

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redresses Forum
Nagpur Zone, Nagpur**

Case No. CGRF(NZ)/07/2019

Applicant : Shri Nilesh Ratankumar Nanadagawali,
House No. 3666/1,
Nara Road,
Nagpur-440014.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(D/F), NUC, M.S.E.D.C.L.,
Nagpur.

Applicant represented by : In Person,
Non-applicant represented by: 1) Shri V.R. Sonkusle, Exe.Engr.,
MSEDCL,
2) Shri Dahasahastra, SNDL, Nagpur

Quorum Present : 1) Shri Arvind Jayram Rohee,
Chairperson.
2) Mrs. V.N.Parihar,
Member Secretary
3) Mrs. Asmita Avinash Prabhune,
Member(CPO)

ORDER PASSED ON 25.02.2019

1) The applicant filed present grievance application before this Forum on 22.01.2019 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations 2006 (hereinafter referred to as said Regulations).

- 2) Non applicant filed reply and denied the case of applicant.
- 3) Forum heard arguments of both the sides on 22.02.2019 & perused the case record.
- 4) The applicant with consumer no.410020106861 has submitted his grievance application stating that he has received excessive bill of Nov-2018. According to his complaint, although the disputed meter is tested in the Meter Testing Laboratory(MTL) of SNDL and found Ok, but he is not satisfied and hence requested for revision of bill of Nov-2018.
- 5) As per MTL report, the meter is working normal. But, as per the soft copy of meter reading submitted by Non-applicant L, the meter reading is not clearly visible for the month of Oct-18 and hence seems to be doubtful. Therefore, the bill of Nov-2018 generated with 1165 is also doubtful. IGRC has, therefore, correctly ordered to bifurcate the total consumption from June-2018 to Nov-2018 in 6 months and asked to give necessary slab benefit to be applicant.
- 6) The IGRC Order therefore needs no interference. The Grievance application stands rejected, however with no order as to cost.

Sd/-
(Mrs. Asmita A. Prabhune)
MEMBER(CPO)

Sd/-
(Mrs. V.N.Parihar)
MEMBER SECRETARY

Sd/-
(Arvind J. Rohee)
CHAIRPERSON