



Consumer Grievance Redressal Forum, Kalyan Zone
Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301
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NO. K/E/1569/1878 of 2018-19

Date of registration : 18/04/2019

Date of order : 08/05/2019

Total days : 20

IN THE MATTER OF GRIEVANCE NO. K/E/1569/1878 OF 2018-19 OF SHRI.HARIRAM T.AGICHA, AS SONA FLOOR MILL OPP. BK NO.484, ULHASNAGAR-2, DIST. THANE, PIN CODE – 421 002. REGISTERED WITH CONSUMER GRIEVANCE REDRESSAL FORUM KALYAN ZONE, KALYAN ABOUT BILLING DISPUTE.

Shri.Hariram T.Agicha,
AS Sona Floor Mill Opp. BK No.484,
Ulhasnagar-2, Dist. Thane,
Pin Code – 421 002

(Consumer No. 021510277560) . . . (Hereinafter referred as Consumer)

V/s.

Maharashtra State Electricity Distribution
Company Limited
Through it's Nodal Officer/Addl.EE.
Kalyan Circle-II, Kalyan

. . . (Hereinafter referred as Licensee)

Appearance : For Licensee - 1) Shri.S.D.Sabale, AA, Ulhasnagar-II S/dn.
2) Shri.G.D.Rahate, AE, Neharu Chowk Section

For Consumer - Shri.Rajput (C.R.)

[Coram- Shri A.M.Garde-Chairperson, Shri A.P. Deshmukh-Member Secretary
Mrs. S.A.Jamdar- Member (CPO)].

1) Maharashtra Electricity Regulatory Commission, is, constituted u/s. 82 of Electricity Act 2003 (36/2003). Hereinafter for the sake of brevity referred as 'MERC'. This Consumer Grievance Redressal Forum has been established as per the notification issued by MERC i.e. "Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2006" to redress the grievances of consumers vide powers conferred on it by Section 181 read with sub-section 5 to 7 of section 42 of the Electricity Act, (36/2003). Hereinafter it is referred as 'Regulation'. Further the regulation has been made by MERC i.e. Maharashtra Electricity Regulatory Commission. [Electricity Supply Code and other conditions of supply Regulations 2005]. Hereinafter referred as 'Supply Code' for the sake of brevity. Even, regulation has been made by MERC i.e. 'Maharashtra Electricity Regulatory Commission (Standards of

Performance of Distribution Licensees, Period for Giving Supply & Determination of Compensation) Regulations, 2014.' Hereinafter referred 'SOP' for the sake of convenience.

2) Consumer herein is one Shri.Hariram T.Agicha having consumer no. 021510277560. Grievance is that the connection is in existence since 01/04/2011. Then meter was replaced by 078160283220 from which time the dispute started. Consumer gave oral complaints several times. Earlier '900' units used to be shown. Now units shown were 2000 to 3000. Consumer paid all the bills. Consumer gave written complaint on 03/11/2019 replaced by L.T. 3 phase and the old meter was got tested on 30/11/2018 it was found to 75% fast. Consumer therefore prays that bills be revised for the entire period from the date when meter was replaced and also pay compensation.

3) Distribution Licensee in reply states that the old meter was tested and was found defective as such 15.4.1 was applied to the knowledge of Consumer Representative Mr.Rajput and it was all explained and there upon consumer paid the revised bill and the grievance was redressed. But again this grievance is filed.

4) We have heard both sides. It is clear that MSEDCL has applied 15.4.1 and deducted Rs.54594.47 and the revised bill has been already paid. Consumer Representative Mr.Rajput claims revision of all the bills from the date when the meter was changed. But that is not permissible under 15.4.1. The bills are to be revised as per test report for three months preceding the date on which the dispute arises. There is no other provision also shown under which such a prayer could be considered.

5) In the above view of the matter nothing remain to be redressed.

Hence the order

ORDER

The Grievance is dismissed.

Date: 08/05/2019

(Mrs.S.A.Jamdar)
Member
CGRF, Kalyan

(A.P.Deshmukh)
MemberSecretary
CGRF, Kalyan.

(A.M.Garde)
Chairperson
CGRF, Kalyan

NOTE

- a) The consumer if not satisfied, may file representation against this order before the Hon. Ombudsman within 60 days from the date of this order at the following address.

“Office of the Electricity Ombudsman, Maharashtra Electricity Regulatory Commission, 606/608, Keshav Bldg, Bandra Kurla Complex, Mumbai 51”.

- b) Consumer, as per section 142 of the Electricity Act, 2003, can approach Hon. Maharashtra Electricity Regulatory Commission for non-compliance, part compliance or

- c) delay in compliance of this decision issued under “Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2003” at the following address:-

“Maharashtra Electricity Regulatory Commission, 13th floor, World Trade Center, Cuffe Parade, Colaba, Mumbai 05”

- d) It is hereby informed that if you have filed any original documents or important papers you have to take it back after 90 days. Those will not be available after three years as per MERC Regulations and those will be destroyed.