lights etc.
- 6) As applicant was not satisfied with Meter Testing Report of SNDL .this forum directed in the first hearing on 22.02.2019 to get it tested from MSEDCL testing Laboratory in order to remove doubt about correctness of Test report of SNDL. Accordingly Meter is tested in MSEDCL testing Lab on dt. 11.03.2019 and Meter % Error

found within permissible limit. Hence the meter has recorded the consumption according to the connected load. Also, the meter is found to be normal in lab test with error within permissible limits of +-1.0%.And soft copy of meter reading taken tallies with CPL produced by NA on record .

6) In such situation being metered consumption, there is no valid reason to revise the bills as requested by the applicant.

7) The applicant's grievance application, therefore, stands rejected.

Sd/-
(Mrs. Asmita A. Prabhune)
MEMBER(CPO)

Sd/-
(Mrs. V.N.Parihar)
MEMBER SECRETARY

Sd/-
(Arvind J. Rohee)
CHAIRPERSON

NAGPUR.