



Consumer Grievance Redressal Forum, Kalyan Zone  
Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301  
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**NO. K/E/1538/1812 OF 2018-19**

Date of registration : 24/01/2019

Date of order : 27/02/2019

Total days : 34

**IN THE MATTER OF GRIEVANCE NO. K/E/1538/1812 OF 2018-19 SHRI.POPAT ABAJI NANDIRE, KSHEETIJ BUNGLOW NO.-17, VIDHYANAGAR, SAHKARI GRUHNIRMAN MANDAL, GALEGAON, P.O. MOHNE, DIST.THANE, KALYAN (W), PIN CODE – 421 102 REGISTERED WITH CONSUMER GRIEVANCE REDRESSAL FORUM KALYAN ZONE, KALYAN ABOUT BILLING DISPUTE.**

Shri.Popat Abaji Nandire,  
Ksheetij Bungalow No.-17,  
Vidhyanagar, Sahkari Gruhnirman Mandal,  
Galegaon, P.O. Mohne, Dist.Thane,  
Kalyan (W), Pin Code – 421 102  
(Consumer No.020970015494) . . . (Hereinafter referred as Consumer)

V/s.

Maharashtra State Electricity Distribution  
Company Limited  
Through it's Nodal Officer/Addl.EE.  
Kalyan Circle-I, Kalyan . . . (Hereinafter referred as Licensee)

Appearance : For Licensee - Shri.V.D.Yadav, AEE, Kalyan (W) S/dn-I

For Consumer - Shri.Popat A. Nandire (C.R.)

[Coram- Shri A.M.Garde-Chairperson, Shri A.P. Deshmukh-Member Secretary  
Mrs. S.A.Jamdar, Member (CPO)].

1) Maharashtra Electricity Regulatory Commission, is, constituted u/s. 82 of Electricity Act 2003 (36/2003). Hereinafter for the sake of brevity referred as 'MERC'. This Consumer Grievance Redressed Forum has been established as per the notification issued by MERC i.e. "Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2006" to redress the grievances of consumers vide powers conferred on it by Section 181 read with sub-section 5 to 7 of section 42 of the Electricity Act, (36/2003). Hereinafter it is referred as 'Regulation'. Further the regulation has been made by MERC i.e. Maharashtra Electricity Regulatory Commission. [Electricity Supply Code and other conditions of supply Regulations 2005]. Hereinafter referred as 'Supply Code' for the sake of brevity. Even, regulation has been made by MERC i.e. 'Maharashtra Electricity Regulatory Commission (Standards of

Performance of Distribution Licensees, Period for Giving Supply & Determination of Compensation) Regulations, 2014.' Hereinafter referred 'SOP' for the sake of convenience.

2) Consumer herein is Shri.Popat Abaji Nandire having consumer no. 020970015494. Besides many other irrelevant averments the main grievance appears to be of excess billings. In particular excess bill of Rs. 46964.15 was received in May-2018. Then on 13/07/2018 it was reduced to 33,340/-. On 10/08/2018 notice disconnect was given.

3) Distribution Licensee contended that consumer was billed for lower units since Jan-2017. In the month of May correct reading was taken and bill revision was done on slab benefit and amount of Rs. 15539.33 was credited to consumer's account.

4) Distribution Licensee further submitted that consumer was found extracting electricity even after disconnection by making direct connection there by committing theft of electricity. Panchnama was drawn and accordingly bill was tendered for the stolen electricity. Consumer compounded the matter and paid the bill as well as the compounding charges of Rs.2000/-.

5) During hearing consumer conceded to the fact that the meter was ok as was found after lab testing and that excessive billing was due to accumulation of actual consumption which remained unbilled. The only count which remained was about the billing of the stolen energy. It revealed during the hearing that distribution Licensee had found consumer extracting energy by connecting directly even after the disconnection was done. It is the Distribution Licensee who took a lenient view and allowed the consumer to compound the matter instead of filing FIR. Consumer had accordingly paid both compounding charges as well as the bill for stolen energy. Being confronted with this consumer has withdrawn his grievance on that count. Upon this nothing remains to be resolved. Hence the order.

Hence the Order

**ORDER**

**Grievance is disposed off as partly resolved and partly withdrawn.**

Date: 27/02/2019

(Mrs.S.A.Jamdar)  
Member  
CGRF, Kalyan

(A.P.Deshmukh)  
MemberSecretary  
CGRF, Kalyan.

(A.M.Garde)  
Chairperson  
CGRF, Kalyan

**NOTE**

- a) The consumer if not satisfied, may file representation against this order before the Hon. Ombudsman within 60 days from the date of this order at the following address.

“Office of the Electricity Ombudsman, Maharashtra Electricity Regulatory Commission,606/608, Keshav Bldg, Bandra Kurla Complex,Mumbai 51”.

- b) Consumer, as per section 142 of the Electricity Act, 2003, can approach Hon. Maharashtra Electricity Regulatory Commission for non-compliance, part compliance or

- c) delay in compliance of this decision issued under “Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2003” at the following address:-

“Maharashtra Electricity Regulatory Commission, 13th floor, World Trade Center, Cuffe Parade, Colaba, Mumbai 05”

- d) It is hereby informed that if you have filed any original documents or important papers you have to take it back after 90 days. Those will not be available after three years as per MERC Regulations and those will be destroyed.