

Consumer Grievance Redressal Forum, Kalyan Zone Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301 Ph– 2210707, Fax – 2210707, E-mail : cgrfkalyan@mahadiscom.in

ate of registration	: 10/04/2019
ate of order	: 22/05/2019
otal days	: 42
31	te of order

IN THE MATTER OF GRIEVANCE NO. K/E/1568/1876 OF 2018-19 OF MRS. NEELAM C.SINGH RAJKUMAR, 402, LAXMI CHHAYA C.H.S.LTD., BUILDING NO.A-06, BLOSSOM COMPLEX, SHIRDI NAGAR, ACHOLE, NALASOPARA (E), TAL. VASAI, DIST. PALGHAR, PIN CODE-401209 REGISTERED WITH CONSUMER GRIEVANCE REDRESSAL FORUM KALYAN ZONE, KALYAN ABOUT CHANGE OF NAME.

Mrs. Neelam C.Singh Rajkumar, 402, Laxmi Chhaya C.H.S.Ltd., Building No.A-06, Blossom Complex, Shirdi Nagar, Achole, Nalasopara (E), Tal. Vasai, Dist. Palghar, Pin Code-401209 (Consumer No. 001900985980) ... (Hereinafter referred as Consumer) V/s. Maharashtra State Electricity Distribution Company Limited Through it's Nodal Officer/Addl.EE. Vasai Circle, Vasai ... (Hereinafter referred as Licensee) Appearance : For Licensee - Absent

For Consumer - Absent

[Coram- Shri A.M.Garde-Chairperson, Shri A.P. Deshmukh-Member Secretary Mrs. S.A.Jamdar- Member (CPO)].

1) Maharashtra Electricity Regulatory Commission, is, constituted u/s. 82 of Electricity Act 2003 (36/2003). Hereinafter for the sake of brevity referred as 'MERC'. This Consumer Grievance Redressed Forum has been established as per the notification issued by MERC i.e. "Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2006" to redress the grievances of consumers vide powers conferred on it by Section 181 read with sub-section 5 to 7 of section 42 of the Electricity Act, (36/2003). Hereinafter it is referred as 'Regulatory' Commission. [Electricity Supply Code and other conditions of supply Regulations 2005]. Hereinafter referred as 'Supply Code' for the sake of brevity. Even, regulation has been made by MERC i.e. 'Maharashtra Electricity Regulatory Commission. (Standards of

Performance of Distribution Licensees, Period for Giving Supply & Determination of Compensation) Regulations, 2014.' Hereinafter referred 'SOP' for the sake of convenience.

2) Both parties are absent, consumer is remaining absent on every date. It appears that he is not interested in the matter.

Hence the Order

<u>ORDER</u>

Grievance dismissed for default.

Date: 22/05/2019

(Mrs.S.A.Jamdar)	(A.P.Deshmukh)	(A.M.Garde)	
Member	MemberSecretary	Chairperson	
CGRF, Kalyan	CGRF, Kalyan.	CGRF, Kalyan	

NOTE

a) The consumer if not satisfied, may file representation against this order before the Hon. Ombudsman within 60 days from the date of this order at the following address.

"Office of the Electricity Ombudsman, Maharashtra Electricity Regulatory Commission,606/608, Keshav Bldg, Bandra Kurla Complex, Mumbai 51".

- b) Consumer, as per section 142 of the Electricity Act, 2003, can approach Hon. Maharashtra Electricity Regulatory Commission for non-compliance, part compliance or
- c) delay in compliance of this decision issued under "Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2003" at the following address:-

"Maharashtra Electricity Regulatory Commission, 13th floor, World Trade Center, Cuffe Parade, Colaba, Mumbai 05"

d) It is hereby informed that if you have filed any original documents or important papers you have to take it back after 90 days. Those will not be available after three years as per MERC Regulations and those will be destroyed.