

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redresses Forum  
Nagpur Zone, Nagpur**

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**Case No. CGRF(NZ)/10/2019**

Applicant : Smt. Sangita K. Nagpure,  
Radhakrishna Nagar,  
Wathoda Layout,  
Nagpur.

Non-applicant : Nodal Officer,  
The Superintending Engineer,  
(D/F), NUC, M.S.E.D.C.L.,  
Nagpur.

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Applicant represented by : In Person,  
Non-applicant represented by: 1) Shri V.R. Sonkusle, Exe.Engr.,  
MSEDCL,  
2) Shri Dahasahastra, SNDL, Nagpur

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Quorum Present : 1) Shri Arvind Jayram Rohee,  
Chairperson.  
2) Mrs. V.N.Parihar,  
Member Secretary  
3) Mrs. Asmita Avinash Prabhune,  
Member(CPO)

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**ORDER PASSED ON 06.03.2019**

1) The applicant has filed present grievance application before this Forum on 29-01-2019 under clause 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations 2006.

2) The applicant applied for grant of new energy connection at her residential premises located at Radhakrishna Nagar, Wathoda layout, Nagpur. However, her request was rejected for failing to submit sanctioned building plan and inadequate horizontal clearance of LT line. The IGRC when approached vide order dated 10.01.2019 issued the following directions.

“The NSC-Manager is now directed as below.

- 1) The NSC-Manager will personally visit the site and measure the clearance in the presence of the applicant and obtain the signature of the applicant.
- 2) If, the clearance are as per safety rules then only the electric connection shall be given but only after submission of sanctioned map as per the Hon’ble High Court order.
- 3) If, the clearance are not as per safety rules then only demand note shall be issued but the connection will not be issued unless clearance are maintained and sanctioned map is submitted.

The NSC-Manager shall submit his compliance accordingly.

The applicant’s grievance application stands disposed of in terms of the order.”

3) Dis-satisfied with the aforesaid order the present grievance application is filed.

4) The non applicant vide reply dated 01.03.2019 denied the claim although was willing to comply with the order passed by the IGRC.

5) The applicant is represented by her authorized representative Shri Sunil Jacob today when the matter is called on for final hearing, heard him and the reply argument of Shri Sonkusale, Executive Engineer, MSEDCL assisted by Shri Dahasahastra of SNDL. We have carefully perused the case record.

6) During the course of arguments it is stated that in compliance of the order passed by the IGRC the Non applicant issued Demand Note to the applicant for grant of new energy connection. In view of above the applicant is directed to comply with necessary formalities as per rules, so that new energy connection can be sanctioned to her. The applicant also submitted that he is prepared to take appropriate steps in this behalf. However, his prayer for grant of compensation for delay in sanction of new electric connection cannot be entertained. For completion of formalities by her, viz. submission of sanctioned Building Plan & clearance certificate as required. However, since applicant is now prepared to take all necessary steps the Grievance application stands disposed off without directions that on deposit of requisite charges and on submission of necessary documents by the applicant, the Non applicant shall process the request and shall take all necessary steps within a period of one month from completion of formalities by the applicant.

7) No order as to costs.

Sd/-  
**(Mrs. Asmita A. Prabhune)**  
MEMBER(CPO)

Sd/-  
**(Mrs. V.N.Parihar)**  
MEMBER SECRETARY

Sd/-  
**(Arvind J. Rohee)**  
CHAIRPERSON