

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redresses Forum
Nagpur Zone, Nagpur**

Case No. CGRF(NZ)/132/2018

Applicant : Shri Sunil Tulsidas Tahiliani,
Plot No.104, Natraj Co.Op. Society,
Nagpur-440030.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(D/F), NUC, M.S.E.D.C.L.,
Nagpur.

Applicant represented by : In Person,
Non-applicant represented by: 1) Shri V.R. Sonkusle, Exe.Engr.,
MSEDCL,
2) Shri Dahasahastra, SNDL, Nagpur

Quorum Present : 1) Shri Arvind Jayram Rohee,
Chairperson.
2) Mrs. V.N.Parihar,
Member Secretary
3) Mrs. Asmita Avinash Prabhune,
Member(CPO)

ORDER PASSED ON 12.03.2019

1) The applicant filed present grievance application before this Forum on 13-12-2018 under clause 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations 2006.

2) The applicant has grievance regarding excessive billing and meter testing report in respect of the energy connection installed at his residential premises. The applicant with consumer no.410022249847, stated that in the month of June 2018 he received electric bill of Rs.32,000/- for 2443 units of consumption, which according to him is highly excessive. Meter was tested in the Laboratory of SNDL. However, it was found OK. Initially the applicant approached Internal Grievance Redressal Cell, which by order dated 16.10.2018 rejected the grievance on the ground that the meter was found OK. It is also stated that meter reading for the month of February 2018 was not clearly visible and hence total consumption of February 2018 to June 2018 has to be bifurcated in five months and necessary slab benefit has to be given. In view of above the following directions are issued to the Non applicant.

“The CCC-Incharge is now directed as below.

1)Bifurcate total consumption from Feb-2018 to Jun-2018 in 5 months and give credit of balance amount on account of slab benefit in the ensuing bill of the applicant.

The CCC-Incharge shall submit his compliance accordingly.

The applicant’s grievance application is partly allowed and it stands disposed of in terms of this order.”

3) Aggrieved by the aforesaid order, the applicant approached this forum. During pendency of this proceeding on the request made by the applicant, electric meter was sent for testing in the Laboratory of MSEDCL. The testing report dtd. 16.02.2019 is produced before us which shows 0.01% error which is in permissible limit.

4) On 06.03.2019 when the matter was called out for final hearing, the applicant and his representative Shri Asim Balwantrao Mane, both remained absent without any intimation. On behalf of the Non applicant Shri V.R.Sonkusale, Executive Engineer, MSEDCL & Shri Dahasahastra of SNDL were present. Heard them.

5) It is obvious from record that the meter is tested twice to remove any doubt about any defect in it. However, it was found OK with permissible error. As such it cannot be said that the order passed by the IGRC needs any interference. Necessary credit is already granted to the applicant, The Non Applicant is directed to comply with the order of IGRC.

6) As such no relief can be granted to the applicant. The Grievance application, therefore, stands rejected, however with no order as to costs.

Sd/-
(Mrs. Asmita A. Prabhune)
MEMBER(CPO)

Sd/-
(Mrs. V.N.Parihar)
MEMBER SECRETARY

Sd/-
(Arvind J. Rohee)
CHAIRPERSON