



**CONSUMER GRIEVANCE REDRESSAL FORUM  
M.S.E.D.C.L., PUNE ZONE, PUNE**

**Case No.04/2019**

**Date of Grievance : 26.02.2019**

**Date of Interim Order : 28.02.2019**

**INTERIM ORDER**

Kara Hospitality Venture Pvt.Ltd.,  
801, White Square, S.No.48 , Hinjewadi,  
Wakad, Pune - 411057.  
Consumer No. 170684978635

Billing Unit - 4636

Accumulated Reading Bill Dispute  
Category - LT II COMMERCIAL - 3 PHASE - 20 KW  
Date of supply - 07/07/2017

1. The above named consumer has been using the supply for commercial purpose. Consumer has submitted an application for the connection was released on 07.07.2017 and the billing has been started from the month of Nov.2018 and it was also confirmed from the billing data. No any bill was delivered to the consumer & nor any disconnection notice was issued to the consumer but all of a sudden MSEDCL has disconnected the supply on 20.02.2019 & which is illegal and a breach of the Section 56-1.
2. Consumer's pray as follows :
  - a. To restore the supply as Licensee has not issued the disconnection notice under Section 56 - 1
  - b. The 16 installments shall be given for amounting to Rs.25,50,100/- for accumulated bill of 16 months.
  - c. Compensation as per rights of the consumer as per the SOP Norms and expenses made for the generator to provide power to the commercial premises to safeguard the business.
3. The said dispute was not resolved and hence the consumer approached

to this Forum and filed his complaint.

4. I have perused copy of the complaint, copy of bill and other relevant details, presently it seems that, the bill issued to the consumer for the accumulated consumption of the units. Hence the condition for granting the interim order is the consumer should pay 50% of the outstanding bill and then file the dispute. To my view the consumer is liable to pay 50% of the outstanding bill with facility to permit him to pay the same in equal six monthly installments i.e. arrears amounting to Rs.24,96,557.69/- only.(disputed amount) Hence, I proceed to pass the following order -

### **ORDER**

- a) Interim application of the consumer is allowed.
- b) The consumer is directed to pay the current bill amounting to Rs.1,75,348.54/- as per bill issued for the month of Jan. 2019 & its payment shall be made as per Schedule date i.e. 22.02.2019 and hence this amount shall be paid immediately.
- c) The consumer is directed to pay 50% of the outstanding bill of Rs.24,96,557.69/- in six monthly installments,
- d) On deposit and also received of the first installment as above, together along with current bill with acknowledgement, the dispute will be heard after scheduling the hearing date and it will be intimated separately.
- e) Issue notice accordingly to the utility to file its reply, together with copy of CPL and other relevant records.
- f) The current bill amounting to Rs.1,75,348.54/- ( DPC if applicable ) and Rs.2,08,046/- (1<sup>st</sup> installment ) shall be recovered from the consumer by Licensee and reconnection shall be made after received of the said amount.

Sd/-  
**B.S.SAVANT**  
**MEMBER**  
**CGRF:PZ:PUNE**

Sd/-  
**A.P.BHAVTHANKAR**  
**CHAIRPERSON**  
**CGRF:PZ:PUNE**