



Consumer Grievance Redressal Forum, Kalyan Zone
Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301
Ph- 2210707, Fax – 2210707, E-mail : cgrfkalyan@mahadiscom.in

NO. K/DOS/97/1850 OF 2018-19

Date of registration : 18/03/2019

Date of order : 08/05/2019

Total days : 51

IN THE MATTER OF GRIEVANCE NO. K/DOS/97/1850 OF 2018-19 OF SHRI.KAKUMAL J.KUKREJA, BK NO.1246, ROOM NO.9, ULHASNAGAR – 4, DIST. THANE, PIN CODE – 421 004. REGISTERED WITH CONSUMER GRIEVANCE REDRESSAL FORUM KALYAN ZONE, KALYAN ABOUT DISCONNECTION OF SUPPLY.

Shri.Kakumal J.Kukreja,
BK No.1246, Room No.9,
Ulhasnagar – 4, Dist. Thane,
Pin Code – 421 004

(Consumer No. 021514009675) . . . (Hereinafter referred as Consumer)

V/s.

Maharashtra State Electricity Distribution
Company Limited
Through it's Nodal Officer/Addl.EE.
Kalyan Circle-II, Kalyan

. . . (Hereinafter referred as Licensee)

Appearance : For Licensee - 1) Shri. D.B.Kumbhare, AEE, Ulhasnagar-IV S/dn.
2) Shri.S.R.Talari, AE, Nagrani Section

For Consumer - Shri.Rajput (C.R.)

[Coram- Shri A.M.Garde-Chairperson, Shri A.P. Deshmukh-Member Secretary
Mrs. S.A.Jamdar- Member (CPO)].

1) Maharashtra Electricity Regulatory Commission, is, constituted u/s. 82 of Electricity Act 2003 (36/2003). Hereinafter for the sake of brevity referred as 'MERC'. This Consumer Grievance Redressal Forum has been established as per the notification issued by MERC i.e. "Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2006" to redress the grievances of consumers vide powers conferred on it by Section 181 read with sub-section 5 to 7 of section 42 of the Electricity Act, (36/2003). Hereinafter it is referred as 'Regulation'. Further the regulation has been made by MERC i.e. Maharashtra Electricity Regulatory Commission. [Electricity Supply Code and other conditions of supply Regulations 2005]. Hereinafter referred as 'Supply Code' for the sake of brevity. Even, regulation has been made by MERC i.e. 'Maharashtra Electricity Regulatory Commission (Standards of

Performance of Distribution Licensees, Period for Giving Supply & Determination of Compensation) Regulations, 2014.' Hereinafter referred 'SOP' for the sake of convenience.

2) Consumer herein is one Shri.Kakumal J.Kukreja having consumer no. 021514009675. Grievance is of excessive billing in the month of Oct-2018. A total of '2213' unit bill was issued in Dec-2018 which consumer does not admit.

3) Distribution Licensee in reply states that after examining CPL it is seen that the bill of Dec-2018 was divided in three month viz. meter reader had not recorded the reading for Oct and Nov-2018 as the reading being shown was more. But in Dec-2018 it was seen the consumption pattern was the same hence in Dec-2018 the bill was given by dividing in three months.

4) Distribution Licensee states that the residence of the consumer is bungalow type and the attached load comprises a) Tube-6, b) CFL/Bulbs-4 c) Fan-8, d) fridge-1, e) AC-2, f) Gyzer-1 g) Water pump-1, h) Inverter-1, stove-1, CCTV-1.

5) Distribution Licensee further states that as per inspection report dt.02/03/2019 old meter was of Pal Mohan co. bearing meter no.03295006 of capacity 10-30 Amp. Last reading being 10093 KWH and MD 3.6 KW. Old meter was replaced by new one on 20/03/2019 i.e. Meter no.15112035 of Pal Mohan co. with capacity 10-30 Amp with current reading to 00001 Kwh Lab no.A50426. The old meter was got tested and was found to be within permissible limits hence OK. MD = 4.46 Kw.

6) Distribution Licensee submits that the bills issued are therefore, correct as per meter recorded consumptions and meter is OK.

7) We have heard both sides. As we see from rival contentions and documents produced the meter is found quite OK. It revealed during hearing that the excessive reading in two months was due to some earthing leakages. Otherwise there is no fault seen. There is nothing to be redressed.

Hence the order

ORDER

The Grievance is dismissed.

Date: 08/05/2019

(Mrs.S.A.Jamdar)
Member
CGRF, Kalyan

(A.P.Deshmukh)
MemberSecretary
CGRF, Kalyan.

(A.M.Garde)
Chairperson
CGRF, Kalyan

NOTE

- a) The consumer if not satisfied, may file representation against this order before the Hon. Ombudsman within 60 days from the date of this order at the following address.

“Office of the Electricity Ombudsman, Maharashtra Electricity Regulatory Commission,606/608, Keshav Bldg, Bandra Kurla Complex,Mumbai 51”.

- b) Consumer, as per section 142 of the Electricity Act, 2003, can approach Hon. Maharashtra Electricity Regulatory Commission for non-compliance, part compliance or

- c) delay in compliance of this decision issued under “Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2003” at the following address:-

“Maharashtra Electricity Regulatory Commission, 13th floor, World Trade Center, Cuffe Parade, Colaba, Mumbai 05”

- d) It is hereby informed that if you have filed any original documents or important papers you have to take it back after 90 days. Those will not be available after three years as per MERC Regulations and those will be destroyed.