

CONSUMER GRIEVANCES REDRESSAL FORUM
MSEDCL Chandrapur Zone Chandrapur
Complaint No. 1/2019

1. Shri. Satish Kawale Applicant
23, Laxminagar, Behind Sitara
Hotel, Dist. Chandrapur
V/s

1. The Addl. Executive Engineer Respondent
MSEDCL, Sub-Division. No.II
Dist. Chandrapur

Applicant Represented by .
Respondents represented by

1. Shri Satish Kawale
2. Shri. S.L.Tekade, A.E.E,
MSEDCL Sub Dn No.II

CORAM

1. Shri. Arvind Jayram Rohee - Chairperson
2. Smt. V.P. Jiwtode – Member Secretary
3. Smt. Varsha S.Nerkar- Member ,C.P.O

JUDGEMENT

(Delivered on this 10.01.2019)

1. The applicant approached this forum under clause 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations 2006.
2. The applicant's case is that he is consumer for residential use in Chandrapur City having No. 50010952002. According to him he received energy bills of excessive amount in the month of April 2018 for 800 unit, in May 2018 for

916 units, in June 2018 for 1057 units and in July 2018 for 729 units .In previous month i.e. March 2018 the consumption is recorded as 293 units On the application made by the applicant in July 2018, electric meter was tested, which was reported to be defective/faulty showing higher consumption since was running fast .On his request the tainted meter was replaced on 03.08.2018.

3. The applicant seeks revision of bills from May 2016 when the meter was installed. However considering the fact that the meter was found faulty the Non applicant Suo-moto revised the bills for four months in which excessive reading was recorded. The applicant, therefore, approached IGRC Chandrapur, which confirmed the decision of non applicant and declined to grant relief of revision of bills from May 2016 till replacement of meter, against which order he approached this forum.
4. On notice the Non applicant appeared & denied the claim. The action taken is justified considering the load on meter found at the time of spot inspection and relying on provisions clause 15.4.1 of MERC supply Code 2005, vide reply dt.19.12.2018.
5. On 28.12.2018 Forum heard the applicant and Shri S.L Tekade Addl. Executive Engineer, MSEDCL. Chandrapur Sub. Division.II, assisted by Shri Gulabe Jivtode, Assistant Accountant. We have carefully perused the case record.
6. It is obvious from perusal of energy by applicant from January 2016 till excessive reading is noticed in April 2018 for the first time, that there is uniformity in use. The meter suddenly started showing excessive reading from April 2018. However the applicant credited the bill amount and then made grievance about excessive reading and thereafter the meter was replaced on testing, since found "Abnormally" faulty with creep test at 11% over voltage "Not satisfactory".
7. After considering all the facts, necessary relief in credit\revision of bills is already granted to the applicant. It is pointed out by respondents that as against bill of Rs.42128/-, credit of Rs.17698.35 is given to applicant and as on 28.12.2018 (date of hearing) amount of Rs. 4700/- is still in balance with MSEDCL, which will be adjusted in bills of subsequent months.

8. On the contrary the applicant submitted that since the meter is found faulty, he is entitled to revision of bills right from its installation in January 2016 & not for four months only as granted by the Non applicant. We do not find any force or justification in this contention, for the simple reason that till July 2018 applicant made no grievance about excessive reading. Further unless the meter is tested & found faulty, consumer will not be entitled or justified in claiming revision of bills from the date of testing or from any earlier period, when for the first time the meter started showing substantial increase in reading. In the present case the action taken by Non applicant is fully justified, correct and legal one, which calls for no interference also with the order of IGRC. The applicant is, therefore, not entitled for the revision of bills from May 2016 till August 2018 as claimed by him. The credit is correctly given & balance amount of Rs. 4750/-be adjusted against subsequent bills till it is entirely adjusted.
9. In the result the grievance application stands dismissed, however with no orders to costs.

ORDER

- i) Application is hereby dismissed.
- ii) No order as to cost

Sd/-
(Mrs. V.P.Jiwtode)
Member Secretary

Sd/-
(Mrs. V.S. Nerkar)
Member

Sd/-
(Mr.Arvind J. Rohee)
Chairperson

